



## **INVITATION FOR TENDERS**

### **PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE(IDCM) SERVICES.**



**Tender No.**

**KoTDA/RFP/133/2022-2023**

**DATE: 9<sup>TH</sup> MAY 2023**

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## SECTION 1 (A) - REQUEST FOR PROPOSAL (RFP)

### LETTER OF INVITATION

**Date: 9<sup>th</sup> May 2023**

Reference No.: **KoTDA/RFP/133/2022/2023**

Name of Assignment: **PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE (IDCM) SERVICES.**

Dear interested bidders,

1. The Konza Technopolis Development Authority (KoTDA) has set aside funds in its budget or has received financing from Government of Kenya toward the cost of the subject services.
2. The Konza Technopolis Development Authority now invites proposals for provision of integrated data centre maintenance (IDCM) services.
3. More details on the Services are provided in Section 5 Terms of Reference.
4. If a Consultant is a Joint Venture (JV), the full name of the JV shall be used and all members, starting with the name of the lead member. Where sub-consultants have been proposed, they shall be named. The maximum number of JV members shall be specified in the DS (6.2)
5. It is not permissible to transfer this RFP to any other firm.
6. A firm will be selected under Quality and Cost Based (QCBS) method and in a format as described in this RFP, in accordance with the Public Procurement and Asset Disposal Act 2015, a copy of which is found at the following website: [www.ppra.go.ke](http://www.ppra.go.ke).
7. The RFP includes the following documents:
  - Section 1: Letter of Request for Proposals
  - Section 2: Instructions to Consultants and Data Sheet
  - Section 3: Technical Proposal Standard Forms
  - Section 4: Financial Proposal Standard Forms
  - Section 5: Terms of Reference
  - Section 6: Standard Forms of Contract (Lump-Sum)
8. Please inform us by **19<sup>th</sup> May 2023 1700Hrs** in writing by E-mail [procurement@konza.go.ke](mailto:procurement@konza.go.ke) and copied to [ceo@konza.go.ke](mailto:ceo@konza.go.ke)
  - a) That you have received this Request for Proposals; and
  - b) Whether you intend to submit a proposal alone or intend to enhance your experience by requesting permission to associate with other firm(s) in accordance to Instructions to Consultants section 2(a) 14.1.1.
9. The tender shall be submitted on or before **Friday 26<sup>th</sup> May 2023 at 1400Hrs**. Late bids shall be rejected.
10. Tenders will be opened at the Konza Technopolis immediately thereafter at the Conference board Room, 7th Floor, Konza complex building. KoTDA shall, on request, provide a copy of the tender opening register to a person submitting a tender. Tenderers shall therefore be required to submit their email address to [procurement@konza.go.ke](mailto:procurement@konza.go.ke) to enable them to get any clarifications if available.
11. Any additional information, addendums, or clarifications in respect to this tender will be available in our KoTDA website <https://www.konza.go.ke> portal. You are advised to regularly check the website during the bidding period.

**The Chief Executive Officer**  
**Konza Technopolis Development Authority**  
**P.O. Box 1 - 90150,**  
**KONZA TECHNOPOLIS, KENYA.**  
E-Mail; [procurement@konza.go.ke](mailto:procurement@konza.go.ke) and copy to [ceo@konza.go.ke](mailto:ceo@konza.go.ke)  
Tel; +254-20-4343013/4

## SECTION 2. INSTRUCTIONS TO CONSULTANTS AND DATA SHEET

### Section 2(a). Instructions to Consultants (ITC)

#### A. GENERAL PROVISIONS

##### 1. Meanings/Definitions

- a) "Affiliate(s)" means an individual or an entity that directly or indirectly controls, is controlled by, or is under common control with the Consultant.
- b) "Applicable Law" means the laws and any other instruments having the force of law in Kenya.
- c) "Procuring Entity" means the entity that is carrying out the consultant selection process and signs the Contract for the Services with the selected Consultant.
- d) "Consultant" means a legally-established professional consulting firm or an entity that may provide or provides the Services to KoTDA under the Contract.
- e) "Contract" means a legally binding written agreement signed between KoTDA and the Consultant and includes all the attached documents listed in its Clause 1 (the General Conditions of Contract (GCC), the Special Conditions of Contract (SCC), and the Appendices).
- f) "Data Sheet" means an integral part of the Instructions to Consultants (ITC) Section 2 that is used to reflect specific assignment conditions to supplement, but not to over-write, the provisions of the ITC.
- g) "Day" means a calendar day unless otherwise specified as "Business Day". A Business Day is any day that is an official working day in Kenya and excludes official public holidays.
- h) "Experts" means, collectively, Key Experts, Non-Key Experts, or any other personnel of the Consultant, Sub-consultant or Joint Venture member(s).
- i) "Government" means the Government of the Republic of Kenya.
- j) "In writing" means communicated in written form such as by mail, e-mail, fax, including, if specified in the Data Sheet, distributed or received through the electronic-procurement system used by KoTDA with proof of receipt.
- k) "Joint Venture (JV)" means an association with or without a legal personality distinct from that of its members, of more than one Consultant where one member has the authority to conduct all business for and on behalf of any and all the members of the JV, and where the members of the JV are jointly and severally liable to KoTDA for the performance of the Contract.
- l) "Key Expert(s)" means an individual professional whose skills, qualifications, knowledge and experience are critical to the performance of the Services under the Contract and whose CV is considered in the technical evaluation of the Consultant's proposal.
- m) "ITC" (this Section 2 of the RFP) means the Instructions to Consultants that provides the Consultants with all information needed to prepare their Proposals.
- n) "Letter of RFP" means the letter of invitation being sent by KoTDA to the Consultants.
- o) "Non-Key Expert(s)" means an individual professional provided by the Consultant or its Sub-consultant and who is assigned to perform the Services or any part thereof under the Contract and whose CVs are not evaluated individually.
- p) "Proposal" means the Technical Proposal and the Financial Proposal of the Consultant.
- q) "Public Procurement Regulatory Authority (PPRA)" means the statutory authority of the Government of Kenya that is mandated with the role of regulating and monitoring compliance with the public procurement law and regulations.
- r) "RFP" means the Request for Proposals to be prepared by KoTDA for the selection of Consultants.

- s) "Services" means the work to be performed by the Consultant pursuant to the Contract.
- t) "Sub-consultant" means an entity to whom the Consultant intends to subcontract any part of the Services while the Consultant remains responsible to KoTDA during the whole performance of the Contract.
- u) "Terms of Reference (TORs)" means the Terms of Reference that explains the objectives, scope of work, activities, and tasks to be performed, respective responsibilities of KoTDA and the Consultant, and expected results and deliverables of the assignment.

## 2. Introduction

- 2.1 KoTDA named in the Data Sheet intends to select a Consultant from those listed in the Request for Proposals (RFP), in accordance with the method of selection specified in the Data Sheet.
- 2.2 The Consultants are invited to submit a Technical Proposal and a Financial Proposal, for consulting services required for the assignment named in the Data Sheet. The Proposal will be the basis for negotiating and ultimately signing the Contract with the selected Consultant.
- 2.3 The Consultants should familiarize themselves with the local conditions and take them into account in preparing their Proposals, including attending a pre-proposal conference if one is specified in the Data Sheet. Attending any such pre-proposal conference is optional and is at the Consultants' expense.
- 2.4 KoTDA will timely provide, at no cost to the Consultants, the inputs, relevant project data, and reports required for the preparation of the Consultant's Proposal as specified in the Data Sheet.

## 3. Conflict of Interest

- 3.1 The Consultant is required to provide professional, objective, and impartial advice, always holding KoTDA's interest's paramount, strictly avoiding conflicts with other assignments or its own corporate interests and acting without any consideration for future work.
- 3.2 The Consultant has an obligation to disclose to KoTDA any situation of actual or potential conflict that impacts its capacity to serve the best interest of KoTDA. Failure to disclose such situations may lead to the disqualification of the Consultant or the termination of its Contract.
- 3.3 Without limitation on the generality of the foregoing, and unless stated otherwise in the Data Sheet, the Consultants shall not be hired under the circumstances set forth below:
  - i) *Conflicting Activities*  
Conflict between consulting activities and procurement of goods, works or non-consulting services: a firm that has been engaged by KoTDA to provide goods, works, or non-consulting services for a project, or any of its Affiliates, shall be disqualified from providing consulting services resulting from or directly related to those goods, works, or non-consulting services. Conversely, a firm hired to provide consulting services for the preparation or implementation of a project, or any of its Affiliates, shall be disqualified from subsequently providing goods or works or non-consulting services resulting from or directly related to the consulting services for such preparation or implementation.
  - ii) *Conflicting Assignments*  
Conflict among consulting assignments: A Consultant (including its Experts and Sub-consultants) or any of its Affiliates shall not be hired for any assignment that, by its nature, may conflict with another assignment of the Consultant for the same or for another Procuring Entity.
  - (iii) *Conflicting Relationships*  
Relationship with KoTDA's staff: a Consultant (including its Experts and Sub-consultants) that has a close business or personal relationship with senior management or professional staff of KoTDA who has the ability to influence the bidding process and: (i) are directly or indirectly involved in the preparation of the Terms of Reference for the assignment, (ii) the selection process for the Contract, or (iii) the supervision of the Contract, may not be awarded a Contract, unless the conflict stemming from such relationship has been resolved in a manner that determines there is no conflict to affect this selection process.
  - iv) *Others*  
Any other types of conflicting relationships as indicated in the Data Sheet.

#### **4. Unfair Competitive Advantage**

- 4.1 Fairness and transparency in the selection process require that the Consultants or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to the assignment in question. To that end, KoTDA shall indicate in the Data Sheet and make available to all Consultants together with this RFP all information that would in that respect give such Consultant any unfair competitive advantage over competing Consultants.

#### **5. Corrupt and Fraudulent Practices**

- 5.1 Consultant firms or any of its members shall not be involved in corrupt, coercive, obstructive, collusive or fraudulent practice. Consultant firms or any of its members that are proven to have been involved in any of these practices shall be automatically disqualified and would not be awarded a contract.

#### **5.2 Collusive practices**

- 5.2 KoTDA requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any Consultant found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Consultants shall be required to complete and sign the "Certificate of Independent Proposal Determination" annexed to the Proposal Form.
- 5.3 In further pursuance of this policy, Consultants shall permit and shall cause their agents (where declared or not), subcontractors, sub-consultants, service providers, suppliers, and their personnel, to permit the Government and its agencies to inspect all accounts, records and other documents relating to any short-listing process, Proposal submission, and contract performance (in the case of award), and to have them audited by auditors, investigators or compliance officers.

#### **6. Eligibility**

- 6.1 In selection of Consultants, short-listing shall be composed of firms or individuals who belong to the same line of professional business and who are almost of the same capability.
- 6.2 Unless otherwise specified in the Data Sheet, KoTDA permits Consultants including proposed experts, joint ventures and individual members from all countries and categories to offer consulting services. The maximum number of members so far JV shall be specified in the TDS.
- 6.3 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Competition Act, 2010. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for submission of proposals, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption from the Competition Authority of Kenya may be accessed from the website [www.cak.go.ke](http://www.cak.go.ke)
- 6.4 3.2 Public Officers of KoTDA, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse, their business associates or agents and firms/organizations in which they have a substantial or controlling interest shall not be eligible to tender or be awarded a contract. Public Officers are also not allowed to participate in any procurement proceedings.
- 6.5 It is the Consultant's responsibility to ensure that its Experts, joint venture members, Sub-consultants, agents (declared or not), sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements.
- 6.6 As an exception to the foregoing ITC 6.1 and 6.2 above:
- a) Sanctions-A firm or an individual that has been debarred from participating in public procurement shall be ineligible to be awarded a contract, or to benefit from the contract, financially or otherwise, during the debarment period. The list of debarred firms and individuals is available from the website of PPRA [www.ppra.go.ke](http://www.ppra.go.ke).
  - b) Prohibitions-Firms and individuals of a country or goods in a country may be ineligible if:
    - i) As a matter of law or official regulations, Kenya prohibits commercial relations with that country; or

- ii) By an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or services from that country or any payments to any country, person, or entity in that country.
- c) Restrictions for Government-owned Enterprises-Government-owned enterprises or institutions in Kenya shall be eligible only if they can establish that they
  - i) Are legally and financially autonomous,
  - ii) Operate under commercial law, and
  - iii) That they are not dependent agencies of KoTDA.
- d) Restrictions for public employees - Government officials and civil servants and employees of public institutions shall not be hired for consulting contracts.

6.7 Margin of Preference and Reservations-no margin of preference shall be allowed in the selection of consultants. Reservations may however be allowed to a specific group of businesses (these groups are Small and Medium Enterprises, Women Enterprises, Youth Enterprises and Enterprises of persons living with disability, as the case may be), and who are appropriately registered as such by the authority to be specified in the Data Sheets. A procuring entity shall ensure that the invitation to submit proposals specifically includes only businesses or firms belonging to one group.

## **B. Preparation of Proposals**

### **7. General Considerations**

7.1 In preparing the Proposal, the Consultant is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.

### **8. Cost of Preparation of Proposal**

8.1 The Consultant shall bear all costs associated with the preparation and submission of its Proposal, and KoTDA shall not be responsible or liable for those costs, regardless of the conduct or outcome of the selection process. KoTDA is not bound to accept any proposal and reserves the right to annul the selection process at any time prior to Contract award, without thereby incurring any liability to the Consultant.

### **9. Language**

9.1 The Proposal, as well as all correspondence and documents relating to the Proposal exchanged between the Consultant and KoTDA shall be written in the English language.

### **10. Documents Comprising the Proposal**

10.1 The Proposal shall comprise the documents and forms listed in the Data Sheet.

10.2 The Consultant shall declare in the Financial Proposal Submission Form, that in competing for and executing a contract, it shall undertake to observe the laws of Kenya against fraud and corruption including bribery, as well as against anti-competitive practices including bid rigging.

10.3 The Consultant shall furnish information on commissions, gratuities and fees, if any, paid or to be paid to agents or any other party relating to this Proposal and, if awarded, Contract execution, as requested in the Financial Proposal Submission Form.



## **11. Only One Proposal**

- 11.1 The Consultant (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture in another Proposal. If a Consultant, including any Joint Venture member, submits or participates in more than one proposal, all such proposals shall be disqualified and rejected. This does not, however, preclude Sub-consultant, or the Consultant's staff from participating as Key Experts and Non-Key Experts in more than one Proposal when circumstances justify and if stated in the Data Sheet.
- 11.2 Members of a joint venture may not also make an individual Proposal, be a subcontractor in a separate proposal or be part of another joint venture for the purposes of the same Contract.
- 11.3 Should a Joint Venture subsequently win the Contract, it shall consider whether an application for exemption from the Competition Authority of Kenya is merited pursuant to Section 25 of the Competition Act 2010.

## **12. Proposal Validity**

### **a. Proposal Validity Period**

- 12.1 The Data Sheet indicates the period during which the Consultant's Proposal must remain valid after the Proposal submission deadline.
- 12.2 During this period, the Consultant shall maintain its original Proposal without any change, including the availability of the Key Experts, the proposed rates and the total price.
- 12.3 If it is established that any Key Expert nominated in the Consultant's Proposal was not available at the time of Proposal submission or was included in the Proposal without his/her confirmation, such Proposal shall be disqualified and rejected for further evaluation and may be subject to sanctions in accordance with IT C5.

### **b. Extension of Validity Period**

- 12.4 KoTDA will make its best effort to complete the negotiations within the proposal's validity period. However, should the need arise, KoTDA may request, in writing, all Consultants who submitted Proposals prior to the submission deadline to extend the Proposals' validity.
- 12.5 If the Consultant agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal and with the confirmation of the availability of the Key Experts, except as provided in IT C12.7.
- 12.6 The Consultant has the right to refuse to extend the validity of its Proposal in which case such Proposal will not be further evaluated.

### **b. Substitution of Key Experts at Validity Extension**

- 12.7 If any of the Key Experts become unavailable for the extended validity period, the Consultant shall provide a written adequate justification and evidence satisfactory to KoTDA together with the substitution request. In such case, a replacement Key Expert shall have equal or better qualifications and experience than those of the originally proposed Key Expert. The technical evaluations core, however, will remain to be based on the evaluation of the CV of the original Key Expert.
- 12.8 If the Consultant fails to provide a substitute Key Expert with equal or better qualifications, or if the provided reasons for the replacement or justification are unacceptable to KoTDA, such Proposal will be rejected

**c. Sub-Contracting**

- 12.8 The Consultant shall not subcontract the whole or part of the Services without reasonable justification and written approval of KoTDA.

**13. Clarification and Amendment of RFP**

- 13.1 The Consultant may request a clarification of any part of the RFP during the period indicated in the Data Sheet before the Proposals' submission deadline. Any request for clarification must be sent in writing, or by standard electronic means, to KoTDA's address indicated in the Data Sheet. KoTDA will respond in writing, or by standard electronic means, and will send written copies of the response (including an explanation of the query but without identifying its source) to all Consultants. Should KoTDA deem it necessary to amend the RFP as a result of a clarification, it shall do so following the procedure described below:
- 13.2 At any time before the proposal submission deadline, KoTDA may amend the RFP by issuing an amendment in writing or by standard electronic means. The amendment shall be sent to all invited Consultants and will be binding on them. The Consultants shall acknowledge receipt of all amendments in writing.
- 13.3 If the amendment is substantial, KoTDA may extend the proposal submission deadline to give the Consultants reasonable time to take an amendment into account in their Proposals.
- 13.4 The Consultant may submit a modified Proposal or a modification to any part of it at any time prior to the proposal submission deadline. No modifications to the Technical or Financial Proposal shall be accepted after the deadline.

**14. Preparation of Proposals—Specific Considerations**

- 14.1 While preparing the Proposal, the Consultant must give particular attention to the following:
- (a) If a Consultant considers that it may enhance its expertise for the assignment by associating with other consultants in the form of a Joint Venture or as Sub-consultants, it may do so long as only one Proposal is submitted, in accordance with ITC 11. Above. A Consultant cannot associate with shortlisted Consultant(s). When associating with non-shortlisted/non-invited firms in the form of a joint venture or a sub-consultancy, the shortlisted/invited Consultant shall be a lead member. If shortlisted/invited Consultant associates with each other, any of them can be a lead member.
  - (b) KoTDA may indicate in the Data Sheet the estimated amount or Key Experts' time input (expressed in person-month), or KoTDA's estimated total cost of the assignment, but not both. This estimate is indicative and the Proposal shall be based on the Consultant's own estimates for the same. This clause shall not apply when using Fixed Budget selection method.
  - (c) For assignments under the Fixed-Budget selection method, the estimated Key Experts' time input shall not be disclosed. Total available budget, with an indication whether it is inclusive or exclusive of taxes, is given in the Data Sheet, and the Financial Proposal shall not exceed this budget.
  - d) Key Experts shall not appear in more than one proposal unless so allowed in the Data Sheet. Invited firms must confirm and ensure their Key experts do not appear in proposal of other invited firms, otherwise proposals with Key experts appearing in other proposals will be rejected.

## **15. Technical Proposal Format and Content**

- 15.1 The Technical Proposal shall be prepared using the Standard Forms provided in Section 3 of the RFP and shall comprise the documents listed in the Data Sheet under ITC 10.1. The Technical Proposal shall not include any financial information. A Technical Proposal containing material financial information shall be declared non-responsive.
- 15.2 Consultant shall not propose alternative Key Experts. Only one CV shall be submitted for each Key Expert position. Failure to comply with this requirement will make the Proposal non-responsive.

## **16. Financial Proposal**

- 16.1 The Financial Proposal shall be prepared using the Standard Forms provided in Section 4 of the RFP. It shall list all costs associated with the assignment, including (a) remuneration for Key Experts and Non-Key Experts, (b) reimbursable expenses indicated in the Data Sheet. Irrespective of the consultant selection method, any Consultant that does not submit itemized and priced financial proposal, or merely refers KoTDA to other legal instruments for the applicable minimum remuneration fees shall be considered non-responsive.

### **a. Price Adjustment**

- 16.2 For assignments with a duration exceeding 18 months, a price adjustment provision for foreign and/or local inflation for remuneration rates apply if so, stated in the Data Sheet.

### **b. Taxes**

- 16.3 The Consultant and its Sub-consultants and Experts are responsible for meeting all tax liabilities arising out of the Contract unless stated otherwise in the Data Sheet. Information on taxes in Kenya is provided in the Data Sheet.

### **c. Currency of Proposal**

- 16.4 The Consultant may express the price for its Services in the currency or currencies as stated in the Data Sheet. If indicated in the Data Sheet, the portion of the price representing local cost shall be stated in Kenya Shillings.

### **d. Currency of Payment**

- 16.5 Payment under the Contract shall be made in the currency or currencies in which the payment is requested in the Proposal.

## **C. SUBMISSION, OPENING AND EVALUATION**

### **17. Submission, Sealing, and Marking of Proposals**

- 17.1 The Consultant shall submit a signed and complete Proposal comprising the documents and forms in accordance with ITC 10 (Documents Comprising Proposal). Consultants shall mark as "CONFIDENTIAL" information in their Proposals which is confidential to their business. This may include proprietary information, trade secrets or commercial or financially sensitive information. The submission can be done by mail or by hand. If specified in the Data Sheet, the Consultant has the option of submitting its Proposals electronically.
- 17.2 An authorized representative of the Consultant shall sign the original submission letters in the required format for both the Technical Proposal and the Financial Proposals and shall initial all pages of both. The authorization shall be in the form of a written power of attorney attached to the Technical Proposal.
- 17.3 A Proposal submitted by a Joint Venture shall be signed by all members so as to be legally binding on all members, or by an authorized representative who has a written power of attorney signed by each member's authorized representative.
- 17.4 Any modifications, revisions, interlineations, erasures, or overwriting shall be valid only if they are signed or initialled by the person signing the Proposal.
- 17.5 The signed Proposal shall be marked "ORIGINAL", and its copies marked "COPY" as appropriate. The number of copies is indicated in the Data Sheet. All copies shall be made from the signed original. If there are discrepancies between the original and the copies, the original shall prevail.

### **18. Sealing and Marking of Proposals**

- 18.1 The firm shall deliver the Proposals in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the name and Reference number of the assignment, addressed to KoTDA and a warning "DO NOT OPEN BEFORE **FRIDAY 26<sup>th</sup> May 2023 at 1400hrs.**"  
Within the single envelope, package or container, the Firm shall place the following separate, sealed envelopes:
- 18.2 In the single sealed envelope, or in a single sealed package, or in a single sealed container the following documents shall be closed and shall be addressed as follows:
- i) in an envelope or package or container marked "ORIGINAL", all documents comprising the Technical Proposal, as described in ITC 11;
  - ii) in an envelope or package or container marked "COPIES", all required copies of the Technical Proposal;
  - iii) in an envelope or package or container marked "ORIGINAL", all required copies of the Financial Proposal.
- 18.3 The inner envelopes or packages or containers shall:
- i) Bear the name and address of KoTDA.
  - ii) Bear the name and address of the Firm; and
  - iii) Bear the name and Reference number of the Assignment.
- 18.4 If an envelope or package or container is not sealed and marked as required, KoTDA will assume no responsibility for the misplacement or premature opening of the proposal. Proposals that are misplaced or opened prematurely will not be accepted.
- 18.5 The Proposal or its modifications must be sent to the address indicated in the Data Sheet and received by KoTDA no later than the deadline indicated in the Data Sheet, or any extension to this deadline. Any Proposal or its modification received by KoTDA after the deadline shall be declared late and rejected, and promptly returned unopened.

## **19. Confidentiality/Canvassing**

- 19.1 From the time the Proposals are opened to the time the Contract is awarded, the Consultant should not contact KoTDA on any matter related to its Technical and/or Financial Proposal. Information relating to the evaluation of Proposals and award recommendations shall not be disclosed to the Consultants who submitted the Proposals or to any other party not officially concerned with the process, until the publication of the Contract award information.
- 19.2 Any attempt by Consultants or any one on behalf of the Consultant to influence improperly KoTDA in the evaluation of the Proposals or Contract award decisions may result in the rejection of its Proposal and may be subject to the application of prevailing PPRA's debarment procedures.
- 19.3 Notwithstanding the above provisions, from the time of the Proposals' opening to the time of Contract award publication, if a Consultant wishes to contact KoTDA on any matter related to the selection process, it should do so only in writing.

## **20. Opening of Technical Proposals**

- 20.1 KoTDA's opening committee shall conduct the opening of the Technical Proposals in the presence of the Consultants' authorized representatives who choose to attend (in person, or online if this option is offered in the Data Sheet). The opening date, time and the address are stated in the Data Sheet. The envelopes with the Financial Proposal shall remain sealed and shall be securely stored by KoTDA or with a reputable public auditor or independent authority until they are opened in accordance with ITC 22.
- 20.2 At the opening of the Technical Proposals the following shall be read out: (i) the name and the country of the Consultant or, in case of a Joint Venture, the name of the Joint Venture, the name of the lead member and the names and the countries of all members; (ii) the presence or absence of a duly sealed envelope with the Financial Proposal; (iii) any modifications to the Proposal submitted prior to proposal submission deadline; and (iv) any other information deemed appropriate or as indicated in the Data Sheet.

## **21. Proposals Evaluation**

- 21.1 Subject to provision of ITC 15.1, the evaluators of the Technical Proposals shall have no access to the Financial Proposals until the technical evaluation is concluded and after KoTDA notifies all the Consultants in accordance with ITC 22.1.
- 21.2 The Consultant is not permitted to alter or modify its Proposal in anyway after the proposal submission deadline except as permitted under ITC 12.7. While evaluating the Proposals, the Evaluation Committee will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.

## **22. Evaluation of Technical Proposals**

- 22.1 KoTDA's evaluation committee shall evaluate the Technical Proposals that have passed the eligibility and mandatory criteria, on the basis of their responsiveness to the Terms of Reference and the RFP. The eligibility and mandatory criteria shall include the following and any other that may include in the Data sheet.
  - a) Firm has submitted the required number of copies of the Technical Proposals.
  - b) Firm has submitted a sealed financial proposal.
  - c) The Proposal is valid for the required number of days.
  - d) The Technical Proposal is signed by the person with power of attorney, without material deviation, reservation, or omission.
  - e) The Technical Proposal is complete with all the forms and required documentary evidence submitted.
  - f) A valid tax compliance certificate or tax exemption certificate issued by the Kenya Revenue

Authority in accordance with ITT 3.14 for Kenyan firms.

- g) Key Experts are from eligible countries.
- h) Key Experts do not appear in more than one proposal, if so required.
- i) A short-listed firm has not participated in more than one proposal, if so required.
- j) The Consultant is not insolvent, in receivership, bankrupt or in the process of being wound up.
- k) The Consultant, its sub-consultants and experts have not engaged in or been convicted of corrupt or fraudulent practices.
- l) The Consultant is neither precluded from entering into a Contract nor debarred by PPRA.
- m) The firm has not proposed employing public officials, civil servants and employees of public institutions.
- n) The Consultant, its sub-consultants and experts have no conflicts of interest.

22.2 Each responsive Proposal will be given a technical score. A Proposal shall be rejected at this stage if it does not respond to important aspects of the RFP or if it fails to achieve the minimum technical score indicated in the Data Sheet.

## **23. Public Opening of Financial Proposals**

### **23.1 Unsuccessful Proposals**

After the technical evaluation is completed, KoTDA may notify those Consultants whose Proposals were considered non-responsive to the RFP and TOR or did not meet the minimum qualifying technical score, advising them the following: (i) their Proposal was not responsive to the RFP and TOR or did not meet the minimum qualifying technical score; (ii) provide information relating to the Consultant's overall technical score, as well as scores obtained for each criterion and sub-criterion; (iii) their Financial Proposals will be returned unopened after completing the selection process and Contract signing; and (iv) notify them of the date, time and location of the public opening of the Financial Proposals and invite them to attend.

### **23.2 Financial Proposals for QBS, CQS and SSS**

Following the ranking of the Technical Proposals, when the selection is based on QBS or CQS, the top-ranked Consultant is invited to negotiate the Contract. Only the Financial Proposal of the technically top-ranked Consultant is opened by the opening committee. All other Financial Proposals shall be returned unopened after the Contract negotiations are successfully concluded and the Contract issued with the successful Consultant.

When the selection is based on the SSS method and if the invited Consultant meets the minimum technical score required for passing, the financial proposal shall be opened and the Consultant invited to negotiate the contract.

### **23.3 Financial Proposals for QCBS, FBS, LCS**

Following the ranking of the Technical Proposals, and after internal approvals, KoTDA shall simultaneously notify in writing those Consultants whose Proposals were considered responsive to the RFP and TOR, and that have achieved the minimum qualifying technical score, advising them the following: (i) their Proposal was responsive to the RFP and TOR and met the minimum qualifying technical score; (ii) provide information relating to the Consultant's overall technical score, as well as scores obtained for each criterion and sub-criterion; (iii) their Financial Proposal will be opened at the public opening of Financial Proposals; and (iv) notify them of the date, time and location of the public opening and invite them for the opening of the Financial Proposals.

### **23.4 Opening of Financial Proposals**

The opening date should allow the Consultants sufficient time to decide for attending the opening and shall be no less than five (5) Business Days from the date of notification of the results of the technical evaluation, described in ITC 22.1 and 22.2.

The Consultant's attendance at the opening of the Financial Proposals (in person, or online if such option is indicated in the Data Sheet) is optional and is at the Consultant's choice.

The Financial Proposals shall be opened publicly by KoTDA's opening committee in the presence of the representatives of the Consultants and anyone else who chooses to attend. Any interested party who wishes to attend this public opening should contact KoTDA as indicated in the Data Sheet. At the opening, the names of the Consultants, and the overall technical scores, including the break-down by criterion, may be read aloud. The Financial Proposals will then be inspected to confirm that they have remained sealed and unopened. These Financial Proposals shall then be opened, and the total prices read aloud and recorded. Copies of the record shall be sent to all Consultants who submitted Proposals.

## **24. Correction of Errors**

- 24.1 Activities and items described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, and no corrections are made to the Financial Proposal.
- 24.2 Time-Based Contracts-If a Time-Based contract form is included in the RFP, in case of discrepancy between (i) a partial amount(sub-total) and the total amount, or (ii) between the amount derived by multiplication of unit price with quantity and the total price, or (iii) between figures and words, the later will prevail. In case of discrepancy between the Technical and Financial Proposals in indicating quantities of input, the Technical Proposal prevails and KoTDA's evaluation committee shall correct the quantification indicated in the Financial Proposal so as to make it consistent with that indicated in the Technical Proposal, apply the relevant unit price included in the Financial Proposal to the corrected quantity, and correct the total Proposal cost.
- 24.3 Lump-Sum Contracts - If a Lump-Sum contract form is included in the RFP, the Consultant is deemed to have included all prices in the Financial Proposal, so neither arithmetical correction nor price adjustments shall be made. The total price, net of taxes understood as per ITC 24 below, specified in the Financial Proposal (Form FIN-1) shall be considered as the offered price.

## **25. Taxes**

- 25.1 Subject to ITC 24.2, all taxes are deemed to be included in the Consultant's financial proposal as separate items, and, therefore, considered in the evaluation.
- 25.2 All local identifiable taxes levied on the contract invoices (such as sales tax, VAT, excise tax, or any similar taxes or levies) and income and withholding tax payable to Kenya on the remuneration of non- resident Experts for the services rendered in Kenya are dealt with in accordance with the instructions in the Data Sheet.

## **26. Conversion to Single Currency**

- 26.1 For the evaluation purposes, prices shall be converted to a single currency using the selling rates of exchange, source and date indicated in the Data Sheet.

## **27. Abnormally Low Prices**

- 27.1 An Abnormally Low Price is one where the financial price, in combination with other constituent elements of the proposal, appears unreasonably low to the extent that the price raises material concerns with KoTDA as to the capability of the Consulting firm to perform the Contract for the offered price.
- 27.2 In the event of identification of a potentially Abnormally Low Price by the evaluation committee, KoTDA shall seek written clarification from the firm, including a detailed price analyses of its price in relation to the subject matter of the contract, scope, delivery schedule, allocation of risk and responsibilities and any other requirements of the RFP document.
- 27.3 After evaluation of the price analyses, if KoTDA determines that the firm has failed to demonstrate its capability to perform the contract for the offered price, KoTDA shall reject the firm's proposal.

## **28. Abnormally High Prices**



- 28.1 An abnormally high price is one where the proposal price, in combination with other constituent elements of the proposal, appears unreasonably too high to the extent that KoTDA is concerned that it (KoTDA) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Consultants is compromised.
- 28.2 In case of an abnormally high tender price, KoTDA shall make a survey of the market prices, check if the estimated cost of the contract is correct, and review the RFP to check if the specifications, TOR, scope of work and conditions of contract are contributory to the abnormally high proposals. KoTDA may also seek written clarification from the Consultants on the reason or the high proposal price. KoTDA shall proceed as follows:
- i) If the proposal price is abnormally high based on wrong estimated cost of the contract, KoTDA may accept or not accept the proposal depending on KoTDA's budget considerations.
  - ii) If specifications, TOR, scope of work and/or conditions of contract are contributory to the abnormally high proposal prices, KoTDA shall reject all proposals and may re-invite for proposals for the contract based on revised estimates, specifications, TOR, scope of work and conditions of contract.
29. **If KoTDA determines that the Proposal Price is abnormally too high because genuine competition between consultants is compromised (often due to collusion, corruption or other manipulations), KoTDA shall reject all Proposals and shall institute or cause competent Government Agencies to institute an investigation on the cause of the compromise, before re-inviting for proposals. Combined Quality and Cost Evaluation**
- a. **Quality and Cost Based Selection (QCBS) Method**

29.1 In the case of Quality and Cost Based Selection (QCBS), the total score is calculated by weighting the technical and financial scores and adding them as per the formula and instructions in the Data Sheet. The Consultant that achieves the highest combined technical and financial score will be notified and invited for negotiations.
  - b. **Fixed Budget Selection (FBS) Method**

29.2 In the case of FBS, those Proposals that exceed the budget indicated in ITC 14.1.4 of the Data Sheet shall be rejected. KoTDA's evaluation committee will select the Consultant with the highest-ranked Technical Proposal that does not exceed the budget indicated in the RFP, notify and invite such Consultant to negotiate the Contract.
  - c. **Least Cost Selection (LCS) Method**

29.3 In the case of Least-Cost Selection (LCS), KoTDA's evaluation committee will select the Consultant whose Proposal is the lowest evaluated total price among those Proposals that achieve the minimum technical score required to pass, notify the Consultant and invite the Consultant to negotiate the Contract.
  - d. **Combined Technical and Evaluation Report**

29.4 The evaluation committee shall prepare a combined technical and financial evaluation report, with specific recommendations for award or otherwise and subject to the required approvals within KoTDA prior to notifications and invitation of Consultant for negotiations.
30. **Notification of Intention to enter into a Contract/Notification of Award**
- 30.1 KoTDA shall send to each Consultant (that has not already been notified that it has been unsuccessful) the Notification of Intention to Award the Contract to the successful Consultant. The **Notification of Intention to enter into a Contract / Notification of Award** shall contain, at a minimum, the following information:
- i) The name and address of the Consultant with whom KoTDA successfully negotiated a contract;
  - ii) the contract price of the successful Proposal;
  - iii) a statement of the reasons why the recipient's Proposal was unsuccessful



- iv) the expiry date of the Standstill Period, and
- v) instructions on how to request a debriefing and/or submit a complaint during the standstill period;

### **31. Standstill Period**

- 31.1 The Standstill Period shall be the number of days stated in the Data Sheet. The Standstill Period commences the day after the date KoTDA has transmitted to each Consultant (that has not already been notified that it has been unsuccessful) the Notification of Intention to Award the Contract. The Contract shall not be signed earlier than the expiry of the Standstill Period. This period shall be allowed for aggrieved Consultants to lodge an appeal. The procedure for appeal and the authority to determine the appeal or complaint is as indicated in the Data Sheet.

## **D. NEGOTIATIONS AND AWARD**

### **32. Negotiations**

- 32.1 The negotiations will be held at the date and address indicated in the Data Sheet with the Consultant's representative(s) who must have written power of attorney to negotiate and sign a Contract on behalf of the Consultant.
- 32.2 The evaluation committee shall prepare minutes of negotiations that are signed by the Accounting Officer and the Consultant's authorized representative.

### **32.3 Availability of Key Experts**

The invited Consultant shall confirm the availability of all Key Experts included in the Proposal as a prerequisite to the negotiations, or, if applicable, a replacement in accordance with ITC 12. Failure to confirm the Key Experts' availability may result in the rejection of the Consultant's Proposal and KoTDA proceeding to negotiate the Contract with the next-ranked Consultant.

- 32.4 Notwithstanding the above, the substitution Key Experts at the negotiations may be considered if due solely to circumstances outside the reasonable control of and not foreseeable by the Consultant, including but not limited to death or medical incapacity. In such case, the Consultant shall offer a substitute Key Expert within the period of time specified in the letter of invitation to negotiate the Contract, who shall have equivalent or better qualifications and experience than the original candidate.

### **32.5 Technical negotiations**

The technical negotiations include discussions of the Terms of Reference (TORs), the proposed methodology, KoTDA's inputs, the special conditions of the Contract, and finalizing the "Description of Services" part of the Contract. These discussions shall not substantially alter the original scope of services under the TOR or the terms of the contract, lest the quality of the final product, its price, or the relevance of the initial evaluation be affected.

### **32.6 Financial negotiations**

The financial negotiations include the clarification of the Consultant's tax liability in Kenya and how it should be reflected in the Contract. All applicable taxes shall be itemized separately and included in the contract price.

- 32.7 If the selection method included cost as a factor in the evaluation (that is QCBS, FBS, LCS), the unit rates and the total price stated in the Financial Proposal for a Lump-Sum contract shall not be negotiated.
- 32.8 Where QBS or CQS methods were used for a *Lump-sum Contract* as indicated in the RFP, the unit rates negotiations shall not take place, except when the offered Key Experts and Non-Key Experts' remuneration rates are much higher than the typically charged rates by consultants in similar contracts or the professional practice. In such case, KoTDA may ask for clarifications and, if the fees are very high, ask to change the rates. The format for (i) providing information on remuneration rates in the case of QB and CQS; and (ii) clarifying remuneration rates' structure under this Clause, is provided in Appendix A to the Financial Form FIN-3: Financial Negotiations – Breakdown of Remuneration Rates. If after the clarifications, the price is still considered too high, KoTDA may terminate the negotiation and invite the next ranked Consultant to open its financial proposal and negotiate the contract.
- 32.9 In the case of a *Time- Based contract*, negotiation of unit rates shall not take place, except when the offered Key Experts and Non-Key Experts' remuneration rates are much higher than the typically charged

rates by consultants in similar contracts. In such case, KoTDA may ask for clarifications and, if the fees are very high, ask to change the rates. The format for (i) providing information on remuneration rates in the case of QBS and CQS; and (ii) clarifying remuneration rates 'structure under this Clause, is provided in Appendix A to the Financial Form FIN-3: Financial Negotiations-Breakdown of Remuneration Rates. If after the clarifications, the price is still considered too high, KoTDA may terminate the negotiation and invite the next ranked Consultant for negotiations.

- 32.10 Where SSS method was used as indicated in the RFP, both the unit rates and total price shall be negotiated. If the negotiations fail, KoTDA shall terminate the Consultant selection process. In that event, KoTDA shall review the consultancy requirements and market conditions prior to deciding to use an appropriate selection method to again procure the consulting services.

### **33. Conclusion of Negotiations**

- 33.1 The negotiations are concluded with a review of the finalized draft Contract, which then shall be initialed by the Accounting Officer and the Consultant's authorized representative and minutes prepared to record the outcome of the negotiations.
- 33.2 If the negotiations fail, KoTDA shall inform the Consultant in writing of all pending issues and disagreements and provide a final opportunity to the Consultant to respond. If disagreement persists, KoTDA shall terminate the negotiations informing the Consultant of the reasons for doing so. KoTDA will invite the next-ranked Consultant to negotiate a Contract. Once KoTDA commences negotiations with the next-ranked Consultant, KoTDA shall not reopen the earlier negotiations.

### **34. Letter of Award**

- 34.1 Upon expiry of the Standstill Period, specified in ITC 28.1, after satisfactorily addressing any appeal that has been filed within the Standstill Period, and upon successful negotiations, KoTDA shall send a Letter of Award to the successful Consultant. The letter shall confirm KoTDA's award of Contract to the successful Consultant and requesting the Consultant to sign and return the draft negotiated Contract within Twenty-One (21) Days from the date of the Letter of Award.

### **35. Signing of Contract**

- 35.1 The Contract shall be signed prior to the expiration of the Proposal Validity Period and promptly after expiry of the Standstill Period, specified in ITC 28.1 and upon satisfactorily addressing any complaint that has been filed within the Standstill Period.
- 35.2 The Consultant is expected to commence the assignment on the date and at the location specified in the Data Sheet.

### **36. Publication of Procurement Contract**

- 36.1 Within the period specified in the Data Sheet, KoTDA shall publish the awarded Contract which shall contain, at a minimum, the following information: (a) name and address of KoTDA; (b) name and reference number of the contract being awarded, (c) the selection method used; (d) names of the consultants that submitted proposals; (e) names of all Consultants whose Proposals were rejected or were not evaluated; (f) the name of the successful consultant, the final total contract price, the contract duration and a summary of its scope.
- 36.2 Consider carefully the information on Consultants to be published, particularly evaluation by KoTDA, to avoid disclosing information which can facilitate bid-rigging formation going forward. Suggest amendment as follows:
- 36.3 The awarded Contract shall be published on KoTDA's website with free access if available and in the official procurement tender portal.

## SECTION 2 (B). DATA SHEET

A. General Provisions	
Reference to ITC clause	
1(K)	<b>Joint Venture submissions; YES</b>
ITC 2.1	<b>Name of Procuring Entity:</b> Konza Technopolis Development Authority  <b>The Consultant selection method is:</b> Quality and Cost Based Selection("QCBS"),  <b>Type of Contract:</b> <i>Lump-sum Contract</i>
ITC 2.2	<b>Technical and financial proposals SHALL be submitted separately</b> as per 17.5 and 18.2 of this Data Sheet.  <b>The name of the assignment is:</b> Provision of Integrated Data Centre Maintenance (IDCM) Services
ITC 2.3	<b>A pre-Proposal conference will be held - YES</b> <b>Date of Pre – proposal conference:</b> Friday 19 <sup>th</sup> 2023 at 11:00am
ITC 2.4	<b>KoTDA will provide the following inputs, project data, reports, etc. to facilitate the preparation of the Proposals:</b> <ol style="list-style-type: none"> <li>1. Documents requested and available</li> <li>2. Any other relevant information deemed necessary</li> </ol>
ITC 3.3	The following additional circumstances shall be considered as a conflict of interest: <ul style="list-style-type: none"> <li>• The Konza Technopolis Development Authority requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a self-declaration that he has not and will not be involved in corrupt or fraudulent practices.</li> </ul>

	<ul style="list-style-type: none"> <li>• The Konza Technopolis Development Authority will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question</li> <li>• Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya. Canvassing for the tender by the tenderer or by proxy shall lead to automatic disqualification of their tender.</li> </ul>
6.6(a)	The list of debarred firms and individuals is available at the PPRA's website <a href="http://www.ppra.go.ke">www.ppra.go.ke</a> or email <a href="mailto:complaints@ppra.go.ke">complaints@ppra.go.ke</a>
6.7	The business will be registered with Registrar of companies.

B. Preparation of Proposals	
ITC 9.1	Proposals shall be submitted in English language. All correspondence exchanges and documents shall be in English language.

ITC 10.1	<p><b>The Proposal shall comprise the following:</b></p> <p><b>Technical proposal</b></p> <ul style="list-style-type: none"> <li>a) Power of Attorney to sign the proposal</li> <li>b) TECH 1: Technical proposal submission form</li> <li>c) TECH 2: Consultant's organisation and experience</li> <li>d) TECH 3: Comments and suggestions</li> <li>e) TECH 4: Description of approach, methodology and work plan</li> <li>f) TECH 5: Work schedule and planning for deliverables</li> <li>g) TECH 6: Team composition, assignment, and key experts' input</li> <li>h) TECH 7: Mandatory documentary evidence</li> </ul> <p><b>And</b></p> <p><b>Financial proposal</b></p> <ul style="list-style-type: none"> <li>a) FIN 1: Financial proposal submission form</li> <li>b) FIN 2: Summary of costs</li> <li>c) FIN 3: Breakdown of remuneration</li> <li>d) FIN 4: Breakdown of reimbursable expenses</li> </ul> <p><b>Note: The technical proposal shall not include any financial information required under the financial proposal – if you combine the technical and financial, your tender will be rejected.</b></p>
ITC 11.1 ITC 14 d	Participation of Subconsultants, Key Experts and Non-Key Experts in more than one Proposal is not permissible.
ITC 12.1	<p>Proposals must remain valid for 150 calendar days after the Proposal submission deadline.</p> <p>A tender security registered with the Authority is required and can be in the form of:</p> <ul style="list-style-type: none"> <li>1. Bid bond issued by a reputable Bank in Kenya</li> <li>2. Bid bond issued by an Insurance Company in Kenya</li> </ul> <p>The amount of tender security required is One Hundred Thousand Kenya Shillings (KES 150,000.00).</p>
ITC 13.1	<p><b>Clarifications may be requested no later than 19<sup>th</sup> May 2023 at 1700hrs.</b> The contact information for requesting clarifications is:</p> <p>KoTDA Procurement Konza Technopolis Development Authority P.O. Box 1 – 90150 Konza Technopolis Kenya E-mail: <a href="mailto:procurement@konza.go.ke">procurement@konza.go.ke</a> and copy to <a href="mailto:ceo@konza.go.ke">ceo@konza.go.ke</a> Tel; +254-20-4343013/4</p> <p>During office hours (weekdays from 0800hr to 1700hr EAT, excluding public holidays)</p>
ITC 14.1c	N/A
ITC 16.1	The Financial Proposal will include (but not limited to) the reimbursable expenses. This should be indicated in FIN-4.
ITC 16.2	A price adjustment provision DOES NOT apply to remuneration rates
ITC 16.4	<p><b>The financial Proposal shall be stated in the following currencies:</b></p> <p><i>Kenya Shillings (KES)</i></p>
<b>C. Submission, Opening and Evaluation</b>	
ITC 17.1	<p>Electronic procurement system shall be used: <b>NO</b></p> <p>The consultants shall submit their proposals to the addresses below;</p> <p>The Proposal submission address is:</p> <p>The Chief Executive Officer Konza Technopolis Development Authority P.O. Box 1 - 90150, KONZA TECHNOPOLOS, KENYA.</p>

	E-Mail; procurement@konza.go.ke and ceo@konza.go.ke Tel; +254-20-4343013/4
<b>ITC 17.5</b>	Bidders shall submit <b>ONE ORIGINAL</b> and <b>ONE SOFT COPY in a flash disk</b> of their bid proposals both Financial and Technical in separate envelopes.
<b>ITC 18.2</b>	In the single sealed envelope, or in a single sealed package, or in a single sealed container the following documents shall be closed and shall be addressed as follows: <ul style="list-style-type: none"> <li>i. in an envelope or package or container marked "ORIGINAL", all documents comprising the <b>Technical Proposal</b>, as described in ITC11;</li> <li>ii. in an envelope or package or container marked "ORIGINAL", all required copies of the <b>Financial Proposal</b>; and</li> <li>iii. A <b>soft Copy</b> in a flash drive.</li> </ul> <p>NB. All these envelopes shall be placed in a single envelope and marked accordingly.</p>
<b>ITC 18.5</b>	<b>The Proposals must be submitted not later than:</b> <b>Date: 26<sup>th</sup> May 2023</b> <b>Time: 1400HRS/2pm EAT</b> <b>The Proposal submission address is as per ITC 17.1 of the Data sheet</b>
<b>ITC 20.1</b>	Tenders will be opened immediately on <b>Friday 26<sup>th</sup> May 2023 at 1400hrs</b> at the Board Room, 7 <sup>th</sup> Floor, Konza Technopolis Development Authority Headquarters, Konza complex building.
<b>ITC 22.1</b>	<b>ELIGIBILITY AND MANDATORY CRITERIA</b> <ul style="list-style-type: none"> <li>a) Duly signed Technical Proposal submission form (TECH-1) <ul style="list-style-type: none"> <li>• Proposal is valid for the required number of days</li> <li>• The Consultant is not insolvent, in receivership, bankrupt or in the process of being wound up</li> <li>• The Consultant, its sub consultants and experts have not engaged in or been convicted of corrupt or fraudulent practices</li> <li>• The Consultant is neither precluded from entering into a Contract nor debarred by PPRA</li> <li>• The Consultants, its sub consultants and experts have no conflicts of interest</li> <li>• The firm has not proposed employing public officials, civil servants and employees of public institutions</li> </ul> </li> <li>b) Duly filled and signed Certificate of Independent Proposal Determination</li> <li>c) Copy valid tax compliance certificate,</li> <li>d) The Technical Proposal is signed by the person with power of attorney without material deviation, reservation or omission. Provide power of attorney</li> <li>e) Certificate of registration / incorporation for the firm,</li> <li>f) Copy of CR 12. Where one or more of the shareholders is a company (Beneficial Ownership) the CR12 of such a company shall be provided. This requirement is not applicable to sole proprietorships and partnerships.</li> </ul> <p>However, where the CR12 of the beneficial shareholders is not available, as at the time of the tender submission, the successful bidder shall be required to submit it before execution of the contract. This requirement is not applicable to sole proprietorships and partnerships registered under Business Names. Provide copy of CR12 or equivalent from country of origin (in case of joint venture with a foreign company), providing a list of directors and shareholding status.</p>

	<p>g) Tenderers' capacity to have access to line of credit/liquid assets of not less than Kshs.5,000,000 from a reputable bank. Proof of access to line of credit/liquid assets may be in form of letter of credit from the bank specific to this tender, or bank overdraft facilities or current bank statements for the last three calendar months.</p> <p>h) Provide tender security of Kshs.150,000.00 valid for 150 days from the date of tender opening. The tender security shall be in the form of;</p> <ul style="list-style-type: none"> <li>• Bank guarantee, or</li> <li>• Guarantee issued by a reputable insurance company approved by Public Procurement Regulatory Authority (PPRA) or</li> <li>• Letter of credit.</li> </ul> <p>The Tender Security shall expire not earlier than 150 Days from the Tender Opening Date. Bidders will be required to submit the <b>original</b> tender security.</p> <p>i) Duly filled Declaration and commitment to the Code of Ethics</p> <p>j) Duly filled Confidential Business questionnaire</p> <p>k) Technical and financial proposals to be submitted separately as stated in ITC17.1</p> <p>l) Registration with National Industrial Training Authority (NITA)</p> <p>m) NCA 4 and above Electrical Services</p> <p>n) Professional Indemnity of a reasonable value from a reputable Insurance company/Bank.</p> <p>o) Bid Document must be Tape bound with detailed Table of contents and Must be chronologically paginated and sequentially serialized numbers on all pages and initialled.</p> <p>p) Registered with ICT Authority (ICTA) as an ICT consulting services provider – category 4 and above.</p> <p>q) <b>MANDATORY</b> site visit (To be issued with a site visit certificate) on <b>Friday 19<sup>th</sup> May 2023 at 11 am.</b></p> <p><i>Note: The above to be provided by the Lead firm and certified copies of membership certificates</i></p> <p><b>NOTE: Bidders are advised to provide written documents for those requirements which do not have templates provided.</b></p> <p><i>N/B: Bidders who are not responsive to any of the above requirements shall be disqualified and will not be evaluated further. Bidders</i></p>
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	TECHNICAL EVALUATION CRITERIA	MARKS
<b>1.</b>	<b>RELEVANT EXPERIENCE OF THE CONSULTANCY AND TECHNICAL CAPABILITIES TO CARRY OUT THE ASSIGNMENT</b>	
a.	Five relevant projects successfully implemented (Integrated Data Center Maintenance/Technical services maintenance - Evidence projects of this size and scope in an organization of similar size; Credibility of the firm. Experience in a smart city will be an added advantage (10 marks)	20
b.	Evidence of Proximity of Security Alarm System of less than 20km to Konza Technopolis; Evidence of Fire response experience; location of fire hydrant/including certification of the machine and firefighting team; confirmation that the turnaround of response is less than 10 minutes (7marks)	
c.	Evidence of undertaking security risk assessment (attach 3 reports) (3marks)	
<b>2.</b>	<b>APPROACH AND METHODOLOGY</b>	
a.	Understanding of the project objectives and significance of the project (service/assignment). Appropriateness of the implementation strategy and methodology	30
b.	Proposed work plan and schedule for execution of the ToRs – 10 marks (Describe how the assignment will be undertaken as per the TORs and the Appropriateness of the work plan and associated scheduling within time frame and proper deliverables containing all the necessary information).	10
c.	Innovativeness and/or additional Comments on TOR- Degree of compliance with all the requirements and/or better proposal (an alternative and unique approach, comments, and suggestions) in comparison with the requirements of the TOR	10

<b>3</b>	<b>KEY PERSONNEL</b>	
A	Organization and Staffing Appropriateness of project organization chart and provide the manpower allocation plan in consideration of the overall implementation plan and scope and CVS.	30
	<b>GRAND TOTAL</b>	<b>100</b>
	<b>The minimum technical score required to pass is: <u>70</u></b>	
<b>ITC 23.4</b>	Bidders who have met the minimum technical score of 70 will be invited for the financial opening of their bids. Bidders who will not have met the minimum technical score of 70 points, their financial bids will not be opened. The opening date will be communicated by the client.	
<b>ITC 25.1</b>	The evaluation will be carried out on the basis of the Consultant's financial Proposal including all taxes, duties and fees.	
<b>ITC 26.1</b>	<p>The evaluation committee will compare rates from different bidders and take further notes on consistency of rates. The evaluation committee will use the below formula;</p> <p><math>S_f = 100 \times F_m / F</math> where <math>S_f</math> is the financial score; <math>F_m</math> is the lowest priced financial proposal and <math>F</math> is the price of the proposal under consideration. Proposals will be ranked according to their combined technical (<math>S_t</math>) and financial (<math>S_f</math>) scores using the weights (<math>T</math> = the weight given to the Technical Proposal; <math>P</math> = the weight given to the Financial Proposal; <math>T + P = 1</math>) indicated in the Appendix. The combined technical and financial score, <math>S</math>, is calculated as follows: - <math>S = S_t \times T \% + S_f \times P \%</math>. The firm achieving the highest combined technical and financial score will be invited for negotiations.</p> <p>weights given to the Technical and Financial Proposals are:</p> <p>T: 80 P: 20</p>	
<b>ITC 29.1</b>	The Consultants that achieve the minimum required technical score requirements will proceed to financial evaluation and the bidder with the highest combined technical and financial scores will be invited for negotiations.	



### SECTION 3. TECHNICAL PROPOSAL – STANDARD FORMS

{Notes to Consultant shown in brackets {} throughout Section 3 provide guidance to the Consultant to prepare the Technical Proposal; they should not appear on the Proposals to be submitted.}

#### 1. FORMTECH-1: TECHNICAL PROPOSAL SUBMISSION FORM

{Location, Date}

To:

The Chief Executive Officer  
Konza Technopolis Development Authority  
P.O. Box 1 - 90150,  
KONZA TECHNOPOLIS, KENYA.  
E-Mail; [procurement@konza.go.ke](mailto:procurement@konza.go.ke) and [ceo@konza.go.ke](mailto:ceo@konza.go.ke)  
Tel; +254-20-4343013/4

Dear Sirs:

We, the undersigned, offer to provide the consulting services for [PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE (IDCM) SERVICES.] in accordance with your RFP dated [May 2023] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and a Financial Proposal sealed in a separate envelope.

*{If the Consultant is a joint venture, insert the following: We are submitting our Proposal in association/as a consortium/as a joint venture with: {Insert a list with full name and the legal address of each member, and indicate the lead member}. We have attached a copy {insert: "of our letter of intent to form a joint venture" or, if a JV is already formed, "of the JV agreement"} signed by every participating member, which details the likely legal structure of and the confirmation of joint and severable liability of the members of the said joint venture.*

OR

*{If the Consultant's Proposal includes Sub-consultants, insert the following:} We are submitting our Proposal with the following firms as Sub-consultants: {insert a list with full name and address of each Sub-consultant.}*

We hereby declare that:

- a) All the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification by Konza Technopolis Development Authority or maybe sanctioned by the PPRA.
- b) Our Proposal shall be valid and remain binding upon us for the period of time specified in the Data Sheet, Clause 12.1.
- c) We have no conflict of interest in accordance with ITC3.
- d) We meet the eligibility requirements as stated in ITC6, and we confirm our understanding of our obligation to abide by the Government's policy in regard to corrupt, fraudulent and prohibited practices as per ITC5.
- e) In competing for (and, if the award is made to us, in executing) the Contract, we undertake to observe the laws against fraud and corruption, including bribery, as well as laws against anti-competitive practices, including bid rigging in force in Kenya; we hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption or anti-competitive practices.
- f) We confirm that we are not insolvent, in receivership, bankrupt or on the process of being wound up.
- g) The Consultant shall declare in the Technical Proposal Submission Form, that in competing for and executing a contract, it shall undertake to observe the laws of Kenya against fraud and corruption including bribery, as well as



against anti-competitive practices including bid-rigging.

- (h) We are not guilty of any serious violation of fair employment laws and practices. We undertake to observe the laws of Kenya against fraud and corruption including bribery, as well as against collusive and anti-competitive practices, including bid rigging. To this effect we have signed the "Certificate of Independent Proposal Determination" attached below. We also undertake to adhere by the Code of Ethics for persons participating in Public Procurement and Asset Disposal Activities in Kenya, copy available from \_\_\_\_\_ (specify website) during the procurement process and the execution of any resulting contract.
- (l) We, along with any of our sub-consultants are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the PPRA.
- (e) Except as stated in the ITC12 and Data Sheet, we undertake to negotiate a Contract on the basis of the proposed Key Experts. We accept that the substitution of Key Experts for reasons other than those stated in ITC Clause 12 and ITC Clause 29.3 and 29.4 may lead to the termination of Contract negotiations.
- (j) Our Proposal is binding upon us and subject to any modifications resulting from the Contract negotiations.
- (k) We understand that Konza Technopolis Development Authority is not bound to accept any Proposal that it receives.

We undertake, if our Proposal is accepted and the Contract is signed, to initiate the Services related to the assignment no later than the date indicated in Clause 32.2 of the Data Sheet.

We remain,

Yours sincerely,

Authorized Signature {In full and initials}:

Name and Title of Signatory:

Name of Consultant (company's name or JV's name):

Contact information (phone and e-mail):

{For a joint venture, either all members shall sign or only the lead member, in which case the power of attorney to sign on behalf of all members shall be attached}

## 2 CERTIFICATE OF INDEPENDENT PROPOSAL DETERMINATION

I, the undersigned, in submitting the accompanying TECHNICAL PROPOSAL SUBMISSION FORM to the  
Konza Technopolis Development Authority [Name of Procuring Entity]

for:

Name of Assignment: **PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE (IDCM) SERVICES.** in response to the request for tenders made by: \_\_\_\_\_ [Name of Tenderer] do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of \_\_\_\_\_ [Name of Tenderer] that:

1. I have read and I understand the contents of this Certificate;
2. I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am the authorized representative of the Tenderer with authority to sign this Certificate, and to submit the Tender on behalf of the Tenderer;
4. For the purposes of this Certificate and the Tender, I understand that the word "competitor" shall include any individual or organization, other than the Tenderer, whether or not affiliated with the Tenderer, who:
  - Has been requested to submit a Tender in response to this request for tenders;
  - could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;
5. The Tenderer discloses that [check one of the following, as applicable]:
  - The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;
  - The Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;
6. In particular, without limiting the generality of paragraphs (5)(a) or (5) (b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - prices;
  - methods, factors or formulas used to calculate prices;
  - the intention or decision to submit, or not to submit, a proposal; or
  - the submission of a proposal which does not meet the specifications of the request for proposals; except as specifically disclosed pursuant to paragraph (5)(b) above;
7. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this RFP relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5)(b) above;
8. The terms of the RFP have not been, and will not be, knowingly disclosed by the Consultant, directly or indirectly, to any competitor, prior to the date and time of the official proposed opening, or of the awarding of the Contract, which ever comes first, unless otherwise required by law or as specifically disclosed pursuant to paragraph (5)(b) above.

Name \_\_\_\_\_

Title \_\_\_\_\_

Date \_\_\_\_\_

[Name, title and signature of authorized agent of Consultant and Date]

### 3. APPENDIX TO FORM OF PROPOSAL ON FRAUD AND CORRUPTION CLAUSE (for information)

#### Purpose

the government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act (no. 33 of 2015) and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

#### Requirements

The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub-contractors, Sub-consultants, Service providers or Suppliers; any Agents (whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1 above.

Kenya's public procurement and asset disposal act (no.33 of 2015) under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted below highlight Kenya's policy of no tolerance for such practices and behavior:

- (1) a person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;
- (2) A person referred to under sub section (1) who contravenes the provisions of that sub-section commits an offence;
- (3) Without limiting the generality of the subsection (1) and (2), the person shall be: -
  - a) disqualified from entering into a contract for a procurement or asset disposal proceeding; or
  - b) if a contract has already been entered into with the person, the contract shall be avoidable;
- (4) The voiding of a contract by KoTDA under subsection (7) does not limit any legal remedy KoTDA may have;
- (5) An employee or agent of KoTDA or a member of the Board or committee of KoTDA who has a conflict of interest with respect to a procurement—
  - i) Shall not take part in the procurement proceedings;
  - ii) shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and
  - iii) Shall not be a sub-contractor for the tender to whom was awarded contract, or a member of the group of tenderers to whom the contract was awarded, but the sub-contractor appointed shall meet all the requirements of this Act.
- (6) An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to KoTDA;
- (7) If a person contravenes sub section (1) with respect to a conflict of interest described in subsection (5)(a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the awarding officer.
- (8) Incompliance with Kenya's laws, regulations and policies mentioned above, KoTDA:
  - a) Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:
    - i) "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;
    - ii) "fraudulent practice" is any act or omission, including misrepresentation, that knowingly or

- recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;
- iii) “collusive practice” is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
  - iv) “coercive practice” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
  - v) “obstructive practice” is:
    - i) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or
    - ii) Acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3e. below.
- b) Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:
- “fraudulent practice” includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of KoTDA or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive KoTDA of the benefits of free and open competition.
- c) Rejects a proposal or award<sup>1</sup> of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
  - d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or debar or recommend to appropriate authority (ies) for sanctioning and debarment of a firm or individual, as applicable under the Acts and Regulations;
  - e) Requires that a clause be included in Tender documents and Request for Proposal documents requiring
    - (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers and their Sub-contractors, Sub-consultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect<sup>2</sup> all accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and
  - f) Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a “Self-Declaration Form” as included in the procurement document declaring that they and all parties involved in the procurement process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

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<sup>1</sup> For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in A consultancy, and tendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

<sup>2</sup> Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by KoTDA to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

### 3. FORM TECH-2: CONSULTANT'S ORGANIZATION AND EXPERIENCE

Form TECH-2: a brief description of the Consultant's organization and an outline of the recent experience of the Consultant that is most relevant to the assignment. In the case of a joint venture, information on similar assignments shall be provided for each partner. For each assignment, the outline should indicate the names of the Consultant's Key Experts and Sub-consultants who participated, the duration of the assignment, the contract amount (total and, if it was done in a form of a joint venture or a sub-consultancy, the amount paid to the Consultant), and the Consultant's role/involvement.

#### A - Consultant's Organization

Provide here a brief description of the background and organization of your company, and in case of a joint venture of each member for this assignment.

#### B - Consultant's Experience

1. List only previous similar assignments successfully completed in the last [.....] years.
2. List only those assignments for which the Consultant was legally contracted by KoTDA as a company or was one of the joint venture partners. Assignments completed by the Consultant's individual experts working privately or through other consulting firms cannot be claimed as the relevant experience of the Consultant, or that of the Consultant's partners or sub-consultants, but can be claimed by the Experts themselves in their Curriculum Vitae (CV).
3. The Consultant shall substantiate their claimed experience by presenting copies of relevant documents such as the form of contract (not the whole contract), purchase order, service order, performance certificate, etc.; which shall be included in the proposal as part of *Form Tech 7 Mandatory Documentary Evidence*.

Assignment name:	Approx. value of the contract [KES, US\$ etc. ]:
Country:	Duration of assignment (months):
Name of Procuring Entity:	Total N° of staff-months of the assignment:
Contact Address: Email:	Approx. value of the services provided by your firm under the contract:
Start date (month/year): Completion date:	N° of professional staff-months provided by associated Consultants:
Role on Assignment: (E.g. Lead Member in ABC JV, or Sole Consultant):	Name of senior professional staff of your firm involved and functions performed:
Narrative description of Assignment:	
Description of actual services provided by your staff within the assignment:	
Name of Consulting Firm:	Name and Title of Signatory:

### 3 FORMTECH-3: COMMENT SAND SUGGESTIONS

Form TECH-3: The Consultant to provide comments and suggestions on the Terms of Reference, counterpart staff and facilities to be provided by KoTDA that could improve the quality/effectiveness of the assignment; and on requirements for counterpart staff and facilities, which are provided by KoTDA, including: administrative support, office space, local transportation, equipment, data, etc.

#### A - On the Terms of Reference

*{Improvements to the Terms of Reference, if any}*

#### B - On Counterpart Staff and Facilities

*{Include comments on counterpart staff and facilities to be provided by KoTDA. For example, administrative support, office space, local transportation, equipment, data, background reports, etc., if any}*

### 4 FORMTECH-4: DESCRIPTION OF APPROACH, METHODOLOGY, AND WORK PLAN

Form TECH-4: a description of the approach, methodology and work plan in responding to the terms of reference for performing the assignment, including a detailed description of the proposed methodology and staffing for training, if the Terms of Reference specify training as a specific component of the assignment.

*{The structure of your Technical Proposal:*

a) Technical Approach and Methodology

b) Work Plan

c) Organization and Staffing}

- i) Technical Approach and Methodology. *{Please explain your understanding of the objectives of the assignment as outlined in the Terms of Reference (TORs), the technical approach, and the methodology you would adopt for implementing the tasks to deliver the expected output(s), and the degree of detail of such output. Please do not repeat/copy the TOR in here.}*
- ii) Work Plan. *{Please outline the plan for the implementation of the main activities/tasks of the assignment, their content and duration, phasing and interrelations, milestones (including interim approvals by KoTDA), and tentative delivery dates of their parts. The proposed work plan should be consistent with the technical approach and methodology, showing your understanding of the TOR and ability to translate them into a feasible working plan. A list of the final documents (including reports) to be delivered as final output(s) should be included here. The work plan should be consistent with the Work Schedule Form.}*
- iii) Organization and Staffing. *{Please describe the structure and composition of your team, including the list of the Key Experts, Non-Key Experts and relevant technical and administrative support staff.}*

## 5 FORM TECH-5: WORK SCHEDULE AND PLANNING FOR DELIVERABLES

N°	Deliverables <sup>1</sup> (D-..)	Months											
		1	2	3	4	5	6	7	8	9	.....	n	TOTAL
D-1	{e.g., Deliverable #1: Report A												
	1) data collection												
	2) drafting												
	3) inception report												
	4) incorporating comments												
	5) .....												
	6) delivery of final report to Procuring Entity}												
D-2	{e.g., Deliverable #2:.....}												
N													

- 1 List the deliverables with the breakdown for activities required to produce them and other benchmarks such as KoTDA's approvals. For phased assignments, indicate the activities, delivery of reports, and benchmarks separately for each phase.
- 2 Duration of activities shall be indicated in a form of a bar chart.
- 3 3.Include a legend, if necessary, to help read the chart.



## 6. FORMT ECH- 6A: TEAM COMPOSITION, ASSIGNMENT, AND KEY EXPERTS' INPUTS

N°	Name	Expert's input (in person/month) per each Deliverable (listed in TECH-5)										Total time-input (in Months)			
		Position		D-1		D-2		D-3	.....	D-...			Home	Field	Total
<b>KEY EXPERTS</b>															
K-1	{e.g., Mr. Abbbb}	[Team Leader]	[Home]	[2 month]	[1.0]	[1.0]									
			[Field]	[0.5 m]	[2.5]	[0]									
K-2															
K-3															
N															
											Subtotal				
<b>NON-KEY</b>															
N-1			[Home]												
			[Field]												
N-2															
N															
											Subtotal				
											Total				

- For Key Experts, the input should be indicated individually for the same positions as required under the ITC Data Sheet 21.2
- Months are counted from the start of the assignment/mobilization. One (1) month equals twenty-two (22) working (billable) days. One working (billable) day shall be not less than eight (8) working (billable) hours.
- "Home" means work in the office in the expert's country of residence. "Field" work means work carried out in Kenya, or outside the normal residence of the Expert in Kenya or any other country outside the expert's country of residence.  

Full time input
  Part time input



## 7. FORM TECH-6B: CURRICULUM VITAE (CV)

Position Title and No.	<i>{e.g., K-1, Team Leader}</i>
Name of Expert:	<i>{Insert full name}</i>
Date of Birth:	<i>{day/month/year}</i>
Country of Citizenship	

**Education:** *{List college/university or other specialized education, giving names of educational institutions, dates attended, degree(s)/diploma(s) obtained}*

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Employment record relevant to the assignment: *{Starting with present position, list in reverse order. Please provide dates, name of employing organization, titles of positions held, types of activities performed and location of the assignment, and contact information of previous Procuring Entity's and employing organization(s) who can be contacted for references. Past employment that is not relevant to the assignment does not need to be included.}*

Period	Employing organization and your title/position. Contact Infor for references	Country	Summary of activities performed relevant to the Assignment
[e.g., May 2011-present]	[e.g., Ministry of ....., advisor/consultant to...  For references: Tel...../e - mail.....; Mr. Bbbbbb, deputy manager]		

Membership in Professional Associations and Publications: \_\_\_\_\_

Language Skills (indicate only languages in which you can work): \_\_\_\_\_

---

Adequacy for the Assignment:

Detailed Tasks Assigned on Consultant's Team of Experts:	Reference to Prior Work/Assignments that Best Illustrates Capability to Handle the Assigned Tasks
{List all deliverables/tasks as in TECH-5in which the Expert will be involved)	

Expert's contact information :( e-mail..... phone ..... )

Certification:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience, and I am available to undertake the assignment in case of an award. I understand that any misstatement or misrepresentation described herein may lead to my disqualification or dismissal by KoTDA, and/or sanctions by the PPRA.

{day / month/year}

Name of Expert \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

{day / month/year}

Name of authorized \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Representative of the consultant (the same who signs the Proposal

## 8. FORMTECH-7: MANDATORY SUPPORT DOCUMENTS

*[The Consultant shall use this form to submit all the required support documentary evidence as required in the RFP, especially the mandatory and eligibility criteria specified in the Data Sheet ITC 21.1]*

a) Certificate of Incorporation/Certificate of Registration

*{Insert here a copy of certificate of incorporation or registration}*

b) Tax Compliance Certificate

*{Consultant to insert a copy of the tax compliance certificate from Kenya Revenue Authority or similar body in the case of foreign consulting firms}*

c) Practice License or Certificate for the Firm

*{If required, Consultant to insert a copy of the firm's practice license or registration certificate issued by the professional body specified under Data Sheet ITC 21.1}*

d) Similar Consulting Assignments Experience

*{Consultant to insert here copies of the form of contract, purchase order, service order, and performance certificate or similar evidence of similar assignments carried out by the firm. The assignments shall be the same as those provided under FORM TECH 2B}*

e) Academic Certificates

*{Consultant to insert copies of the required relevant academic certificates relevant to the assignment for all the key experts}*

f) Professional Certificates

*{Consultant to insert copies of professional certificates and relevant short-term trainings to demonstrate professional qualifications for all the key experts}*

g) Professional Membership of Key Experts

*{If applicable, Consultant to insert copies of professional membership certificate for its key experts}*

h) Certificate of Independent Proposal Determination

*(The Form is available on Tech FORM TECH-1: TECHNICAL PROPOSAL SUBMISSION FORM).*

FORM TECH - 8: SELF-DECLARATION FORMS

FORM SD1

**SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015.**

I, ....., of Post Office Box..... being a resident of ..... in the Republic of.....do hereby make a statement as follows: -

- 1. THAT I am the Company Secretary/Chief Executive/Managing Director/Principal Officer/Director of ..... (Insert name of the Company) who is a Bidder in respect of the PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE (IDCM) SERVICES. **KOTDA/RFP/133/2022 – 2023** (Insert tender title/description) for Konza Technopolis Development Authority  
(Insert name of KoTDA) and duly authorized and competent to make this statement.
- 2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.
- 3. THAT what is deponed to here in above is true to the best of my knowledge, information and belief.

.....  
.....  
..... (Title)  
(Signature) (Date)

Bidder Official Stamp

FORM SD2

SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE.

I, ..... of P. O. Box. .... being a resident of  
..... in the Republic of.....do hereby make a statement as follows: -

1. THAT I am the Chief Executive/Managing Director/Principal Officer/Director of.....  
..... (insert name of the Company) who is a Bidder in respect of **Tender No. KOTDA/RFP/133/2022 – 2023. for PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE (IDCM) SERVICES.** (insert tender title/description) for .....Konza Technopolis Development Authority.....  
(insert name of KoTDA) and duly authorized and competent to make this statement.
2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/ or agents of..... Konza Technopolis Development Authority ..... (insert name of KoTDA) which is KoTDA.
3. THAT the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of..... Konza Technopolis Development Authority.... (name of KoTDA).
4. THAT the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender.
5. THAT what is deponed to herein above is true to the best of my knowledge information and belief.

.....  
.....  
(Title)

.....  
.....  
(Signature)

.....  
.....  
(Date)

Bidder's Official Stamp

## DECLARATION AND COMMITMENT TO THE CODE OF ETHICS

I .....(person) on behalf of (**Name of the Business/ Company/Firm**)..... declare that I have read and fully understood the contents of the Public Procurement & Asset Disposal Act,2015, Regulations and the Code of Ethics for persons participating in Public Procurement and Asset Disposal Activities in Kenya and my responsibilities under the Code.

I do hereby commit to abide by the provisions of the Code of Ethics for persons participating in Public Procurement and Asset Disposal.

Name of Authorized signatory.....

Sign.....

Position.....

Office address.....

Telephone.....

Email.....

Name of the Firm/Company.....

Date.....

**(Company Seal/ Rubber Stamp where applicable)**

Witness

Name .....

Sign.....

Date.....

## FORM TECH - 9: TENDER-SECURING DECLARATION FORM {r 46 and 155(2)}

[The Bidder shall complete this Form in accordance with the instructions indicated]

Date: ..... [insert date (as day, month and year) of Tender Submission]

Tender No..... [insert number of tendering process]

To:.....[insert complete name of Purchaser]

I/We, the undersigned, declare that:

1. I / We understand that, according to your conditions, bids must be supported by a Tender-Securing Declaration.
2. I /We accept that I/we will automatically be suspended from being eligible for tendering in any contract with the Purchaser or the period of time of [insert number of months or years] starting on [insert date], if we are in breach of our obligation (s) under the bid conditions, because we—(a) have withdrawn our tender during the period of tender validity specified by us in the Tendering Data Sheet; or (b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the instructions to tenders.
3. I / We understand that this Tender Securing Declaration shall expire if we are not the successful Tenderer (s), upon the earlier of:
  - a) Our receipt of a copy of your notification of the name of the successful Tenderer; or
  - b) Thirty days after the expiration of our Tender.
4. I/We understand that if I am /we are/in a Joint Venture, the Tender Securing Declaration must be in the name of the Joint Venture that submits the bid, and the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in the names of all future partners as named in the letter of intent.

Signed: ..... Capacity /

title (director or partner or sole proprietor, etc.) ..... Name:

.....

Duly authorized to sign the bid for and on behalf of: ..... [insert complete name of Tenderer] Dated on

..... day of ..... [Insert date of signing]

Seal or stamp

# TENDERER'S ELIGIBILITY- CONFIDENTIAL BUSINESS QUESTIONNAIRE

## Instruction to Tenderer

Tender is instructed to complete the particulars required in this Form, *one form for each entity if Tender is a JV*.  
Tenderer is further reminded that it is an offence to give false information on this Form.

### a) Tenderer's details

	ITEM	DESCRIPTION
1	Name of the Procuring Entity	
2	Reference Number of the Tender	
3	Date and Time of Tender Opening	
4	Name of the Tenderer	
5	Full Address and Contact Details of the Tenderer.	1.Country 2. City 3.Location 4. Building 5.Floor 6. Postal Address 7. Name and email of contact person.
6	Current Trade License Registration Number and Expiring date	
7	Name, country and full address ( <i>postal and physical addresses, email, and telephone number</i> ) of Registering Body/Agency	
8	Description of Nature of Business	
9	Maximum value of business which the Tenderer handles.	
10	State if Tenders Company is listed in stock exchange, give name and full address ( <i>postal and physical addresses, email, and telephone number</i> ) of state which stock exchange	

### General and Specific Details

#### b) Sole Proprietor, provide the following details.

Name in full \_\_\_\_\_ Age \_\_\_\_\_

Nationality \_\_\_\_\_ Country of Origin \_\_\_\_\_

Citizenship \_\_\_\_\_

#### c) Partnership, provide the following details

	Names of Partners	Nationality	Citizenship	% Shares owned
1				
2				



**d) Registered Company, provide the following details.**

- i) Private or public Company \_\_\_\_\_
- ii) State the nominal and issued capital of the Company:-  
 Nominal Kenya Shillings (Equivalent) \_\_\_\_\_  
 Issued Kenya Shillings (Equivalent) \_\_\_\_\_

iii) Give details of Directors as follows.

	Names of Director	Nationality	Citizenship	% Shares owned
1				
2				
3				

**(e) DISCLOSURE OF INTEREST-Interest of the Firm in KoTDA.**

- i) Are there any person/persons in.....(Name of Procuring Entity) who has/have an interest or relationship in this firm? Yes/No.....

If yes, provide details as follows.

	Names of Person	Designation in the Procuring Entity	Interest or Relationship with Tenderer
1			
2			
3			

**ii) Conflict of interest disclosure**

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
1	Tenderer is directly or indirectly controlled by or is under common control with another tenderer.		
2	Tenderer receives or has received any direct or indirect subsidy from another tenderer.		
3	Tenderer has the same legal representative as another tenderer		
4	Tender has a relationship with another tenderer, directly or through common third parties, that puts it in a position to influence the tender of another tenderer, or influence the decisions of the Procuring Entity regarding this tendering process.		
5	Any of the Tenderer's affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the tender.		

6	Tenderer would be providing goods, works, non-consulting services or consulting services during implementation of the contract specified in this Tender Document.		
7	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who are directly or indirectly involved in the preparation of the Tender document or specifications of the Contract, and/or the Tender evaluation process of such contract.		
8	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who would be involved in the implementation or supervision of the such Contract.		
9	Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to the Procuring Entity throughout the tendering process and execution of the Contract.		

**f) Certification**

On behalf of the Tenderer, I certify that the information given above is complete, current and accurate as at the date of submission.

Full Name \_\_\_\_\_

\_\_\_\_\_

Title or Designation \_\_\_\_\_

\_\_\_\_\_

(Signature)

(Date)

**CERTIFICATE OF TENDERER’S VISIT TO SITE- Friday 19<sup>th</sup> MAY 2023 AT 11AM.**

This is to certify that,  
.....  
..... (Name of Tenderer or his representative) of the firm  
of,  
.....  
..... (Name of Firm Tendering)

In the company of,  
.....  
..... (Name of Clients representative conducting the visit)

Visited the site in connection with Tender for

**PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE (IDCM) SERVICES.**

Having previously studied the bid documents, I carefully examined the site.

- 
1. I have made myself familiar with all the local conditions likely to influence the assignment and cost thereof.
  2. I further certify that I am satisfied with the description of the assignment and the explanations given by the Client's representative and that I understand perfectly the assignment to be done as specified and implied in the execution of the contract.

Signed.....  
(Tenderer or his representative)

Witnessed.....  
(Signature of Client’s representative)

Date.....

## **SECTION 4. FINANCIAL PROPOSAL - STANDARD FORMS**

*{Notes to Consultant shown in brackets { ..... } provide guidance to the Consultant to prepare the Financial Proposals; they should not appear on the Financial Proposals to be submitted.}*

Financial Proposal Standard Forms shall be used for the preparation of the Financial Proposal according to the instructions provided in Section 2.

FIN-1 FORM OF TENDER- Financial Proposal Submission Form

FIN-2 Summary of Costs

FIN-3 Breakdown of Remuneration

FIN-4 Reimbursable expenses

## FORM FIN-1: FORM OF TENDER-FINANCIAL PROPOSAL SUBMISSION FORM

.....{Location, Date}

To: .Konza Technopolis Development Authority .[Name and address of Procuring Entity]

Dear Sirs:

We, the undersigned, offer to provide the consulting services for PROVISION OF INTEGRATED DATA CENTRE MAINTENANCE (IDCM) SERVICES. [Insert title of assignment]  
in accordance with your Request for Proposal dated. ....[Insert Date] and our Technical Proposal.

Our attached Financial Proposal is for the amount of. ....{Indicate the corresponding to the amount currency} {Insert amounts in words and figures}, including of all taxes in accordance with ITC24.2 in the Data Sheet. The estimated amount of local taxes is .....{Insert currency} {Insert amount in words and figures}.  
{Please note that all amounts shall be the same as in Form FIN-2}.

Our Financial Proposal shall be valid and remain binding upon us, subject to the modifications resulting from Contract negotiations, for the period of time specified in the ITC1 2.1 Datasheet.

Commissions and gratuities paid or to be paid by us to an agent or any third party relating to preparation or submission of this Proposal and Contract execution, paid if we are awarded the Contract, are listed below:

Name and Address, Amount and Purpose of Commission of Agents, Currency or Gratuity

{If no payments are made or promised, add the following statement: "No commissions or gratuities have been or are to be paid by us to agents or any third party relating to this Proposal and Contract execution."}

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

---

Signature..... (of Consultant's authorized representative) {In full and initials}: Full name:.....{insert full name of authorized representative} Title:.....{insert title/position of authorized representative}  
Name of Consultant..... (company's name or JV's name): Capacity:.....{insert the person's capacity to sign for the Consultant} Physical Address .....{insert the authorized representative's address}  
Phone: .....{insert the authorized representative's phone and fax number, if applicable} Email:.....{insert the authorized representative's email address}

{For a joint venture, either all members shall sign or only the lead member/consultant, in which case the power of attorney to sign on behalf of all members shall be attached}

## PRICE SCHEDULE

Monthly Price Schedule					
	Services	Unit	Quantity	Unit Price (Kshs)	Total Price (Inclusive of Taxes (Kshs)
1	Electrical and Mechanical maintenance services	Monthly	1		
2	Data Center IT, Application, Service Desk & IP Services	Monthly	1		
3	Cleaning, Gardening, Hospitality, Fumigation & Pest control Services	Monthly	1		
4	Security, Fire Response & Emergency Response services	Monthly	1		
5	Overall Supervision and Administration	Monthly	1		
	<b>Total</b>				

**NB/**

**Other third-party services including supply and delivery of fuel, car hire services, supply of water, staff outsourcing, catering services and other allied services will be discussed post award.**

## FORM FIN-2: SUMMARY OF COSTS

Item	Cost			
	{Consultant must state the proposed Costs in accordance with ITC 16.4 of the Data Sheet; delete columns which are not used}			
	<i>{Insert Foreign Currency # 1}</i>	<i>{Insert Foreign Currency # 2, if used}</i>	<i>{Insert Foreign Currency # 3, if used}</i>	<i>{Insert Local Currency, if}</i>
Cost of the Financial Proposal				
Including:				
(1) Remuneration				
(2) Reimbursables				
Subtotal [Remuneration + Reimbursables]				
Taxes:				
{insert type of tax' e.g., VAT or sales tax}				
{e.g., withholding tax on experts' remuneration}				
<i>{insert type of tax}</i>				
Total Taxes				
Total Cost of the Financial Proposal: {Should match the amount in Form FIN-1}				

## FORM FIN-3A: BREAKDOWN OF REMUNERATION

When used for Lump-Sum contract assignment, information to be provided in this Form shall only be used to demonstrate the basis for the calculation of the Contract's ceiling amount; to calculate applicable taxes at contract negotiations; and, if needed, to establish payments to the Consultant for possible additional services requested by KoTDA. This Form shall not be used as a basis for payments under Lump-Sum contracts.

A. Remuneration _____								
No	Name	Position (as in TECH- 6)	Person-month Remuneration Rate	Time Input in Person/Month (from TECH-6)	{Currency # 1- as in FIN-2}	{Currency # 2- as in FIN-2}	{Currency# 3- as in FIN-2}	{Local Currency- as in FIN- 2}
Key Experts								
K-1			[Home]					
			[Field]					
K-2								
Non-Key Experts								
N-1			[Home]					
N-2			[Field]					
	Total Costs							



## FORM FIN 3B: CONSULTANT'S REPRESENTATIONS REGARDING COSTS AND CHARGES

*{This Form FIN 3B shall be used for Time-Based contracts only. If Lumpsum Contract is used, KoTDA shall delete the FORMFIN-3B, FORM FIN-3C and FORM FIN-3D from the RFP before issuance to Consultants}*

Consultant:.....Country:

Assignment:.....Date:

We hereby confirm that:

- a) The basic fees indicated in the attached table are taken from the firm's pay roll records and reflect the current rates of the Experts listed which have not been raised other than within the normal annual pay increase policy as applied to all the Consultant's Experts;
- b) attached are true copies of the latest pay slips of the Experts listed;
- c) the away-from-home office allowances indicated below are those that the Consultant has agreed to pay for this assignment to the Experts listed;
- d) the factors listed in the attached table for social charges and overhead are based on the firm's average cost experiences for the latest three years as represented by the firm's financial statements; and
- e) said factors for overhead and social charges do not include any bonuses or other means of profit-sharing.

.....[Name of Consultant]

Signature of Authorized Representative

Name: .....

Title: .....

Date: .....

**FORM 3C: FORM FOR CONSULTANT'S REPRESENTATIONS REGARDING COSTS AND CHARGES**

{This Form FIN 3C shall be used for Time-Based contracts only}

(Expressed in {insert name of currency\*})

Personnel		1	2	3	4	5	6	7	8
Name	Position	Basic Remuneration Rate per Working Month/Day/Year	Social Charges <sup>1</sup>	Overhead <sup>1</sup>	Subtotal	Profit <sup>2</sup>	Away from Home Office Allowance	Proposed Fixed Rate per Working Month/Day/Hour	Proposed Fixed Rate per Working Month/Day/Hour <sup>1</sup>
Home Office									
Procuring Entity's Country									

{\* If more than one currency is used, use additional table(s), one for each currency}

1. Expressed as percentage of 1
2. Expressed as percentage of 4

## FORM FIN 3D: BREAKDOWN OF REMUNERATION RATES [FOR TIME BASED CONTRACTS ONLY]

### 1. Review of Remuneration Rates

- 1.1 The remuneration rates are made up of salary or a base fee, social costs, overheads, profit, and any premium or allowance that may be paid for assignments away from headquarters or a home office. Form FIN 3 C can be used to provide a breakdown of rates.
- 1.2 The Form FIN 3C shall be completed and attached to the Financial Form-3. As agreed at the negotiations, breakdown sheets shall form part of the negotiated Contract and included in its Appendix D or C.
- 1.3 At the negotiations the firm shall be prepared to disclose its audited financial statements for the last three years, to substantiate its rates, and accept that its proposed rates and other financial matters are subject to scrutiny. KoTDA is charged with the custody of government funds and is expected to exercise prudence in the expenditure of these funds.

### 2 Rate details are discussed below:

- (i) Salary is the gross regular cash salary or fee paid to the individual in the firm's home office. It shall not contain any premium for work away from headquarters or bonus, except where these are included by law or government regulations.
- (ii) Bonuses are normally paid out of profits. To avoid double counting, any bonuses shall not normally be included in the "Salary" and should be shown separately. Where the Consultant's accounting system is such that the percentages of social costs and overheads are based on total revenue, including bonuses, those percentages shall be adjusted downward accordingly. Where national policy requires that 13 months' pay be given for 12 months' work, the profit element need not be adjusted downward. Any discussions on bonuses shall be supported by audited documentation, which shall be treated as confidential.
- (iii) Social Charges are the costs of non-monetary benefits and may include, inter alia, social security (including pension, medical, and life insurance costs) and the cost of a paid sick and/or annual leave. In this regard, a paid leave during public holidays or an annual leave taken during an assignment if no Expert's replacement has been provided is not considered social charges.
- (iv) Cost of Leave The principles of calculating the cost of total days leave per annum as a percentage of basic salary is normally calculated as follows:  
$$\text{Leave cost as percentage of salary} = \frac{\text{total days leave} \times 100}{[365 - w - ph - v - s]}$$

Where w = weekends, ph = public holidays, v = vacation, and s = sick leave.

Please note that leave can be considered as a social cost only if KoTDA is not charged for the leave taken.
- (v) Overheads are the Consultant's business costs that are not directly related to the execution of the assignment and shall not be reimbursed as separate items under the Contract. Typical items are home office costs (non-billable time, time of senior Consultant's staff monitoring the project, rent of headquarters' office, support staff, research, staff training, marketing, etc.), the cost of Consultant's personnel not currently employed on revenue-earning projects, taxes on business activities, and business promotion costs. During negotiations, audited financial statements, certified as correct by an independent auditor and supporting the last three years' overheads, shall be available for discussion, together with detailed lists of items making up the overheads and the percentage by which each relates to basic salary. KoTDA does not accept an add-on margin for social charges, overhead expenses, etc. for Experts who are not permanent employees of the Consultant. In such case, the Consultant shall be entitled only to administrative costs and a fee on the monthly payments charged for sub-contracted Experts.
- (vi) Profit is normally based on the sum of the Salary, Social costs, and Overheads. If any bonuses paid on a regular basis are listed, a corresponding reduction shall be made in the profit amount. Profit shall not be allowed on travel or any other reimbursable expenses.
- (vii) Away from Home Office Allowance or Premium or Subsistence Allowances Some Consultants pay allowance to Experts working away from headquarters or outside of the home office. Such allowances are calculated as a percentage of salary (or a fee) and shall not draw overheads or profit. Sometimes, by law, such allowances

may draw social costs. In this case, the amount of this social cost shall still be shown under social costs, with the net allowance shown separately.

#### FORM FIN-4 BREAKDOWN OF REIMBURSABLE

When used for Lump-Sum contract assignment, information to be provided in this Form shall only be used to demonstrate the basis for calculation of the Contract ceiling amount, to calculate applicable taxes at contract negotiations and, if needed, to establish payments to the Consultant for possible additional services requested by KoTDA. This form shall not be used as a basis for payments under Lump-Sum contracts. This form shall be filled for Time-Based Contracts to form the basis of contract negotiations.

B. Reimbursable Expenses_____								
Nº	Type of Reimbursable Expenses	Unit	Unit Cost	Quantity	{Currency # 1- as in FIN-2}	{Currency # 2- as in FIN-2}	{Currency# 3- as in FIN-2}	{Local Currency- as in FIN-2}
	{e.g., Per diem	{Day}						
	{e.g., International flights}	{Ticket}						
	{e.g., In/out airport transportation}	{Trip}						
	{e.g., Communication costs between Insert place and Insert place}							
	{ e.g., reproduction of							
	{e.g., Office rent}							
	.....							
	{Training of the Procuring Entity's personnel – if required in TOR}							
Total Costs								

#### Legend:

"Per diem allowance" is paid for each night the expert is required by the Contract to be away from his/her usual place of residence. Procuring Entity can set up a ceiling.

## SECTION 5. TERMS OF REFERENCE

### DESCRIPTION OF SERVICES

#### TERMS OF REFERENCE

##### **BACKGROUND**

The Konza National Data Centre was built on Parcel IS-011 at Konza Technopolis. The Data Center building houses IT infrastructure including supportive infrastructure (power, cooling, rack, management, and fire suppression etc.) providing a complete data center End-to-End Solution. This document defines the scope for the management of all services and built environment infrastructure that supports the Konza Data Centre for efficiency, productivity and business continuity that will enable KoTDA to achieve its core functions. The program will entail a properly designed, implemented, and supported operations and maintenance (O&M) program to minimize risks, optimize costs and provide a competitive advantage of the Konza data centres. The facility management will be implemented by the ICT department, leveraging on IT integration of facility sub-systems to enable smart management capabilities, analytics, reporting and centralized management capabilities.

Data Centre facilities comprise the following:

- a. Space area - Data center main building 2248 square meters
- b. 2 story building
- c. 2 Generators 1400KVA, 3 Fuel Tanks total fuel (30,000L) and supporting electrical equipment.
- d. Automatic voltage stabilizers
- e. Power factor correction
- f. uninterruptable power supply 7pcs
- g. precise air conditioners 46 pcs
- h. 3 transformers
- i. 140 Cabinets
- j. Electrical control room and data hall
- k. fire suppression equipment and systems
- l. Office facilities include a board room, washrooms and kitchenette
- m. Landscaped external areas approximating Campus 2684 square meter
- n. Surveillance cameras for the facility

##### **SCOPE OF WORKS**

The Integrated Data Centre Maintenance shall involve the following services

1. General requirements
2. Electrical and Mechanical services
3. Data Center IT, Application, Service Desk & IP Services
4. Cleaning, Gardening, Hospitality, Fumigation, General Repairs & Pest Control Services
5. Security, Fire Response & Emergency Response services
6. On-Demand Services

NB: Interested Bidders are invited for a **MANDATORY** site visit before tendering on date **19<sup>th</sup> May 2023** at 11AM, Phase II Data Center, Konza Technopolis.

##### **1. General Requirements**

The contractor should adhere to the requirements set out below:

- a. **Uniform**

All workers should always wear clean uniform.

Specialized staff should also wear work appropriate attire and PPE where necessary especially when working on equipment;

**b. Tools & Machinery**

The contractor should provide and maintain all the necessary tools/transportation, required for implementation of this scope

KoTDA shall provide a secured storage area for all consumable products, spare parts, and tools;

**c. Qualified Staff**

The contractor should provide trained staff and qualified personnel for this scope, evidences of continuous capacity building should be shared as and when necessary.

Engineers, and technicians should be registered and have appropriate qualifications to support the systems in this scope. CVs and qualifications on these staff will be shared with KoTDA for record and periodic checks.

**d. Work Records**

The contractor to maintain accurate records of ALL undertakings which should be shared with KoTDA as and when required for purposes of internal business control. These include spares records, fueling, cleaning, consumables, and any other service records as agreed.

The consumables, spare parts' procurement and usage record should be submitted to KoTDA while applying for the payment.

**e. Overtime**

Should overtime be necessary in order to complete the service in scope, no extra payment will be allowed by KoTDA. The contractor should cater for any additional costs.

**f. Authorized Procurement**

Any procurement needed outside the agreed bills of quantities shall be pre-authorized by KoTDA.

**g. Escalations**

Contractor shall provide a 7x24 hotline for escalating issues, failures should be resolved as stipulated in the Service Level Agreement (SLA)

## 2. Electrical and Mechanical Services

The technical staff shall be required on to period preventive/health checks of various electrical and mechanical facilities of the data center. These shall include daily weekly, and monthly operations as per operational guides. Level 2 maintenance support services shall be escalated to the Huawei through an existing ticketing system.

The electrical and mechanical services that will be provided include:

UPS Services	<ol style="list-style-type: none"> <li>1. Check the input power voltage.</li> <li>2. Check the input power current flow.</li> <li>3. Check the output power voltage.</li> <li>4. Check the output power current flow.</li> <li>5. The status icons on the LCD indicate that all units are operating properly, all operating parameters are within their normal ranges, and no fault or alarm information is displayed.</li> <li>6. Wipe the cabinet surface using a white paper and the paper does not turn black.</li> <li>7. Record the three-phase load rate and output power factor.</li> <li>8. No battery management alarm is generated.</li> <li>9. Battery appearance <ol style="list-style-type: none"> <li>a) The surface is clean and tidy without stains.</li> <li>b) The battery terminals are intact.</li> <li>c) Batteries are free from damage and cracks.</li> <li>d) Batteries are free from acid leakage.</li> <li>e) Batteries are not deformed or bulged."</li> </ol> </li> <li>10. Battery operating temperature <ol style="list-style-type: none"> <li>a) The ambient temperature of batteries is <math>30\pm5^{\circ}\text{C}</math>.</li> <li>b) The battery operating temperature must be lower than the ambient temperature plus <math>20^{\circ}\text{C}</math>.</li> <li>c) Battery charge and discharge conditions meet the requirements specified in the battery specifications."</li> </ol> </li> <li>11. Battery temperature sensor precision</li> <li>12. Cables management between batteries</li> <li>13. Observe the indicator luminance, the indicators are on.</li> <li>14. Check whether there is dust on the PDC panels, the white paper that you use to wipe the PDC panels is clean.</li> <li>15. The bolts are secured.</li> <li>16. Switch on or off the circuit breaker after powering off the device, the circuit breaker is switched on and off smoothly for two times.</li> <li>17. Check cable holes and PDC sealing plates, there is no hole, and sealing plates have not shifted.</li> </ol>
Cooling services	<ol style="list-style-type: none"> <li>1. Check the supply air temperature.</li> <li>2. Check the supply air humidity.</li> <li>3. Check the return air temperature.</li> <li>4. Check the return air humidity.</li> <li>5. Check that the air filter surface is free of dust accumulation, damage, and deformation.</li> <li>6. Check whether the four screws on the compressor are loose.</li> <li>7. Compressor operating status</li> <li>8. Check the oil sight glass to make sure that the oil level is visible and that there is no foam in the oil sight glass.</li> <li>9. Check whether the thermal insulation foam is properly laid along the pipe.</li> <li>10. Check that the indoor fan mesh cover is not deformed, and the blades are not damaged.</li> </ol>

	<ol style="list-style-type: none"> <li>11. Ensure that the fan runs normally, such as metal friction and harsh noise.</li> <li>12. The temperature and humidity sensors in the equipment and aisle are securely fixed and not dropped.</li> <li>13. Check that the water pan is not blocked.</li> </ol>
Generator services	<ol style="list-style-type: none"> <li>1. Lubricating Oil Level - check</li> <li>2. Air Tanks and Reservoirs - drain</li> <li>3. Charge Air Piping - check</li> <li>4. Coolant Level - check</li> <li>5. Air Intake Piping - check</li> <li>6. Cooling Fan - check</li> <li>7. Drive Belts - check</li> <li>8. Fuel-Water Separator - drain</li> <li>9. Crankcase Breather Tube – check</li> <li>10. Fuel check</li> </ol>
General services	<ol style="list-style-type: none"> <li>1. FM200 Cylinder <ol style="list-style-type: none"> <li>a) Check whether the flexible pipe and cable connection tightly and well connected.</li> <li>b) Check the air pressure gauges.</li> </ol> </li> <li>2. Energy Control Center (ECC) module <ol style="list-style-type: none"> <li>a) Check the ECC module indicator B8:C15 or.</li> <li>b) Check the indicators on the ECC800 main control module.</li> <li>c) Module indicator</li> <li>d) Network port indicator</li> <li>e) Operating environment</li> <li>f) Cable connections</li> </ol> </li> <li>3. LAN switch <ol style="list-style-type: none"> <li>a) View the power indicator (PWR) on the LAN switch.</li> <li>b) Check the running indicator (SYS) of the LAN switch.</li> </ol> </li> <li>4. Access control system <ol style="list-style-type: none"> <li>a) Check the indicator on the electronic lock.</li> <li>b) Press down the button after removing the glass cover of the emergency door release button.</li> <li>c) Press the exit button to open the door.</li> <li>d) Swipe a card to open the door.</li> <li>e) Read your fingerprint to open the door after your fingerprint has been collected and assigned the access permission.</li> <li>f) Check the mechanical lock.</li> </ol> </li> <li>5. Operate light buttons to turn on and off the aisle lights.</li> <li>6. Observe the cabinet electronic lock indicator and check the lock function by swiping a card.</li> <li>7. Check whether the glass plate for the emergency door release button is intact.</li> <li>8. Check the extinguishant abort button.</li> <li>9. Check the manual startup controller.</li> <li>10. Check the dual action addressable manual pull station.</li> <li>11. Switch on the lighting circuit breaker and check whether the lights turn on normally.</li> <li>12. Check whether the air filter is blocked.</li> <li>13. Check whether the cable trays are securely connected without damage or miss happen.</li> </ol>
International standards and general	<ol style="list-style-type: none"> <li>1. Ensure that the Data Center is compliant with all relevant standards, policies and procedures, especially ISO 20000 and ISO 27001</li> </ol>



services	<ol style="list-style-type: none"> <li>2. Ensure Disaster Recovery from an infrastructure perspective including documenting recovery procedures of all critical components.</li> <li>3. Develop and implement process improvement to maximize service delivery and minimize costs</li> <li>4. Monitor service delivery performance against targets and customer service indicators.</li> <li>5. Ensure documentation standards are maintained.</li> <li>6. Escalate situations that may impact achievement of service commitments and KPIs/Targets in accordance with agreed procedures.</li> <li>7. Undertake Security, availability, and growth planning</li> <li>8. Ensure monitoring, maintenance and resolving of any issues with datacenter including escalating to Huawei through KOTDA spare parts for any which require replacement.</li> </ol>
Energy Audit	Carry out energy audit as per Energy Act 2019 of Energy and Petroleum Regulatory Authority (EPRA) once per year and submit report with recommendations.

## **Data Center IT, Application, Service Desk & IP Services**

### **DCIM Monitoring**

To enable KoTDA achieve the fundamental objective of the data centre, the Data Centre Infrastructure Management (DCIM) system provides tools that monitor, manage and control datacentre use and the energy consumption of all IT-related equipment and facilities infrastructure components. The IDCM shall provide monitoring of the DCIM to ensure optimal uninterrupted power, cooling, network, and space resources in the right amounts, at the right redundancy level, and at the right time. These shall entail:-

- Monitor utilization of utilities i.e. both bulk and individual end user or subsystem
- Event Management - Through the DCIM alerts and events portal, provide a centralized acknowledgement of DCIM alerts and events with report generation to identify trends and recommend proactive response
- Incident Management - In the case of unplanned incidences, ticket all incidences, inform the relevant stakeholders and service providers and follow up to ensure any incidents are tracked till they are resolved and necessary RFO issued and documented.
- Request fulfillment - Manage all data centre requests such as access requests or request for information with respect to data centre management operations.
- Access Management - Data centres are highly secure facilities, and a proper access control mechanism shall be put in place with necessary process and procedures for staff, customer and 3rd party access.

### **IT & Computer Equipment Cleaning Services**

Cross-contamination, often from computer keyboards, mice, phones and other equipment, is the leading cause of short-term workplace-related illnesses according to a 2016 CIPD survey.

The contractor shall provide cleaning services for all KoTDA IT/IP/office equipment at least twice (2) every year. Specialize staff and equipment shall be used to facilitate the exercise.

Some of the equipment include:

- Servers
- Modules/cabinets
- Desktop computers
- PCs, laptops and notebooks
- Tablets and iPads
- ideaHubs
- Keyboards
- Computer mice
- LCD monitors
- Flat panel screens
- Printers
- Photocopiers
- Telephones
- Workstations
- Hand-held scanners
- Bar code readers
- Audio-visual equipment
- Docking stations
- Cash registers
- EFTPOS units
- etc

**Software development/Maintenance services**

The data center is equipped with various software/platforms that facilitate collection, processing and decision making. Some of these include NETCO, DCIM, Manage One, Cloud Link, Helpdesk systems among others.

The contractor shall develop, customize and maintain relevant web/mobile based software applications. Relevant staff will be expected to use innovative information technology approach which would enhance data center operations by enabling beneficiaries (clients, vendors, partners etc) to share data and information.

**Service Desk services**

The contractor shall provide tackle unexpected downtimes with the help of Authority IT engineers. The contractor will monitor SLA that that Authority has signed with data center clients and partners to ensure that incidents are addressed within specified resolution period. This will be expected to contribute to better customer experience and retention. The service desk services will be provided in line with ITIL V4.

**Customer Experience Services**

The contractor shall provide customer experience services that would ensure comprehensive mapping or data center customer journey at every touch point to ensure satisfaction. This will involve all the ways hte business interacts with a customer, how the customer uses your product or service, their interactions with self-service support options and more.

The contractor shall also support office administration services such as front desk management, correspondences, inquiries, phone handlings, meeting bookings,

**Product Development Services**

The contractor will work with the IT Business Development team to plan and develop new ICT products and services for use by government and private sector. This shall involve research and development along with marketing and testing. The product development process or methodology adopted shall put the needs of the customer at the center of all development efforts.

### 3. Cleaning, Gardening, Hospitality, Fumigation, General Repairs & Pest Control Services

This is to provide services to Konza national data center (ubunifu center) one of the buildings in KoTDA. The services should be of high industry standards using environmentally friendly cleaning products and supplies. Ubunifu center consists of three floors of working area and equipment room, on it there is a garden that needs to be maintained and watered.

Office area include area (, reception area, offices, kitchenette, conference room, meeting rooms, washrooms) other rooms are equipment's rooms, basement, and water storage.

#### 1. Cleaning Services

The scope of service for the selected cleaning service provider shall include, but not be limited to the following tasks: -

##### I. Within the office Building.

To maintaining the highest standards of cleanliness and hygiene, the works should include the following tasks: -

- a) Remove all rubbish, dirt, stain, spills, blemish, or foreign objects on or around the surface.
- b) Ensure that all areas are free from foul or unpleasant odor.
- c) Ensure that all polished or smooth surfaces retain their original gloss.
- d) Collect and dispose of all rubbish, dirt, waste materials or refuse from the office to the place designated for this purpose daily.
- e) Daily dusting of all surfaces including disinfecting of telephone heads and damp wiping.

##### II. Washrooms Toilets-

- a) terrazzo floor, urinals, & hand washing basins
- b) Sweeping machine scrubbing daily
- c) Stripping and washing daily
- d) Disinfecting hand-touch facilities
- e) Unblocking drainpipes
- f) Supply urinal naphthalene-colored balls
- g) Emptying sanitary bins

##### III. Floors

- a) Daily cleaning of floors & machine scrubbing using necessary detergent and materials
- b) Polishing & stripping on weekly basis
- c) Ensuring that floors are always dry

##### IV. Sinks, toilet bowls, & seat bidets:

- a) Scrubbing with brush twice daily using necessary detergent and materials
- b) Disinfecting twice daily including all hand touch facilities
- c) Flush all soap dispensing units once weekly
- d) Cisterns to be cleaned once a month with due care
- e) Door handles, push plates (main doors/cubicles) are cleaned daily and disinfected twice weekly
- f) Any System failure causing leakage/spillage of water in any of the areas to be reported to Immediately

##### V. Toiletries

- a) Daily supply of hand washing soap & urinal naphthalene-colored balls in the urinals
- b) Provision of one Jumbo toilet paper daily in all washrooms & Paper towels
- c) Daily supply of air fresheners

##### VI. Offices

###### Carpeted

- a) Vacuum cleaning of all carpeted floors every morning
- b) Shampooing once every two weeks
- c) Removal of stains when necessary

###### Floors

- a) Daily sweeping and mopping twice daily or more often in wet season
- b) Machine scrubbing and polishing weekly
- c) Ensuring that floors are always dry

###### Furniture and Equipment

- a) Cleaning Sofa Sets and Chairs on monthly basis
- b) Dusting and damp wiping daily
- c) Polishing of tables and desks
- d) Dusting and damp wiping telephone and head set daily

- e) Disinfecting telephone hand set daily

#### VII. Walls and Ceiling etc

- a) Wipe with detergent to remove all marks and stains, remove cobwebs and wipe all fire
- b) extinguishers
- c) Floors, doors, and walls – cleaned twice daily to manufacturers specifications.
- d) Call buttons – Clean and disinfect twice daily
- e) Tube light compartments and air conditioning dusting daily.
- f) Mirrors – Clean with detergent daily
- g) Windows, Window Latches and Grilles
- h) Windows are dusted once daily and cleaned weekly. Latches are cleaned daily and lubricated
- i) once monthly. Grilles dusted daily and cleaned weekly. Where external windows are cleaned, they are done once monthly or as agreed with management.

#### VIII. Stair Ways/ Fire Exits

- a. Daily sweeping and mopping
- b. Scrubbing with suitable brushes
- c. Stripping & polishing weekly
- d. To check the working conditions of drainage pipes, water taps and report to the concerned authority any faulty for rectification.
- e. Clean mirrors, dispensers, and all toilet fittings
- f. To have a daily check list for the cleaning services.
- g. To have daily inspection on all the areas to be cleaned and a report given.

#### IX. Special cleaning

- a) Equipment room cleaning
- b) Equipment surface cleaning
- c) Under the raised floor cleaning
- d) Cable ducts cleaning

#### **Garbage collection**

The supplier shall provide environmentally friendly waste collection, disposal and incineration.

- i. Provision of friendly dust bins in office area and washroom
- ii. Garbage collection once per week

#### **Sewage Disposal**

The supplier shall provide on need basis sewage disposal services to empty the collection tank. This shall be done in accordance with all existing regulations by relevant Authority such as NEMA, County Governments etc.

##### **2. Gardening,**

- A) The contractor shall provide maintenance services of both indoor and outdoor plants, lawn, trees. Also maintain manicured lawns, serene gardens, as well as maintain grounds i.e. mowing grass lawns, pruning and weeding flower beds, trimming hedges, irrigation etc.
- B) Adherence to sustainable gardening practices, water conservation, eliminate chemical use, plant native and maintaining healthy soil.
- C) Landscaping

##### **3. Fumigation & Pest Control**

The Contractor shall provide pest prevention and control mechanisms frequently to ensure no pests/rodents on site, such measures should also safeguard the environment. The Contractor should carry out an initial risk assessment and put in place preventative measures.

##### **4. General Repairs (Carpentry & Plumbing)**

The contractor to provide maintenance services/ replacement/repairs of all unplanned works including but not limited to carpentry, plumbing, mechanical, ironmongery or electrical. The contractor shall escalate these to Huawei for resolution but supervise correction:

- Maintain ceiling, walls, paint work, doors, floor, locks, tiles, windows, washing rooms, desks, furniture, roof, gates etc.;
- Maintain portable water, grey water black and storm drainage systems i.e. (valves, water taps, flexible tubes, water pipe, sewer etc...),

- Maintain telecommunication/AV equipment (telephone, internet, projector, phone terminals, video, audio signal transceiver equipment, etc.)
- Maintain building power distribution (voltage distribution, power supply, switches, electrical socket, lightings, etc.)
- Provide routine check, maintenance and repairing services plan to the client.
- Camera cleaning and maintenance of the cameras ensure they are working, and views are clear.
- Maintain and repair kitchen & appliances when needed.
- Maintaining and repairing electric fence & energizers
- To plan, schedule, implement and record the repair activities for the facilities, and provide the troubleshooting report and fault analysis to the client;

#### **4. Security, Fire Response & Emergency Response services**

The Contractor shall safeguard life and property against theft, fire, flood and malicious damage and shall provide a secure living environment for the Data Center staff and visitors.

**Guard Deployment:** 7 day and 5 night (24hours x 7Days)

The scope of this security shall include:

1. Access Control (Login & logout visitors and vendors).
2. Patrol the site.
3. Stop unauthorized visits and loiters.
4. Report hazards to KoTDA.
5. Surveillance of site assets.
6. Carry out quarterly risk assessment and send report to KOTDA.
7. Provide a supervisor who shall be the overall coordinator and shall be equipped with a portable radio communication facility.
8. Provide and maintain insurance cover to KoTDA's Satisfaction for own operations and to any damage/injury/loss to the Authority's staff or property due to negligence of its staff.
9. All prospective firms shall be expected to have made site visits before submission of their bids.
10. Membership to a security professional association and/or relevant professional body.
11. Provide fire engine services to the site within 15 minutes of notification.
12. Provide emergency backup security response within 15 minutes of notification.

#### **Logistics**

The contractor shall plan and be responsible at their own cost for the following: -

- I. General transport requirements for all its personnel to and from the premises.
- II. Provision of communication equipment
- III. Assignment Instructions for each post/Guard

#### **Requirements to be met by Guards.**

- I. Age of the Guards: Aged between 21 and 50 years old
- II. Education: Form four leavers and above who can express themselves in English and Swahili fluently
- III. Vetting: The contractor shall have thorough knowledge of guards' background and must provide:
- V. Their Certificates of good conduct before the guards are posted.
- VI. Their Certificates

#### **Minimum Requirements for Security Guards**

The contractor shall ensure all persons presented for security service at the data center meet the following minimum qualifications, which may be inspected from time to time.

- I. Form four level of Education and above
- II. Valid Certificate of Police Clearance
- III. Valid national Identification Document
- IV. Guards with security-oriented training highly recommended

- V. Past experience in provision of service to high-end and security conscious clients e.g. Embassies, Banks, airports etc.)

All guards must be fully equipped with the right tools of their trade as follows:

- a) Motor Vehicles, Motor Bikes and Bicycles means of transport
- b) Peak Caps/Berets
- c) Whistles and Lanyards
- d) Torches and batteries
- e) Serviceable military boots
- f) Great coat
- g) Sweaters
- h) Clean presentable uniforms (shirt and trousers) and tie where applicable.
- i) Clubs
- j) Identification badges
- k) Communication equipment (Radio / Phone)

The client may ensure contractors staff serving in the data center undertake basic in-house training programs provided by KOTDA at a fee (to be paid for by the contractor) to enhance the capacity of guards to operate at Premises:

- a. General PPRA Operations
- b. Business Security Awareness
- c. Safety Awareness
- d. Customer Care

### **Training**

Guards shall have undergone training in primary security procedures, firefighting, and safety, first aid and customer service. Training on anti-terrorism and terrorism awareness is a must. Working knowledge of computers and CCTV is added advantage.

### **Communications**

The contractor shall ensure own communication links (land line telephone, mobile phones, radios etc) to the main control room must be reliable and manned 24 hours. The client would provide necessary internal communication as above necessary.

Where Clients' telephone will be used to make external calls or mobile destinations, such calls must be officially recorded as will be specified. Bills for calls made on non-PPRA business will not be honoured.

### **Methods of Communication**

- I. Use of VHF (2way) Radio Communication (as applicable)
- II. Telephone (where provided)
- III. Whistle (when in danger or emergency)

### **Methods of Recording Patrols and Incidents**

Details of patrols and incidents shall be recorded in a Register (Occurrence Book - OB), which shall be maintained at the specified manning areas. At a minimum, each record of patrol or incident shall include the following:

- I. Incident Entry Number (Register / OB No).
- II. Date and time of occurrence of incident or patrol.
- III. Nature of occurrence.
- IV. Remarks and observations related to occurrence.
- V. Signature of security person/guard making the entry

### **Incident Reporting Procedure**

observing an incident, one shall immediately activate an alerting process as follows:

- I. Inform supervisor by Radio or Telephone
- II. Inform his/her other colleagues working with him/her at the point

### **On receipt of an alert, the supervisor shall:**

- I. Deploy reinforcement and alert all Radio holders.
- II. Report to their Control or Command Centre and Duty Supervisor
- III. Report to PPRA Corporate Security Office or any security person available.
- IV. Proceed to scene (where necessary), evaluate the situation and re-confirm to Supervisor including requests for PPRA and Police intervention.
- V. Record all details of the incident in the Occurrence Book.
- VI. Make Incident Report to PPRA within one 's working time (before handing over to incoming shift).

### Sign Plates

The Contractor shall at its own cost and subject to the prior approval thereof, provide sign plates indicating that the premises are being guarded by the contractor and that guard dogs in use are not a threat.

### Quarterly Physical security risk assessment

Carry out quarterly risk assessment and send report to KOTDA.

## Service Level Agreement

Maintenance SLA			
P-DEFINITION	EXPLANATION	ISSUE DESCRIPTION	Response Time
<b>P1 (Emergency)</b>	Can adversely impact Life, Property, Environment & Business Continuity	1.Fire	<b>15 min</b>
		2.Power outage & Low fuel alarm	<b>2 Hours</b>
		3.Water outage	
		4.Faulty HVAC	
		5. Site runs out of fuel	
<b>P2 (Urgent)</b>	Non-emergency; cannot wait until next scheduled visit without having a negative impact to the client /business operation.	1.AC issue, but working	<b>12 Hours</b>
		2.Water leakage	
		3.Light faulty in public area	
		4.Window or glass crack	
		5. Door lock faulty	
		6. Drainage block	
		7. Toilet Blockage	
<b>P3 (Regular)</b>	Non-urgent; but affect staff daily life;	1.General faults, flickering lights, faulty dispensers, leaky taps, etc.	<b>36 Hours</b>
<b>4 (Scheduled)</b>	Services that can wait until a regular visit without having a negative impact to the client/business operation.	1. Ceiling, floor or wall dirty or swelling	Close the job within 4days after receiving application, if needed to prepare spare parts, close after receiving the parts.
		2. Furniture, power socket,	

## Service Credits

In case of SLA non-compliance Service credits shall apply and as per the agreed Contract.

### STAFFING REQUIREMENTS

Service Team	Resource Quantity
Overall Supervisor/ Coordinator (Onsite and/or Offsite)	1
IT Product Development Specialist(Onsite)	1
Electrical Technician (Onsite)	1
Mechanical Technician (Onsite)	1
Office Administrator (Customer Experience) – Onsite	1
Senior Service Desk engineer (Onsite)	1
UI/UX Developer (Onsite)	1
<b>Housekeeping -Onsite</b>	
General Cleaning & Housekeeping Services	2
Gardening, Landscaping & Indoor Plants Management	2
Catering and Hospitality	2
<b>Security (Onsite)</b>	



Day Guard	3
Night Guard	3
<b>TOTAL</b>	<b>19</b>

### Staff Qualifications

Overall Supervisor/Coordinator (Onsite and/or Offsite)	<p><b>Duties</b></p> <ul style="list-style-type: none"> <li>• Set clear team goals and KPIs</li> <li>• Delegate tasks and set project deadlines</li> <li>• Oversee day-to-day teams' operation and performance</li> <li>• Do regular performance evaluation</li> <li>• Create a healthy and motivating work environment and atmosphere</li> <li>• Develop a well-designed and motivating evaluation program</li> <li>• Communicate with teams about their performance</li> <li>• Lead preparation of relevant reports in consultation with various teams</li> <li>• Develop and oversee the implementation of weekly Performance Monitoring Plans (PMP) to capture project performance and results, including monitoring for process and outcome evaluations</li> <li>• Take lead in the planning, designing and implementation of M&amp;E systems and tools and support evaluation and learning processes for data center operations</li> <li>• Conduct Data Quality Audits periodically or as often as recommended and ensure follow up of action points to completion.</li> <li>• Generated data for weekly and monthly progress reporting.</li> <li>• Monitor team performance and report on metrics</li> <li>• Motivate team members</li> <li>• Listen to team members' feedback and resolve any issues or conflicts.</li> </ul> <p><b>Qualifications</b></p> <ul style="list-style-type: none"> <li>• Bachelor's degree/Diploma in a relevant discipline or MBA.</li> <li>• At least 5 years of experience as a Team Leader or similar role</li> <li>• Experience in a senior management position.</li> <li>• Ability to build consensus and relationships among executives, partners, and the workforce.</li> <li>• Understanding of human resources and personnel management.</li> <li>• Experience with corporate governance.</li> <li>• In-depth knowledge of performance metrics</li> <li>• Good PC skills, especially MS Excel</li> </ul> <p>Critical thinker and problem-solving skills</p>
IT Product Development Specialist (Onsite)	<p><b>Duties</b></p> <ul style="list-style-type: none"> <li>• Creates a prototype of a new IT product in order to iron out flaws in the final design.</li> <li>• Determines the process for creating a new item.</li> <li>• Gathers the raw materials necessary to build or create the product being developed.</li> <li>• Performs research in order to determine the best way to produce a particular item.</li> <li>• Prepares reports on the various procedures that have been tried in order to eliminate methods that are unsuccessful.</li> <li>• Oversees product development amongst a team of individuals.</li> <li>• Presents new ideas to corporate executives in order to gain permission to develop product lines.</li> <li>• Prepares a cost analysis on the development of a new product.</li> </ul>

	<ul style="list-style-type: none"> <li>• Creates marketing campaigns designed to inform people about new product availability.</li> <li>• Research patents, copyrights and trademarks in order to make sure there are no infringement issues involved.</li> <li>• Ensures that every phase of a particular project proceeds as scheduled.</li> <li>• Adjusts a development plan whenever the current idea is not working well.</li> </ul> <p><b>Qualification</b></p> <ul style="list-style-type: none"> <li>• Bachelor's Degree Information Technology, Computer Science, Business IT, Software Engineering, ICT Project Management, Computer Engineering, or any other relevant and equivalent qualification from a recognized Institution</li> <li>• Minimum of 6 years' experience with IT Product Development</li> <li>• Has good problem-solving abilities.</li> <li>• Is able to troubleshoot issues and determine the cause of a plan's success or failure.</li> <li>• Stays current with the latest trends in IT.</li> <li>• Possesses strong marketing skills.</li> <li>• Has excellent leadership abilities.</li> <li>• Keeps up to date with changes in the market and technology that would affect new product development.</li> <li>• Is able to meet deadlines.</li> </ul>
Electrical Technician (Onsite)	<p><b>Duties</b></p> <ul style="list-style-type: none"> <li>• Repair and replace defective components in motors, generators, controllers, storage batteries, switchboards, conductors, switches and varied electrical fixtures.</li> <li>• Install, maintain and repair electrical, electromechanical and electronic parts of machinery and equipment.</li> <li>• Perform defensive repair and preservation of DC/smart city equipment for electronic and electrical systems, equipment and devices.</li> <li>• Test solid-state circuitry to determine defective components in analog and digital equipment along with defective parts replacement.</li> <li>• Install improvements and major upgrades to electrical plant and subsystems.</li> <li>• Conduct infrared analysis and field equipment examination using specialized thermo graphic imaging and digital cameras.</li> <li>• Read and interpret blueprints, schematics and wiring diagrams.</li> <li>• Prepare schedules and coordinate activities with varied electrical, Huawei, divisions and sections.</li> <li>• Ensures that environmental and safety standards are consistently met, identifying problems, and making repairs quickly.</li> </ul> <p><b>Qualification</b></p> <ul style="list-style-type: none"> <li>• Diploma in Electrical Engineering</li> <li>• At least 2 years' experience as an electrical technician.</li> <li>• Excellent problem-solving skills.</li> <li>• Good communication skills.</li> <li>• Experience operating hand and power tools, soldering and fault-testing equipment.</li> </ul>
Mechanical engineer (Onsite)	<p><b>Duties</b></p> <ul style="list-style-type: none"> <li>• Installing and performing diagnostic tests on mechanical systems.</li> </ul>

	<ul style="list-style-type: none"> <li>• Developing and implementing mechanical maintenance plans to prevent costly equipment breakdowns.</li> <li>• Troubleshooting mechanical malfunctions and breakdowns, as well as performing repairs.</li> <li>• Documenting processes and maintaining mechanical service records.</li> <li>• Monitoring the availability of parts and replenishing supplies.</li> <li>• Optimizing mechanical efficiency by adjusting machinery and equipment settings.</li> <li>• Training co-workers on the safe and efficient use of mechanical machinery and equipment.</li> <li>• Maintaining a tidy work environment and adhering to industry regulations.</li> <li>• Develops creative approaches to reducing operational costs while improving overall data centre efficiency.</li> <li>• Ensures that environmental and safety standards are consistently met, identifying problems, and making repairs quickly.</li> </ul> <p><b>Qualification</b></p> <ul style="list-style-type: none"> <li>• Diploma in Mechanical Engineering</li> <li>• At least 2 years' experience as a Mechanical technician.</li> <li>• Excellent problem-solving skills.</li> <li>• Extensive knowledge of mechanical engineering designs, installations, maintenance, and repairs.</li> <li>• Good communication skills.</li> <li>• Experience operating hand and mechanical tools, soldering and fault-testing equipment.</li> </ul>
Service engineer (Onsite)	<p>Desk</p> <p><b>Duties</b></p> <ul style="list-style-type: none"> <li>• Operationalizing a customer centric Civic Participation Platform that allows two-way communications with the Authority.</li> <li>• Piloting alternative customer service channels to assist with language, hearing and other communication challenges.</li> <li>• Supporting resident's collaboration and innovation through such vehicles as on-line tools, learning, access to data &amp; resources.</li> <li>• Implementing, Operating, and maintaining comprehensive IT service desk using ITSM framework.</li> <li>• Developing the operating model for Intelligent Operations Center (IOC) to ensure incident tickets are captured and tracked.</li> <li>• Researching and implementing virtual conversational interfaces for Customer Experience officers e.g., AI based Chatbot.</li> <li>• Developing the operating model for Intelligent Operations Center (IOC) to ensure incident tickets are captured and tracked.</li> <li>• Providing support to end-users, and handle escalations from tier 1 and Tier 2 support.</li> <li>• Handling Incident response, monitoring, investigation, project implementation, as well as basic operational support.</li> <li>• Providing resolution of potential and actual service problems.</li> <li>• Supervising the prioritization of tickets, queue management, scheduling, and resource planning.</li> <li>• Mentoring and oversee less experienced team members, and participate in performance reviews.</li> <li>• Assisting in the development, monitoring, and enforcement of knowledgebase that outline how problems are identified, documented, assigned, and corrected.</li> <li>• Documenting Service Desk activities, identify problem areas, document resolutions, and devise and deliver solutions.</li> </ul> <p><b>Qualifications</b></p>

	<ul style="list-style-type: none"> <li>• Bachelor's Degree Information Technology, Computer Science, Business IT, Software Engineering, ICT Project Management, Computer Engineering, or any other relevant and equivalent qualification from a recognized Institution</li> <li>• Minimum of 6 years' experience with IT ServiceDesk, Helpdesk, or IT Support, three (3) of which should be in a supervisory /middle management position.</li> <li>• Certificates or Licenses such as A+ Certification, SCCM, ITIL etc.</li> <li>• Proficiency in Windows 10 or higher</li> <li>• Mastery is Active Directory and AD Manager Plus</li> <li>• Mastery in use of PowerShell</li> <li>• Membership to a professional body where applicable</li> <li>• Management Course from a recognized institution</li> <li>• Network essential skills and experience in protocols and technologies such as (TCP/IP, DNS, DHCP, VPN etc.)</li> <li>• Proficiency in Office 365.</li> </ul>
UI/UX Developer (Onsite)	<p><b>Duties</b></p> <ul style="list-style-type: none"> <li>• Collaborate with relevant teams to define and implement product visuals and experience.</li> <li>• Responsible for conceiving and conducting user research, interviews and surveys, and translating them into sitemaps, user flows, customer journey maps, wireframes, mock-ups and prototypes.</li> <li>• Execute all visual design stages from concept to final hand-off to the team.</li> <li>• The UX designer will also be expected to design the overall functionality of the product, and to ensure a great user experience, iterate upon it in accordance with user-testing.</li> <li>• Translate concepts into user flows, wireframes, mock-ups and prototypes that lead to intuitive user experiences.</li> <li>• Conceptualize original ideas that bring simplicity and user friendliness to complex design roadblocks</li> <li>• Create wireframes, storyboards, user flows, process flows and site maps to effectively communicate interaction and design ideas</li> <li>• Translating requirements into style guides, design systems, design patterns and attractive user interfaces.</li> <li>• Creating a visualization of screens within a prototype framework.</li> <li>• Identifying design problems and devising elegant solutions.</li> <li>• Take a user-centred design approach and rapidly test and iterate your designs.</li> <li>• Make strategic design and user-experience decisions related to core, and new, functions and features.</li> </ul> <p><b>Qualifications</b></p> <ul style="list-style-type: none"> <li>• Bachelor's Degree Information Technology, Computer Science, Business IT, Software Engineering, ICT Project Management, Computer Engineering, or any other relevant and equivalent qualification from a recognized Institution.</li> <li>• Relevant professional certifications</li> <li>• Three or more years of experience and proven track record.</li> <li>• Hands-on experience creating wireframes, prototypes, storyboards, user flows, etc.</li> <li>• Experience using tools such as Photoshop, Sketch, Illustrator, InVision, UXPin, Quartz.</li> <li>• Experience with front-end languages: HTML5, CSS3 JavaScript</li> <li>• Creative ideas with a problem-solving mindset.</li> </ul>
Office Administrator	<p><b>Duties</b></p>

<p>(Customer Experience) – Onsite</p>	<ul style="list-style-type: none"> <li>• Acting as the lead point of contact for all matters specific to customer accounts for the data center and smart city facilities.</li> <li>• Maintaining a positive, empathetic, and professional attitude toward customers always.</li> <li>• Responding promptly to customer inquiries.</li> <li>• Acknowledging and resolving customer complaints.</li> <li>• Building and maintaining strong, long-lasting customer relationships.</li> <li>• Providing technical assistance and supporting for incoming queries and issues related to computer systems, software, and hardware.</li> <li>• Responding to all queries from clients or prospects about the data center and smart city facilities.</li> <li>• Keeping records of customer interactions, transactions, comments, and complaints.</li> <li>• Welcoming visitors and directing them to the relevant office/personnel.</li> <li>• Carrying out clerical duties such as answering phone calls, responding to emails, and preparing documents, including office correspondence, memos, resumes, and presentations.</li> <li>• Coordinating and managing appointments, meetings, and the conference room schedule in order to prevent duplicate bookings.</li> </ul> <p><b>Qualifications</b></p> <ul style="list-style-type: none"> <li>• Diploma or a bachelor's degree in business, administration, Communications or a related field.</li> <li>• 4 or more years' office administration experience.</li> <li>• Proficient in a variety of computer software applications including Microsoft Office Suite (Word, Excel, Outlook, and Access).</li> <li>• Outstanding communication and interpersonal skills</li> <li>• Excellent organizational and time management skills</li> <li>• Comfortable handling confidential information.</li> </ul>
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## SECTION 6. CONDITIONS OF CONTRACT AND CONTRACT FORMS

### Preface

1. This Section includes two types of standard contract forms for: A Lump-Sum Contract and a Time-Based Contract. Each type includes General Conditions of Contract ("GCC") that shall not be modified, and Special Conditions of Contract ("SCC"). The SCC includes clauses specific to each contract to supplement, but not over-write or otherwise contradict, the General Conditions of Contract.
2. Lump-Sum Contract. This type of contract is used mainly for assignments in which the scope and the duration of the Services and the required output of the Consultant are clearly defined. Payments are linked to outputs (deliverables) such as draft or final reports, drawings, bill of quantities, bidding documents, or software programs. Lump-sum contracts are easier to administer because they operate on the principle of a fixed price for a fixed scope, and payments are due on clearly specified outputs and milestones. Nevertheless, quality control of the Consultant's outputs by KoTDA is paramount.
3. Time-Based Contract. This type of contract is appropriate when it is difficult to define or fix the scope and the duration of the services, either because they are related to activities carried out by others for which the completion period may vary, or because the input of the consultants required for attaining the objectives of the assignment is difficult to assess. In time-based contracts the Consultant provides services on a timed basis according to quality specifications, and Consultant's remuneration is determined on the basis of the time actually spent by the Consultant in carrying out the Services and is based on (i) agreed upon unit rates for the Consultant's experts multiplied by the actual time spent by the experts in executing the assignment, and (ii) reimbursable expenses using actual expenses and/or agreed unit prices. This type of contract requires KoTDA to closely supervise the Consultant and to be involved in the daily execution of the assignment.
4. The templates are designed for use in assignments with consulting firms and shall not be used for contracting of individual experts. In some consultancy assignments such as design and construction supervision, both Lump-Sum and Time-Based Contracts are used and signed with the Consultant. In that case, the Lump-Sum Contract would apply for the design part of the Services while the construction supervision part would be based on a Time-Based Contract. In such event, both types of contracts shall be signed at the same time.

**CONTRACT FOR CONSULTANT'S SERVICES**

Lump-Sum Contract

Consulting Services for:

Contract No.:\_\_\_\_\_

Contract Description:\_\_\_\_\_

Between

\_\_\_\_\_ *[Name of KoTDA]*

And

\_\_\_\_\_ *[Name of the Consultant]*

Date:

## FORM OF CONTRACT - LUMP-SUM

(Text in brackets [ ] is optional; all notes should be deleted in the final text)

This CONTRACT (herein after called the “Contract”) is made the [number] day of the month of [month], [year], between, on the one hand, [name of Procuring Entity] (herein after called the “Procuring Entity”) and, on the otherhand, [name of Consultant] (herein after called the “Consultant”).

[If the Consultant consists of more than one entity, the above should be partially amended to read as follows: “... (hereinafter called the “Procuring Entity”) and, on the other hand, a Joint Venture (name of the JV) consisting of the following entities, each member of which will be jointly and severally liable to KoTDA for all the Consultant's obligations under this Contract, namely, [name of member] and [name of member] (herein after called the “Consultant”).]

### WHEREAS

- a) KoTDA has requested the Consultant to provide certain consulting services as defined in this Contract (herein after called the “Services”);
  - b) the Consultant, having represented to KoTDA that it has the required professional skills, expertise and technical resources, has agreed to provide the Services on the terms and conditions set forth in this Contract;
  - c) KoTDA has set aside a budget and funds toward the cost of the Services and intends to apply a portion of these funds towards payments under this Contract;
- NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents attached here to shall be deemed to form an integral part of this Contract:
  - a) The General Conditions of Contract;
  - b) The Special Conditions of Contract;
  - c) Appendices:
    - Appendix A: Terms of Reference
    - Appendix B: Key Experts
    - Appendix C: Breakdown of Contract Price
    - Appendix D: Form of Advance Payments Guarantee

In the event of any inconsistency between the documents, the following order of precedence shall prevail: The Special Conditions of Contract; the General Conditions of Contract; Appendix A; Appendix B; Appendix C; Appendix D. Any reference to this Contract shall include, where the context permits, a reference to its Appendices.

2. The mutual rights and obligations of KoTDA and the Consultant shall be as set forth in the Contract, in particular:
  - a) The Consultant shall carry out the Services in accordance with the provisions of the Contract; and
  - b) KoTDA shall make payments to the Consultant in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of.....[Name of Procuring Entity] [Authorized  
Representative of KoTDA—name, title and signature]

For and on behalf of.....[Name of Consultant or Name of a Joint Venture] [Authorized  
Representative of the Consultant—name and signature]

[Note: For a joint venture, either all members shall sign or only the lead member, in which case the power of attorney to sign on behalf of all members shall be attached.]

For and on behalf of each of the members of the Consultant ..... [Insert the Name of the Joint Venture]  
[Name of the lead member]

[Authorized Representative on behalf of a Joint Venture] [Add signature blocks for each member if all are signing]



## **SECTION 7: GENERAL CONDITIONS OF CONTRACT**

### **A. General Provisions**

#### **1. Definitions**

- a) Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:
- b) “Applicable Law” means the laws and any other instruments having the force of law in Kenya.
- c) “Consultant” means a legally established professional consulting firm or entity selected by KoTDA to provide the Services under the signed Contract.
- d) “Contract” means the legally binding written agreement signed between KoTDA and the Consultant and which includes all the attached documents listed in its paragraph 1 of the Form of Contract (the General Conditions (GCC), the Special Conditions (SCC), and the Appendices).
- e) “Procuring Entity” means KoTDA that signs the Contract for the Services with the selected Consultant.
- f) “Day” means a working day unless indicated otherwise.
- g) “Effective Date” means the date on which this Contract comes into force and effect pursuant to Clause GCC 11.
- h) “Experts” means, collectively, Key Experts, Non-Key Experts, or any other personnel of the Consultant, Sub-consultant or JV member(s) assigned by the Consultant to perform the Services or any part thereof under the Contract.
- i) “Foreign Currency” means any currency other than the currency of Kenya.
- j) “GCC” means these General Conditions of Contract.
- k) “Government” means the government of Kenya.
- l) “Joint Venture (JV)” means an association with or without a legal personality distinct from that of its members, of more than one entity where one member has the authority to conduct all businesses for and on behalf of any and all the members of the JV, and where the members of the JV are jointly and severally liable to KoTDA for the performance of the Contract.
- m) “Key Expert(s)” means an individual professional whose skills, qualifications, knowledge and experience are critical to the performance of the Services under the Contract and whose Curricula Vitae (CV) was taken into account in the technical evaluation of the Consultant’s proposal.
- n) “Local Currency” means the Kenya Shillings, the currency of Kenya.
- o) “Non-Key Expert(s)” means an individual professional provided by the Consultant or its Sub-consultant to perform the Services or any part here of under the Contract.
- p) “Party” means KoTDA or the Consultant, as the case may be, and “Parties” means both of them.
- q) “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented but not over-written.
- r) “Services” means the work to be performed by the Consultant pursuant to this Contract, as described in Appendix A hereto.
- s) “Sub-consultants” means an entity to whom/which the Consultant subcontracts any part of the Services while remaining solely liable for the execution of the Contract.

(t) "Third Party "means any person or entity other than the Government, KoTDA, the Consultant or a Sub-consultant.

## **2. Relationship between the Parties**

2.1 Nothing contained herein shall be construed as establishing a relationship of master and servant or of principal and agent as between KoTDA and the Consultant. The Consultant, subject to this Contract, has complete charge of the Experts and Sub-consultants, if any, performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.

## **3. Law Governing Contract**

3.1 This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Laws of Kenya.

## **4. Language**

4.1 This Contract has been executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

## **5. Headings**

5.1 The headings shall not limit, alter or affect the meaning of this Contract.

## **6. Communications**

6.1 Any communication required or permitted to be given or made pursuant to this Contract shall be in writing in the English Language. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the SCC.

6.2 A Party may change its address for notice here under by giving the other Party any communication of such change to the address specified in the SCC.

## **7 Location**

7.1 The Services shall be performed at such locations as are specified in Appendix A hereto and, where the location of a particular task is not so specified, at such locations, whether in Kenya or elsewhere, as KoTDA may approve.

## **8 Authority of Member in Charge**

8.1 In case the Consultant is a Joint Venture, the members hereby authorize the member specified in the SCC to act on their behalf in exercising all the Consultant's rights and obligations towards KoTDA under this Contract, including without limitation the receiving of instructions and payments from KoTDA.

## **9 Authorized Representatives**

9.1 Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by KoTDA or the Consultant may be taken or executed by the officials specified in the SCC.

## **10 Corrupt and Fraudulent Practices**

10.1 The government requires compliance with its policy regarding corrupt and fraudulent/prohibited practices set forth in its laws and policies.

10.2 **Commissions and Fees**-KoTDA requires the Consultant to disclose any commissions, gratuities or fees that may have been paid or are to be paid to a agent or any other party with respect to the selection process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee. Failure to disclose such commissions, gratuities or fees may result in termination of the Contract by KoTDA and/or sanctions by the PPRA.

## **B. Commencement, Completion, Modification and Termination of Contract**

### **11 Effectiveness of Contract**

- 11.1 This Contract shall come into force and effect on the date (the "Effective Date") of KoTDA's notice to the Consultant instructing the Consultant to begin carrying out the Services. This notice shall confirm that the effectiveness conditions, if any, listed in the SCC have been met.

### **12 Termination of Contract for Failure to Become Effective**

- 12.1 If this Contract has not become effective within such time period after the date of Contract signature as specified in the SCC, either Party may, by not less than twenty-two (22) days written notice to the other Party, declare this Contract to be null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the other Party with respect thereto.

### **13 Commencement of Services**

- 13.1 The Consultant shall confirm availability of Key Experts and begin carrying out the Services not later than the number of days after the Effective Date specified in the SCC.

### **14 Expiration of Contract**

- 14.1 Unless terminated earlier pursuant to Clause GCC19 hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the SCC.

### **15 Entire Agreement**

- 15.1 This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any statement, representation, promise or agreement not set forth herein.

### **16 Modifications or Variations**

- 16.1 Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.

### **17 Force Majeure**

#### **a. Definition**

- 17.1 For the purposes of this Contract, "Force Majeure" means event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable, and makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible under the circumstances, and subject to those requirements, includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other adverse weather conditions, strikes, lockouts or other industrial action, confiscation or any other action by Government agencies.
- 17.2 Force Majeure shall not include (i) any event which has been caused by the negligence or intentional action of a Party or such Party's Experts, Sub-consultants or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected to both take into account at the time of the conclusion of this Contract and avoid or overcome in the carrying out of its obligations hereunder.
- 17.3 Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

#### **b. No Breach of Contract**

- 17.4 The failure of a Party to fulfill any of its obligations hereunder shall not be considered to be a breach of, or default under, this Contract in so far as such inability arises from an event of Force Majeure, provided that the Party affected by such an event has taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms and conditions of this Contract.

c. Measures to be taken

- 17.5 A party affected by an event of Force Majeure shall continue to perform its obligations under the Contract as far as is reasonably practical and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.
- 17.6 A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than fourteen (14) calendar days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as possible.
- a) Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.
  - b) During the period of their inability to perform the Services as a result of an event of Force Majeure, the Consultant, upon instructions by KoTDA, shall either:
  - c) demobilize, in which case the Consultant shall be reimbursed for additional costs they reasonably and necessarily incurred, and, if required by KoTDA, in reactivating the Services; or
  - d) Continue with the Services to the extent reasonably possible, in which case the Consultant shall continue to be paid under the terms of this Contract and be reimbursed for additional costs reasonably and necessarily incurred.
- 17.7 In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled according to Clauses GCC 44 & 45.

**18 Suspension**

- 18.1 KoTDA may, by written notice of suspension to the Consultant, suspend all payments to the Consultant here under if the Consultant fails to perform any of its obligations under this Contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) Shall request the Consultant to remedy such failure within a period not exceeding thirty (30) calendar days after receipt by the Consultant of such notice of suspension.

**19 Termination**

- 19.1 This Contract may be terminated by either Party as per provisions set up below:  
By KoTDA
- 19.1.1 KoTDA may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (f) of this Clause. In such an occurrence, KoTDA shall give at least thirty (30) calendar days' written notice of termination to the Consultant in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e); and at least five (5) calendar days' written notice in case of the event referred to in (f):
- a If the Consultant fails to remedy a failure in the performance of its obligations here under, as specified in a notice of suspension pursuant to Clause GCC 18;
  - b If the Consultant becomes (or, if the Consultant consists of more than one entity, if any of its members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go in to liquidation or receivership whether compulsory or voluntary;
  - c If the Consultant fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GCC 45.1;
  - d If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;
  - e If KoTDA, in its sole discretion and for any reason whatsoever, decides to terminate this Contract;
  - f If the Consultant fails to confirm availability of Key Experts as required in Clause GCC 13.

19.1.2 Furthermore, if KoTDA determines that the Consultant has engaged in corrupt, fraudulent, collusive, coercive [or obstructive] practices, in competing for or in executing the Contract, then KoTDA may, after giving fourteen (14) calendar days written notice to the Consultant, terminate the Consultant's employment under the Contract.

**a. By the Consultant**

- a) The Consultant may terminate this Contract, by not less than thirty (30) calendar days' written notice to KoTDA, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.
- b) If KoTDA fails to pay any money due to the Consultant pursuant to this Contract and not subject to dispute pursuant to Clause GCC45.1 within forty-five (45) calendar days after receiving written notice from the Consultant that such payment is overdue.
- c) If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days.
- d) If KoTDA fails to comply with any final decision reached as a result of arbitration pursuant to Clause GCC45.1.
- e) If KoTDA is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Consultant may have subsequently approved in writing) following the receipt by KoTDA of the Consultant's notice specifying such breach.

**b. Cessation of Rights and Obligations**

19.1.4 Upon termination of this Contract pursuant to Clauses GCC 12 or GCC 19 hereof, or upon expiration of this Contract pursuant to Clause GCC14, all rights and obligations of the Parties here under shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, (ii) the obligation of confidentiality set forth in Clause GCC22, (iii) the Consultant's obligation to permit in section, copying and auditing of their accounts and records set forth in Clause GCC25, and (iv) any right which a Party may have under the Applicable Law.

**c. Cessation of Services**

19.1.5. Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GCC 19a or GCC 19b, the Consultant shall immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultant and equipment and materials furnished by KoTDA, the Consultant shall proceed as provided, respectively, by Clauses GCC27 or GCC28.

**d. Payment up on Termination**

19.1.6 Up on termination of this Contract, KoTDA shall make the following payments to the Consultant:

- a) Payment or Services satisfactorily performed prior to the effective date of termination; and
- b) In the case of termination pursuant to paragraphs (d) and (e) of Clause GCC 19.1.1, reimbursement of any reasonable cost incidental to the prompt and orderly termination of this Contract, including the cost of the return travel of the Experts.

**C. Obligations of the Consultant**

**16. General**

**a. Standard of Performance**

20.1 The Consultant shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Consultant shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to KoTDA, and shall at all times support and safeguard KoTDA's legitimate interests in any dealings with the third parties.

- 20.2 The Consultant shall employ and provide such qualified and experienced Experts and Sub-consultants as are required to carry out the Services.
- 20.3 The Consultant may subcontract part of the Services to an extent and with such Key Experts and Sub-consultants as may be approved in advance by KoTDA. Notwithstanding such approval, the Consultant shall retain full responsibility for the Services.

**b. Law Applicable to Services**

- 20.4 The Consultant shall perform the Services in accordance with the Contract and the Applicable Law and shall take all practicable steps to ensure that any of its Experts and Sub-consultants, comply with the Applicable Law.
- 20.5 Throughout the execution of the Contract, the Consultants shall comply with the import of goods and services prohibitions in Kenya when
- a As a matter of law or official regulations, Kenya prohibits commercial relations with that country; or
  - b by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods from that country or any payments to any country, person, or entity in that country.
- 20.6 KoTDA shall notify the Consultant in writing of relevant local customs, and the Consultant shall, after such notification, respect such customs.

**21 Conflict of Interests**

- 21.1 The Consultant shall hold KoTDA's interest paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

**a. Consultant Not to Benefit from Commissions, Discounts, etc.**

- 21.1.1 The payment of the Consultant pursuant to GCC F (Clauses GCC 38 through 42) shall constitute the Consultant's only payment in connection with this Contract and, subject to Clause GCC 21.1.3, the Consultant shall not accept for its own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract or in the discharge of its obligations here under, and the Consultant shall use its best efforts to ensure that any Sub-consultants, as well as the Experts and agents of either of them, similarly shall not receive any such additional payment.

- 21.1.2 Furthermore, if the Consultant, as part of the Services, has the responsibility of advising KoTDA on the procurement of goods, works or services, the Consultant shall at all times exercise such responsibility in the best interest of KoTDA. Any discounts or commissions obtained by the Consultant in the exercise of such procurement responsibility shall be for the account of KoTDA.

**b. Consultant and Affiliates Not to Engage in Certain Activities**

- 21.1.3 The Consultant agrees that, during the term of this Contract and after its termination, the Consultant and any entity affiliated with the Consultant, as well as any Sub-consultants and any entity affiliated with such Sub-consultants, shall be disqualified from providing goods, works or non-consulting services resulting from or directly related to the Consultant's Services for the preparation or implementation of the project.

**c. Prohibition of Conflicting Activities**

- 21.1.4 The Consultant shall not engage and shall cause its Experts as well as its Sub-consultants not to engage, either directly or indirectly, in any business or professional activities that would conflict with the activities assigned to them under this Contract.

**d. Strict Duty to Disclose Conflicting Activities**

- 21.1.5 The Consultant has an obligation and shall ensure that its Experts and Sub-consultants shall have an obligation to disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of their Procuring Entity, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the Consultant or the termination of its Contract.

## **22 Confidentiality**

- 22.1 Except with the prior written consent of KoTDA, the Consultant and the Experts shall not at anytime communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Consultant and the Experts make public the recommendations formulated in the course of, or because of, the Services.

## **23 Liability of the Consultant**

- 23.1 Subject to additional provisions, if any, set forth in the SCC, the Consultant's liability under this Contract shall be as determined under the Applicable Law.

## **24 Insurance to be taken out by the Consultant**

- 24.1 The Consultant (i) shall take out and maintain and shall cause any Sub-consultants to take out and maintain, at its (or the Sub-consultants', as the case may be) own cost but on terms and conditions approved by KoTDA, insurance against the risks, and for the coverage specified in the SCC, and (ii) at KoTDA's request, shall provide evidence to KoTDA showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. The Consultant shall ensure that such insurance is in place prior to commencing the Services as stated in Clause GCC13.

## **25 Accounting, Inspection and Auditing**

- 25.1 The Consultant shall keep and shall make all reasonable efforts to cause its Sub-consultants to keep, accurate and systematic accounts and records in respect of the Services and in such form and detail as will clearly identify relevant time changes and costs.
- 25.2 The Consultant shall permit and shall cause its Sub-consultants to permit, the PPRA and/or persons appointed by the PPRA to inspect the Site and /or all accounts and records relating to the performance of the Contract and the submission of the Proposal to provide the Services, and to have such accounts and records audited by auditors appointed by the PPRA if requested by the PPRA. The Consultant's attention is drawn to Clause GCC10 which provides, inter alia, that acts intended to materially impede the exercise of the PPRA's inspection and audit rights provided for under this Clause GCC25.2 constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility under the PPRA's prevailing sanctions procedures.)

## **26 Reporting Obligations**

- 26.1 The Consultant shall submit to KoTDA the reports and documents specified in Appendix A, in the form, in the numbers and within the time periods set forth in the said Appendix.

## **27 Proprietary Rights of KoTDA in Reports and Records**

- 27.1 Unless otherwise indicated in the SCC, all reports and relevant data and information such as maps, diagrams, plans, databases, other documents and software, supporting records or material compiled or prepared by the Consultant for KoTDA in the course of the Services shall be confidential and become and remain the absolute property of KoTDA. The Consultant shall, not later than upon termination or expiration of this Contract, deliver all such documents to KoTDA, together with a detailed inventory thereof. The Consultant may retain a copy of such documents, data and/or software but shall not use the same for purposes unrelated to this Contract without prior written approval of KoTDA.
- 27.2 If license agreements are necessary or appropriate between the Consultant and third parties for purposes of development of the plans, drawings, specifications, designs, databases, other documents and software, the Consultant shall obtain KoTDA's prior written approval to such agreements, and KoTDA shall be entitled at its discretion to require recovering the expenses related to the development of the program(s) concerned. Other restrictions about the future use of these documents and software, if any, shall be specified in the SCC.

## **28 Equipment, Vehicles and Materials**

- 28.1 Equipment, vehicles and materials made available to the Consultant by KoTDA or purchased by the Consultant wholly or partly with funds provided by KoTDA, shall be the property of the

Procuring Entity and shall be marked accordingly. Upon termination or expiration of this Contract, the



Consultant shall make available to KoTDA an inventory of such equipment, vehicles and materials and shall dispose of such equipment, vehicles and materials in accordance with KoTDA's instructions. While in possession of such equipment, vehicles and materials, the Consultant, unless otherwise instructed by KoTDA in writing, shall insure them at the expense of KoTDA in an amount equal to their full replacement value.

Any equipment or materials brought by the Consultant or its Experts into Kenya for the use either for the project or personal use shall remain the property of the Consultant or the Experts concerned, as applicable

#### **D. Consultant's Experts and Sub-consultants**

##### **29 Description of Key Experts**

- 29.1 The title, agreed job description, minimum qualification and estimated period of engagement to carry out the Services of each of the Consultant's Key Experts are described in Appendix B.

##### **30 Replacement of Key Experts**

- 30.1 Except as KoTDA may otherwise agree in writing, no changes shall be made in the Key Experts.
- 30.2 Notwithstanding the above, the substitution of Key Experts during Contract execution may be considered only based on the Consultant's written request and due to circumstances outside the reasonable control of the Consultant, including but not limited to death or medical incapacity. In such case, the Consultant shall forthwith provide as a replacement, a person of equivalent or better qualifications and experience, and at the same rate of remuneration.

##### **31 Removal of Experts or Sub-consultants**

- 31.1 If KoTDA finds that any of the Experts or Sub-consultant has committed serious misconduct or has been charged with having committed a criminal action, or shall KoTDA determine that Consultant's Expert or Sub consultant have engaged in corrupt, fraudulent, collusive, coercive [or obstructive] practice while performing the Services, the Consultant shall, at KoTDA's written request, provide a replacement.
- 31.2 In the event that any of Key Experts, Non-Key Experts or Sub-consultants is found by KoTDA to be incompetent or incapable in discharging assigned duties, KoTDA, specifying the grounds therefore, may request the Consultant to provide a replacement.
- 31.3 Any replacement of the removed Experts or Sub consultants shall possess better qualifications and experience and shall be acceptable to KoTDA.
- 31.4 The Consultant shall bear all costs arising out of or incidental to any removal and/or replacement of such Experts.

#### **E. Obligations of KoTDA**

##### **32 Assistance and Exemptions**

- 31.1 Unless otherwise specified in the SCC, KoTDA shall use its best efforts to:
- a Assist the Consultant with obtaining work permits and such other documents as shall be necessary to enable the Consultant to perform the Services.
  - b Assist the Consultant with promptly obtaining, for the Experts and, if appropriate, their eligible dependents, all necessary entry and exit visas, residence permits, exchange permits and any other documents required for their stay in Kenya while carrying out the Services under the Contract.
  - c Facilitate prompt clearance through customs of any property required for the Services and of the personal effects of the Expert and their eligible dependents.
  - d Issue to officials, agents and representatives of the Government all such instructions and information as may be necessary or appropriate for the prompt and effective implementation of the Services.
  - e Assist the Consultant and the Experts and any Sub-consultants employed by the Consultant for the Services with obtaining exemption from any requirement to register or obtain any permit to practice their profession or to establish themselves either individually or as a corporate entity in Kenya according to the applicable law in Kenya.



- 32.2 Assist the Consultant, any Sub-consultants and the Experts of either of them with obtaining the privilege, pursuant to the applicable law in Kenya, of bringing in to Kenya reasonable amounts of foreign currency for the purposes of the Services or for the personal use of the Experts and of withdrawing any such amounts as may be earned therein by the Experts in the execution of the Services.
- 32.3 Provide to the Consultant any such other assistance as may be specified in the SCC.

### **33 Access to Project Site**

- 33.1 KoTDA warrants that the Consultant shall have, free of charge, unimpeded access to the project site in respect of which access is required for the performance of the Services. KoTDA will be responsible for any damage to the project site or any property thereon resulting from such access and will indemnify the Consultant and each of the experts in respect of liability for any such damage, unless such damage is caused by the willful default or negligence of the Consultant or any Sub-consultants or the Experts of either of them.

### **34 Change in the Applicable Law Related to Taxes and Duties**

- 34.1 If, after the date of this Contract, there is any change in the applicable law in Kenya with respect to taxes and duties which increases or decreases the cost incurred by the Consultant in performing the Services, then the remuneration and reimbursable expenses otherwise payable to the Consultant under this Contract shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the Contract price amount specified in Clause GCC 39.1

### **35 Services, Facilities and Property of KoTDA**

- 35.1 KoTDA shall make available to the Consultant and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference (Appendix A) at the times and in the manner specified in said Appendix A.

### **36 Counterpart Personnel**

- 36.1 KoTDA shall make available to the Consultant free of charge such professional and support counterpart personnel, to be nominated by KoTDA with the Consultant's advice, if specified in Appendix A.
- 36.2 Professional and support counterpart personnel, excluding Procuring Entity's liaison personnel, shall work under the exclusive direction of the Consultant. If any member of the counterpart personnel fails to perform adequately any work as assigned to such member by the Consultant that is consistent with the position occupied by such member, the Consultant may request the replacement of such member, and KoTDA shall not unreasonably refuse to act upon such request.

### **37 Payment Obligation**

- 37.1 In consideration of the Services performed by the Consultant under this Contract, KoTDA shall make such payments to the Consultant for the deliverables specified in Appendix A and in such manner as is provided by GCCF below.

### **F. Payments to the Consultant**

#### **38 Contract Price**

- 38.1 The Contract price is fixed and is set forth in the SCC. The Contract price breakdown is provided in Appendix C.
- 38.2 Any change to the Contract price specified in Clause 38.1 can be made only if the Parties have agreed to the revised scope of Services pursuant to Clause GCC 16 and have amended in writing the Terms of Reference in Appendix A.

### **39 Taxes and Duties**

- 39.1 The Consultant, Sub-consultants and Experts are responsible for meeting any and all tax liabilities arising out of the Contract unless it is stated otherwise in the SCC.

## **40 Currency of Payment**

40.1 Any payment under this Contract shall be made in the currency (ies) of the Contract.

## **41 Mode of Billing and Payment**

41.1 The total payments under this Contract shall not exceed the Contract price set forth in Clause GCC 38.1.

41.2 The payments under this Contract shall be made in lump-sum installments against deliverables specified in Appendix A. The payments will be made according to the payment schedule stated in the SCC.

41.2.1 Advance payment: Unless otherwise indicated in the SCC, an advance payment shall be made against an advance payment bank guarantee acceptable to KoTDA in an amount (or amounts) and in a currency (or currencies) specified in the SCC. Such guarantee (i) is to remain effective until the advance payment has been fully set off, and (ii) is to be in the form set forth in Appendix D, or in such other form as KoTDA shall have approved in writing. The advance payments will be set off by KoTDA in equal portions against the lump-sum installments specified in the SCC until said advance payments have been fully set off.

41.1.2 The Lump-Sum Installment Payments. KoTDA shall pay the Consultant within sixty (60) days after the receipt by KoTDA of the deliverable(s) and the cover invoice for the related lump-sum installment payment. The payment can be withheld if KoTDA does not approve the submitted deliverable(s) as satisfactory in which case KoTDA shall provide comments to the Consultant within the same sixty (60) days period. The Consultant shall thereupon promptly make any necessary corrections, and there after the fore going process shall be repeated.

41.1.3 The Final Payment: The final payment under this Clause shall be made only after the final report has been submitted by the Consultant and approved as satisfactory by KoTDA. The Services shall then be deemed completed and finally accepted by KoTDA. The last lump-sum installment shall be deemed approved for payment by KoTDA within ninety (90) calendar days after receipt of the final report by KoTDA unless KoTDA, within such ninety (90) calendar day period, gives written notice to the Consultant specifying in detail deficiencies in the Services, the final report. The Consultant shall thereupon promptly make any necessary corrections, and there after the fore going process shall be repeated.

41.1.4 All payments under this Contract shall be made to the accounts of the Consultant specified in the SCC.

41.1.5 With the exception of the final payment under 41.2.3 above, payments do not constitute acceptance of the whole Services nor relieve the Consultant of any obligations here under.

## **41 Interest on Delayed Payments**

41.1 If KoTDA had delayed payments beyond thirty (30) days after the due date stated in Clause GCC 41.2.2, interest shall be paid to the Consultant on any amount due by, not paid on, such due date for each day of delay at the annual rate stated in the SCC.

## **G. Fairness and Good Faith**

### **42 Good Faith**

42.1 The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.

## **H. Settlement of Disputes**

### **43 Amicable Settlement**

43.1.2 The Parties shall seek to resolve any dispute amicably by mutual consultation.

43.1.3 If either Party objects to any action or inaction of the other Party, the objecting Party may file a written Notice of Dispute to the other Party providing in detail the basis of the dispute. The Party receiving the Notice of Dispute will consider it and respond in writing within fourteen (14) days after receipt. If that Party fails to respond within fourteen (14) days, or the dispute cannot be amicably settled within fourteen (14) days following the response of that Party, Clause GCC 45.1 shall apply.

## **44 Dispute Resolution**

44.1.2 Any dispute between the Parties arising under or related to this Contract that cannot be settled amicably may be referred to by either Party to the adjudication/arbitration in accordance with the provisions specified in the SCC.

SECTION 9: APPENDICES

Appendix A – Terms of Reference

[Note: This Appendix shall include the final Terms of Reference (TORs) worked out by KoTDA and the Consultant during the negotiations; dates for completion of various tasks; location of performance for different tasks; detailed reporting requirements and list of deliverables against which the payments to the Consultant will be made; Procuring Entity's input ,including counterpart personnel assigned by KoTDA to work on the Consultant's team;specific tasks or actions that require prior approval by the Procuring Entity.

Insert the text based on the Section 5 (Terms of Reference) of the ITC in the RFP and modified based on the Forms TECH-1 through TECH-5 of the Consultant's Proposal. Highlight the changes to Section 5 of the RFP]

.....

Appendix B - Key Experts

[Insert a table based on Form TECH-6 of the Consultant's Technical Proposal and finalized at the Contract's negotiations. Attach the CVs (updated and signed by the respective Key Experts) demonstrating the qualifications of Key Experts.]

.....

.....Appendix C – Breakdown of Contract Price

{Insert the table with the unit rates to arrive at the breakdown of the lump-sum price. The table shall be based on [FormFIN-3andFIN-4] of the Consultant's Proposal and reflect any changes agreed at the Contract negotiations, if any. The footnote shall list such changes made to [FormFIN-3andFIN-4] at the negotiations or state that none has been made.}

Appendix D - Form of Advance Payment Guarantee

[Note: See Clause GCC 41.2.1 and SCC 41.2.1]

Bank Guarantee for Advance Payment\_\_\_\_\_ [Bank's Name and Address of Issuing Branch or Office]  
Beneficiary:\_\_\_\_\_ [Name and Address of Procuring Entity]  
Date:\_\_\_\_\_

ADVANCEPAYMENTGUARANTEE No.:\_\_\_\_\_

We have been informed that \_\_\_\_\_ [name of Consultant or a name of the Joint Venture, same as appears on the signed Contract] (herein after called" the Consultant") has entered into Contract No. \_\_\_\_\_ [Reference number of the contract] dated \_\_\_\_\_ with you, for the provision of \_\_\_\_\_ [brief description of Services] (herein after called" the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum of \_\_\_\_\_ [Amount in figures] ( ) [amount in words] is to be made against an advance payment guarantee.

At the request of the Consultant, we \_\_\_\_\_ [name of bank] here by irrevocably undertake to pay you any sum or sums not exceeding in total an amount of \_\_\_\_\_ [amount in figures] ( ) [amount in words]<sup>1</sup> upon receipt by us of your first demand in writing accompanied by a written statement stating that the Consultant are in breach of their obligation under the Contract because the Consultant have used the advance payment for purposes other than toward providing the Services under the Contract.

It is a condition for any claim and payment under this guarantee to be made that the advance payment referred to above must have been received by the Consultant on their account number \_\_\_\_\_ at \_\_\_\_\_ [name and address of bank].

The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Consultant as indicated in copies of certified monthly statements which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of the monthly payment certificate indicating that the Consultant has made Full repayment of the amount of the advance payment, or on the day of \_\_\_\_\_,<sup>2</sup> whichever is earlier.

Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.

[Signature]

**Note:** *All italicized text is for indicative purposes only to assist in preparing this form and shall be deleted from the final product.*

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## PREFACE

This Section includes a Time-Based Contract. It includes General Conditions of Contract ("GCC") that shall not be modified, and Special Conditions of Contract ("SCC"). The SCC include clauses specific to each contract to supplement, but not over-write or otherwise contradict, the General Conditions of Contract.

**Time-Based Contract.** This type of contract is appropriate when it is difficult to define or fix the scope and the duration of the services, either because they are related to activities carried out by others for which the completion period may vary, or because the input of the consultants required for attaining the objectives of the assignment is difficult to assess. In time-based contracts the Consultant provides services on a timed basis according to quality specifications, and Consultant's remuneration is determined on the basis of the time actually spent by the Consultant in carrying out the Services and is based on (i) agreed upon unit rates for the Consultant's experts multiplied by the actual time spent by the experts in executing the assignment, and (ii) reimbursable expenses using actual expenses and/or agreed unit prices. This type of contract requires KoTDA to closely supervise the Consultant and to be involved in the daily execution of the assignment.

The template is designed for use in assignments with consulting firms and shall not be used for contracting of individual experts. In some consultancy assignments such as design and construction supervision, both Lump-Sum and Time-Based Contracts are used and signed with the Consultant. In that case, the Lump-Sum Contract would apply for the design part of the Services while the construction supervision part would be based on a Time-Based Contract. In such event; both types of contracts shall be signed at the same time.

In case a Time-Based Contract is not used, please delete the contract template for time-based contract before issuance of the RFP to Consultants.

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<sup>1</sup> The Guarantor shall insert an amount representing the amount of the advance payment and denominated either in the currency (ies) of the advance payment as Specified in the Contract, or in a freely convertible currency acceptable to KoTDA.

<sup>2</sup> Insert the expected expiration date. In the event of an extension of the time for completion of the Contract KoTDA would need to request an extension of This guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, KoTDA might consider adding the following text to the form, at the end of the pen ultimate paragraph: "The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to KoTDA's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."

## CONTRACT FOR CONSULTANT'S SERVICES

### TIME-BASED CONTRACT

Consulting Services for:

Contract No.:\_\_\_\_\_

Contract Description:\_\_\_\_\_

between

*[Name of KoTDA]* and

*[Name of the Consultant]*

Date:

## II: FORM OF CONTRACT-TIME-BASED

(Text in brackets [ ] is optional; all notes should be deleted in the final text)

This CONTRACT (hereinafter called the "Contract") is made the [number] day of the month of [month], [year], between, on the one hand, [name of Procuring Entity] (herein after called the "Procuring Entity") and, on the otherhand, [name of Consultant] (hereinafter called the "Consultant").

[Note: If the Consultant consist of more than one entity, the above should be partially amended to read as follows: "... (herein after called the "Procuring Entity") and, on the other hand, a Joint Venture (name of the JV) consisting of the following entities, each member of which will be jointly and severally liable to KoTDA for all the Consultant's obligations under this Contract, namely, [name of member] and [name of member] (hereinafter called the "Consultant").]

### WHEREAS

- a) KoTDA has requested the Consultant to provide certain consulting services as defined in thisContract (hereinafter called the "Services");
- b) the Consultant, having represented to KoTDA that it has the required professional skills, expertise and technical resources, has agreed to provide the Services on the terms and conditions set forthin this Contract;
- c) KoTDA has set aside a budget and funds towards the cost of the services and intends to apply a portion of the funds to eligible payments under the Contract.

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents attached here to shall be deemed to form an integral part of this Contract:
  - a) The General Conditions of Contract;
  - b) The Special Conditions of Contract;
  - c) Appendices:
    - Appendix A: Terms of Reference
    - Appendix B: Key Experts
    - Appendix C: Remuneration Cost Estimates
    - Appendix D: Reimbursable Cost Estimates Appendix
    - E: Form of Advance Payments Guarantee

In the event of any in consistency between the documents, the following order of precedence shall prevail: The Special Conditions of Contract; the General Conditions of Contract; Appendix A; Appendix B; AppendixC and Appendix D; Appendix E. Any reference to this Contract shall include, where the context permits, a reference to its Appendices.

2. ThemutualrightsandobligationsoftheProcuringEntityandtheConsultantshallbeassetforthintheContract, in particular:
  - a) The Consultant shall carryout the Services in accordance with the provisions of the Contract; and
  - b) KoTDA shall make payments to the Consultant in accordance with the provisions of theContract.

IN WITNESS WHERE OF, the Parties here to have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of \_\_\_\_\_[Name of Procuring Entity] [Authorized Representative of KoTDA—name title and signature]

For and on behalf of \_\_\_\_\_[Name of Consultant or Name of a Joint Venture] [Authorized Representative of the Consultant—name and signature]

[Note: For a joint venture, either all members shall sign or only the lead member, in which case the power of attorney to sign on behalf of all members shall be attached.]

For and on behalf of each of the members of the Consultant.....[Insert the name of the Joint Venture] [Name of the lead member]

[Authorized Representative on behalf of a Joint Venture] [Add signature blocks for each member if all are signing]



## Section 8: General Conditions of Contract

### A. GENERAL PROVISIONS

#### 1. Definitions

- 1.1 Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:
- a) "Applicable Law" means the laws and any other instruments having the force of law in Kenya.
  - b) "Procuring Entity" means KoTDA that signs the Contract for the Services with the Selected Consultant.
  - c) "Consultant" means a legally - established professional consulting firm or entity selected by KoTDA to provide the Services under the signed Contract.
  - d) "Contract" means the legally binding written agreement signed between KoTDA and the Consultant and which includes all the attached documents listed in its paragraph 1 of the Form of Contract (the General Conditions (GCC), the Special Conditions (SCC), and the Appendices).
  - e) "Day" means a working day unless indicated otherwise.
  - f) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause GCC 11.
  - g) "Experts" means, collectively, Key Experts, Non-Key Experts, or any other personnel of the Consultant, Sub-consultant or JV member(s) assigned by the Consultant to perform the Services or any part thereof under the Contract.
  - h) "Foreign Currency" means any currency other than the Kenya Shilling.
  - i) "GCC" means these General Conditions of Contract.
  - j) "Government" means the government of Kenya.
  - k) "Joint Venture (JV)" means an association with or without a legal personality distinct from that of its members, of more than one entity where one member has the authority to conduct all businesses for and on behalf of any and all the members of the JV, and where the members of the JV are jointly and severally liable to KoTDA for the performance of the Contract.
  - l) "Key Expert(s)" means an individual professional whose skills, qualifications, knowledge and experience are critical to the performance of the Services under the Contract and whose Curricula Vitae (CV) was taken in to account in the technical evaluation of the Consultant's proposal.
  - m) "Local Currency" means the Kenya Shilling.
  - n) "Non-Key Expert(s)" means an individual professional provided by the Consultant or its Sub-consultant to perform the Services or any part thereof under the Contract.
  - o) "Party" means KoTDA or the Consultant, as the case may be, and "Parties" means both.
  - p) "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented but not over-written.
  - q) "Services" means the work to be performed by the Consultant pursuant to this Contract, as described in Appendix A hereto.
  - r) "Sub-consultants" means an entity to whom/which the Consultant subcontracts any part of the Services while remaining solely liable for the execution of the Contract.
  - s) "Third Party" means any person or entity other than the Government, KoTDA, the Consultant or a Sub-consultant.

#### 2. Relationship between the Parties

- 2.1 Nothing contained here in shall be construed as establishing a relationship of master and servant or of principal and agent as between KoTDA and the Consultant. The Consultant, subject to this Contract, has complete charge of the Experts and Sub-consultants, if any, performing the Services and shall be fully responsible for the Services performed by the moron their behalf here under.

#### 3 Law Governing Contract

- 3.1 This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Law.

#### **4 Language**

- 4.1 This Contract has been executed in the language specified in the SCC, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

#### **5 Headings**

- 5.1 The headings shall not limit, alter or affect the meaning of this Contract.

#### **6 Communications**

- 6.1 Any communication required or permitted to be given or made pursuant to this Contract shall be in writing in the language specified in Clause GCC4. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the SCC.
- 6.2 A party may change its address for notice hereunder by giving the other Party any communication of such change to the address specified in the SCC.

#### **7 Location**

- 7.1 The Services shall be performed at such locations as are specified in Appendix A here to and, where the location of a particular task is not so specified, at such locations, whether in Kenya or elsewhere, as KoTDA may approve.

#### **8 Authority of Member in Charge**

- 8.1 In case the Consultant is a Joint Venture, the members hereby authorize the member specified in the SCC to act on their behalf in exercising all the Consultant's rights and obligations towards KoTDA under this Contract, including without limitation the receiving of instructions and payments from KoTDA.

#### **9. Authorized Representatives**

- 9.1 Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by KoTDA or the Consultant may be taken or executed by the officials specified in the SCC.

#### **10 Corrupt and Fraudulent Practices**

- 10.1 The Government requires compliance with its policy and laws in regard to corrupt and fraudulent or prohibited practices as set forth in its laws and policies.

#### **a. Commissions and Fees**

- 10.2 KoTDA requires the Consultant to disclose any commissions, gratuities or fees that may have been paid or are to be paid to agents or any other party with respect to the selection process or execution of the Contract. The information disclosed must include at least the name and address of the agent or the other party, the amount and currency, and the purpose of the commission, gratuity or fee. Failure to disclose such commissions, gratuities or fees may result in termination of the Contract by KoTDA and/or sanctions by the PPRA.

Commencement, Completion, Modification and Termination of Contract.

#### **11 Effectiveness of Contract**

- 11.1 This Contract shall come into force and effect on the date (the "Effective Date") of KoTDA's notice to the Consultant instructing the Consultant to begin carrying out the Services. This notice shall confirm that the effectiveness conditions, if any, listed in the SCC have been met.

#### **12 Termination of Contract for Failure to Become Effective**

- 12.1 If this Contract has not become effective within such time period after the date of Contract signature as specified in the SCC, either Party may, by not less than twenty-two (22) days written notice to the other Party, declare this contract to be null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the other Party with respect hereto.

#### **13 Commencement of Services**

- 13.1 The Consultant shall confirm availability of Key Experts and begin carrying out the Services not later than

the number of days after the Effective Date specified in the SCC.

#### **14. Expiration of Contract**

- 14.1 Unless terminated earlier pursuant to Clause GCC 19 hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the SCC.

#### **15 Entire Agreement**

- 15.1 This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any statement, representation, promise or agreement not set forth herein.

#### **16 Modifications or Variations**

- 16.1 Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.

##### **16.2 In cases of substantial modifications or variations.**

#### **17 Force Majeure**

##### **a. Definition**

- 17.1 For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable, and makes a Party's performance of its obligations here under impossible or so impractical as reasonably to be considered impossible under the circumstances, and subject to those requirements, includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other adverse weather conditions, strikes, lockouts or other industrial action confiscation or any other action by Government agencies.
- 17.2 Force Majeure shall not include (i) any event which is caused by then negligence or intentional action of a Party or such Party's Experts, Sub-consultants or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected to both take into account at the time of the conclusion of this Contract and avoid or overcome in the carrying out of its obligations here under.
- 17.3 Force Majeure shall not include in sufficiency of funds or failure to make any payment required here under.

##### **b. No Breach of Contract**

- 17.4 The failure of a Party to fulfill any of its obligations here under shall not be considered to be a breach of, or default under, this Contract in so far as such inability arises from an event of Force Majeure, provided that the Party affected by such an event has taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms and conditions of this Contract.

##### **c. Measures to be taken**

- 17.5 A party affected by an event of Force Majeure shall continue to perform its obligations under the Contract as far as is reasonably practical and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.
- 17.6 A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than fourteen (14) calendar days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as possible.

- 17.7 Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.
- 17.8 During the period of their inability to perform the Services as a result of an event of Force Majeure, the Consultant, upon instructions by KoTDA, shall either:
- a demobilize, in which case the Consultant shall be reimbursed for additional costs they reasonably and necessarily incurred, and, if required by KoTDA, in reactivating the Services; or
  - b Continue with the Services to the extent reasonably possible, in which case the Consultant shall continue to be paid under the terms of this Contract and be reimbursed for additional costs reasonably and necessarily incurred.
- 17.9 In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled according to Clauses GCC 47 & 48.

## **18 Suspension**

- 18.1 KoTDA may, by written notice of suspension to the Consultant, suspend all payments to the Consultant here under if the Consultant fails to perform for many of its obligations under this Contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall request the Consultant to remedy such failure within a period not exceeding thirty (30) calendar days after receipt by the Consultant of such notice of suspension.

## **19 Termination**

- 19.1 This Contract may be terminated either by Party as per provisions setup below:

### **a By KoTDA**

- 19.1.1 KoTDA may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (f) of this Clause. In such an occurrence, KoTDA shall give at least thirty (30) calendar days' written notice of termination to the Consultant in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e); and at least five (5) calendar days' written notice in case of the event referred to in (f):
- a If the Consultant fails to remedy a failure in the performance of its obligations here under, as specified in a notice of suspension pursuant to Clause GCC 18;
  - b If the Consultant becomes (or, if the Consultant consists of more than one entity, if any of its members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;
  - c If the Consultant fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GCC 48.1;
  - d If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;
  - e If KoTDA, in its sole discretion and for any reason whatsoever, decides to terminate this Contract;
  - f If the Consultant fails to confirm availability of Key Experts as required in Clause GCC 13.

- 19.1.2 Furthermore, if KoTDA determines that the Consultant has engaged in corrupt, fraudulent, collusive, coercive [or obstructive] practices, in competing for or in executing the Contract, then KoTDA may, after giving fourteen (14) calendar days written notice to the Consultant, terminate the Consultant's employment under the Contract.

### **b By the Consultant**

- 19.1.3 The Consultant may terminate this Contract, by not less than thirty (30) calendar days' written notice to KoTDA, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.

- a If KoTDA fails to pay any money due to the Consultant pursuant to this Contract and not subject to dispute pursuant to Clause GCC 48.1 within forty-five (45) calendar days after receiving written notice from the Consultant that such payment is overdue.
- b If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days.
- c If KoTDA fails to comply with any final decision reached as a result of arbitration pursuant to Clause GCC 48.1.
- d If KoTDA is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Consultant may have subsequently approved in writing) following the receipt by KoTDA of the Consultant's notice specifying such breach.

**c. Cessation of Rights and Obligations**

- 19.1.4 Upon termination of this Contract pursuant to Clauses GCC 12 or GCC 19 hereof, or upon expiration of this Contract pursuant to Clause GCC 14, all rights and obligations of the Parties hereunder shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, (ii) the obligation of confidentiality set forth in Clause GCC 22, (iii) the Consultant's obligation to permit inspection, copying and auditing of their accounts and records set forth in Clause GCC 25, and (iv) any right which a Party may have under the Applicable Law.

**d. Cessation of Services**

- 19.1.5 Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GCC 19a or GCC 19b, the Consultant shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultant and equipment and materials furnished by KoTDA, the Consultant shall proceed as provided, respectively, by Clauses GCC 27 or GCC 28.

**e. Payment upon Termination**

- 19.1.6 Upon termination of this Contract, KoTDA shall make the following payments to the Consultant:
- a remuneration for Services satisfactorily performed prior to the effective date of termination, and reimbursable expenditures for expenditures actually incurred prior to the effective date of termination; and pursuant to Clause 42;
  - b In the case of termination pursuant to paragraphs (d) and (e) of Clause GCC 19.1.1, reimbursement of any reasonable cost incidental to the prompt and orderly termination of this Contract, including the cost of the return travel of the Experts.

**C. OBLIGATIONS OF THE CONSULTANT**

**20 General**

**a. Standard of Performance**

- 20.1 The Consultant shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Consultant shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to KoTDA, and shall at all times support and safeguard KoTDA's legitimate interests in any dealings with the third parties.
- 20.2 The Consultant shall employ and provide such qualified and experienced Experts and Sub-consultants as are required to carry out the Services.
- 20.3 The Consultant may subcontract part of the Services to an extent and with such Key Experts and Sub-consultants as may be approved in advance by KoTDA. Notwithstanding such approval, the Consultant shall retain full responsibility for the Services.

## **b. Law Applicable to Services**

- 20.4 The Consultant shall perform the Services in accordance with the Contract and the Applicable Law and shall take all practicable steps to ensure that any of its Experts and Sub-consultants, comply with the Applicable Law.
- 20.5 Throughout the execution of the Contract, the Consultant shall comply with the import of goods and services prohibitions in Kenya when
- a As a matter of law or official regulations, Kenya prohibits commercial relations with that country; or b by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations,
- 20.6 KoTDA shall notify the Consultant in writing of relevant local customs, and the Consultant shall, after such notification, respect such customs.

## **21 Conflict of Interests**

- 21.1 The Consultant shall hold KoTDA's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

### **a. Consultant Not to Benefit from Commissions, Discounts, etc.**

- 21.1.1 The payment of the Consultant pursuant to GCC F (Clauses GCC 41 through 46) shall constitute the Consultant's only payment in connection with this Contract and, subject to Clause GCC 21.1.3, the Consultant shall not accept for its own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract or in the discharge of its obligations here under, and the Consultant shall use its best efforts to ensure that any Sub-consultants, as well as the Experts and agents of either of them, similarly shall not receive any such additional payment.

- 21.1.2 Furthermore, if the Consultant, as part of the Services, has the responsibility of advising KoTDA on the procurement of goods, works or services, shall at all times exercise such responsibility in the best interest of KoTDA. Any discounts or commissions obtained by the Consultant in the exercise of such procurement responsibility shall be for the account of KoTDA.

### **b. Consultant and Affiliates Not to Engage in Certain Activities**

- 21.1.3 The Consultant agrees that, during the term of this Contract and after its termination, the Consultant and any entity affiliated with the Consultant, as well as any Sub-consultants and any entity affiliated with such Sub-consultants, shall be disqualified from providing goods, works or non-consulting services resulting from or directly related to the Consultant's Services for the preparation or implementation of the project.

### **c. Prohibition of Conflicting Activities**

- 21.1.4 The Consultant shall not engage and shall cause its Experts as well as its Sub-consultants not to engage, either directly or indirectly, in any business or professional activities that would conflict with the activities assigned to them under this Contract.

### **d. Strict Duty to Disclose Conflicting Activities**

- 21.1.5 The Consultant has an obligation and shall ensure that its Experts and Sub-consultants shall have an obligation to disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of their Procuring Entity, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the Consultant or the termination of its Contract.

## **22 Confidentiality**

- 22.1 Except with the prior written consent of KoTDA, the Consultant and the Experts shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Consultant and the Experts make public the recommendations formulated in the course of, or because of, the Services.



## **23 Liability of the Consultant**

- 23.1 Subject to additional provisions, if any, set forth in the SCC, the Consultant's liability under this Contract shall be as determined under the Applicable Law.

## **24 Insurance to be taken out by the Consultant**

- 24.1 The Consultant (I) shall take out and maintain and shall cause any Sub-consultants to take out and maintain, at its (or the Sub-consultants', as the case may be) own cost but on terms and conditions approved by KoTDA, insurance against the risks, and for the coverage specified in the SCC, and (ii) at KoTDA's request, shall provide evidence to KoTDA showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. The Consultant shall ensure that such insurance is in place prior to commencing the Services as stated in Clause GCC13.

## **25 Accounting, Inspection and Auditing**

- 25.1 The Consultant shall keep and shall make all reasonable effort to cause its Sub-consultants to keep, accurate and systematic accounts and records in respect of the Services and in such form and detail as will clearly identify relevant time changes and costs.
- 25.2 The Consultant shall permit and shall cause its Sub-consultants to permit, the PPRA and/or persons appointed by the PPRA to inspect the Site and /or all accounts and records relating to the performance of the Contract and the submission of the Proposal to provide the Services, and to have such accounts and records audited by auditors appointed by the PPRA if requested by the PPRA. The Consultant's attention is drawn to Clause GCC10 which provides, inter alia, that acts intended to materially impede the exercise of the PPRA's inspection and audit rights provided for under this Clause GCC25.2 constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility under the PPRA's prevailing sanctions procedures.)

## **26 Reporting Obligations**

- 26.1 The Consultant shall submit to KoTDA the reports and documents specified in Appendix A, in the form, in the numbers and within the time periods set forth in the said Appendix.

## **Proprietary Rights of KoTDA in Reports and Records**

- 26.2 Unless otherwise indicated in the SCC, all reports and relevant data and information such as maps, diagrams, plans, databases, other documents and software, supporting records or material compiled or prepared by the Consultant for KoTDA in the course of the Services shall be confidential and become and remain the absolute property of KoTDA. The Consultant shall, not later than upon termination or expiration of this Contract, deliver all such documents to KoTDA, together with a detailed inventory thereof. The Consultant may retain a copy of such documents, data and/or software but shall not use the same for purposes unrelated to this Contract without prior written approval of KoTDA.
- 26.3 If license agreements are necessary or appropriate between the Consultant and third parties for purposes of development of the plans, drawings, specifications, designs, databases, other documents and software, the Consultant shall obtain KoTDA's prior written approval to such agreements, and KoTDA shall be entitled at its discretion to require recovering the expenses related to the development of the program(s) concerned. Other restrictions about the future use of these documents and software, if any, shall be specified in the SCC.

## **27 Equipment, Vehicles and Materials**

- 27.1 Equipment, vehicles and materials made available to the Consultant by KoTDA, or purchased by the Consultant wholly or partly with funds provided by KoTDA, shall be the property of KoTDA and shall be marked accordingly. Upon termination or expiration of this Contract, the Consultant shall make available to KoTDA an inventory of such equipment, vehicles and materials and shall dispose of such equipment, vehicles and materials in accordance with KoTDA's instructions. While in possession of such equipment, vehicles and materials, the Consultant, unless otherwise instructed by KoTDA in writing, shall insure them at the expense of KoTDA in an amount equal to their full replacement value.

27.1 Any equipment or materials brought by the Consultant or its Experts into, as applicable.

## **D. CONSULTANT'S EXPERTS AND SUB-CONSULTANTS**

### **28 Description of Key Experts**

- 28.1 The title, agreed job description, minimum qualification and time-input estimates to carry out the Services of each of the Consultant's Key Experts are described in Appendix B.
- 28.2 If required to comply with the provisions of Clause GCC 20 a, adjustments with respect to the estimated time-input of Key Experts set forth in Appendix B may be made by the Consultant by a written notice to KoTDA, provided (i) that such adjustments shall not alter the original time-input estimates for any individual by more than 10% or one week, whichever is larger; and (ii) that the aggregate of such adjustments shall not cause payments under this Contract to exceed the ceilings set forth in Clause GCC 41.2.
- 28.3 If additional work is required beyond the scope of the Services specified in Appendix A, the estimated time-input for the Key Experts may be increased by agreement in writing between KoTDA and the Consultant. In case where payments under this Contract exceed the ceilings set forth in Clause GCC 41.1, the Parties shall sign a Contract amendment.

### **29 Replacement of Key Experts**

- 29.1 Except as KoTDA may otherwise agree in writing, no changes shall be made in the Key Experts.
- 29.2 Notwithstanding the above, the substitution of Key Experts during Contract execution may be considered only based on the Consultant's written request and due to circumstances outside the reasonable control of the Consultant, including but not limited to death or medical incapacity. In such case, the Consultant shall forthwith provide as a replacement, a person of equivalent or better qualifications and experience, and at the same rate of remuneration.

### **30 Approval of Additional Key Experts**

- 30.1 If during execution of the Contract, additional Key Experts are required to carry out the Services, the Consultant shall submit to KoTDA for review and approval a copy of their Curricula Vitae (CVs). If KoTDA does not object in writing (stating the reasons for the objection) within twenty-two (22) days from the date of receipt of such CVs, such additional Key Experts shall be deemed to have been approved by KoTDA.

### **31 Removal of Experts or Sub-consultants**

- 31.1 If KoTDA finds that any of the Experts or Sub-consultant has committed serious misconduct or has been charged with having committed a criminal action, or shall KoTDA determine that Consultant's Expert or Sub-consultant has engaged in corrupt, fraudulent, collusive, coercive, or obstructive practice while performing the Services, the Consultant shall, at KoTDA's written request, provide a replacement.
- 31.2 In the event that any of Key Experts, Non-Key Experts or Sub-consultants is found by KoTDA to be incompetent or incapable in discharging assigned duties, KoTDA, specifying the grounds therefore, may request the Consultant to provide a replacement.
- 31.3 Any replacement of the removed Experts or Sub-consultants shall possess better qualifications and experience and shall be acceptable to KoTDA.

### **32 Replacement/ Removal of Experts—Impact on Payments**

- 32.1 Except as KoTDA may otherwise agree, (i) the Consultant shall bear all additional travel and other costs arising out of or incidental to any removal and/or replacement, and (ii) the remuneration to be paid for any of the Experts provided as a replacement shall not exceed the remuneration which would have been payable to the Experts replaced or removed.



### **33 Working Hours, Overtime, Leave, etc.**

- 33.1 Working hours and holidays for Experts are set forth in Appendix B. To account for travel time to/from Kenya, experts carrying out Services inside Kenya shall be deemed to have commenced or finished work in respect of the Services such number of days before their arrival in, or after their departure from, Kenya as specified in Appendix B.
- 33.2 The Experts shall not be entitled to be paid for overtime nor to take paid sick leave or vacation leave except as specified in Appendix B, and the Consultant's remuneration shall be deemed to cover these items.
- 33.3 Any taking of leave by Key Experts shall be subject to the prior approval by the Consultant who shall ensure that absence for leave purposes will not delay the progress and or impact adequate supervision of the Services.

### **E. Obligations of KoTDA**

#### **34 Assistance and Exemptions**

- 34.1 Unless otherwise specified in the SCC, KoTDA shall use its best efforts to:
- a Assist the Consultant with obtaining work permits and such other documents as shall be necessary to enable the Consultant to perform the Services.
  - b Assist the Consultant with promptly obtaining, for the Experts and, if appropriate, their eligible dependents, all necessary entry and exit visas, residence permits, exchange permits and any other documents required for their stay in Kenya while carrying out the Services under the Contract.
  - c Facilitate prompt clearance through customs of any property required for the Services and of the personal effects of the Experts and their eligible dependents.
  - d Issue to officials, agents and representatives of the Government all such instructions and information as may be necessary or appropriate for the prompt and effective implementation of the Services.
  - e Assist the Consultant and the Experts and any Sub-consultants employed by the Consultant for the Services with obtaining exemption from any requirement to register or obtain any permit to practice their profession or to establish themselves either individually or as a corporate entity in Kenya according to the applicable law in Kenya.
  - f Assist the Consultant, any Sub-consultants and the Experts or either of them with obtaining the privilege, pursuant to the applicable law in Kenya, of bringing into Kenya reasonable amounts of foreign currency for the purposes of the services or for the personal use of the Experts and of withdrawing any such amounts as may be earned there in by the Experts in the execution of the Services.
  - g Provide to the Consultant any such other assistance as may be specified in the SCC.

#### **35 Access to Project Site**

- 35.1 KoTDA warrants that the Consultant shall have, free of charge, unimpeded access to the project site in respect of which access is required for the performance of the Services. KoTDA will be responsible for any damage to the project site or any property thereon resulting from such access and will indemnify the Consultant and each of the experts in respect of liability for any such damage, unless such damage is caused by the willful default or negligence of the Consultant or any Sub-consultants or the Experts or either of them.

#### **36 Change in the Applicable Law Related to Taxes and Duties**

- 36.1 If, after the date of this Contract, there is any change in the applicable law in Kenya with respect to taxes and duties which increases or decreases the cost incurred by the Consultant in performing the Services, then the remuneration and reimbursable expenses otherwise payable to the Consultant under this Contract shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the ceiling amounts specified in Clause GCC41.1

#### **37 Services, Facilities and Property of KoTDA**

- 37.1 KoTDA shall make available to the Consultant and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference (Appendix A) at the times and in the manner specified in said Appendix A.

- 37.2 In case that such services, facilities and property shall not be made available to the Consultant as and when specified in Appendix A, the Parties shall agree on (i) any time extension that it may be appropriate to grant to the Consultant for the performance of the Services, (ii) the manner in which the Consultant shall procure any such services, facilities and property from other sources, and (iii) the additional payments, if any, to be made to the Consultant as a result thereof pursuant to Clause GCC 41.3.

### **38 Counterpart Personnel**

- 38.1 KoTDA shall make available to the Consultant free of charge such professional and support counterpart personnel, to be nominated by KoTDA with the Consultant's advice, if specified in Appendix A.
- 38.2 If counterpart personnel are not provided by KoTDA to the Consultant as and when specified in Appendix A, KoTDA and the Consultants shall agree on (i) how the affected part of the Services shall be carried out, and (ii) the additional payments, if any, to be made by KoTDA to the Consultant as a result thereof pursuant to Clause GCC 41.3.
- 38.3 Professional and support counterpart personnel, excluding Procuring Entity's liaison personnel, shall work under the exclusive direction of the Consultant. If any member of the counterpart personnel fails to perform adequately any work assigned to such member by the Consultant that is consistent with the position occupied by such member, the Consultant may request the replacement of such member, and KoTDA shall not unreasonably refuse to act upon such request.

### **39 Payment Obligation**

- 39.1 In consideration of the Services performed by the Consultant under this Contract, KoTDA shall make such payments to the Consultant and in such manner as is provided by GCCF below.

## **A. PAYMENTS TO THE CONSULTANT**

### **40 Ceiling Amount**

- 40.1 An estimate of the cost of the Services is set forth in Appendix C (Remuneration) and Appendix D ([Reimbursable expenses]).
- 40.2 Payments under this Contract shall not exceed the ceilings in foreign currency and in local currency specified in the SCC.
- 40.3 For any payments in excess of the ceilings specified in GCC 41.2, an amendment to the Contract shall be signed by the Parties referring to the provision of this Contract that evokes such amendment.

### **41. Remuneration and Reimbursable Expenses**

- 41.1 KoTDA shall pay to the Consultant (i) remuneration that shall be determined on the basis of time actually spent by each Expert in the performance of the Services after the date of commencing of Services or such other date as the Parties shall agree in writing; and (ii) reimbursable expenses that are actually and reasonably incurred by the Consultant in the performance of the Services.
- 41.2 All payments shall be at the rates set forth in Appendix C and Appendix D.
- 41.3 Unless the SCC provides for the price adjustment of the remuneration rates, said remuneration shall be fixed for the duration of the Contract.
- 41.4 The remuneration rates shall cover: (i) such salaries and allowances as the Consultant shall have agreed to pay to the Experts as well as factors for social charges and overheads (bonuses or other means of profit-sharing shall not be allowed as an element of overheads), (ii) the cost of backstopping by home office staff not included in the Experts' list in Appendix B, (iii) the Consultant's profit, and (iv) any other items as specified in the SCC.
- 41.5 Any rates specified for Experts not yet appointed shall be provisional and shall be subject to revision, with the written approval of KoTDA, once the applicable remuneration rates and allowances are known.

## 42 Taxes and Duties

- 42.1 The Consultant, Sub-consultants and Experts are responsible for meeting any and all tax liabilities arising out of the Contract unless it is stated otherwise in the SCC.

## 43 Currency of Payment

- 43.1 Any payment under this Contract shall be made in the currency or currencies specified in the SCC.

## 44 Mode of Billing and Payment

- 44.1 Billing and payments in respect of the Services shall be made as follows:

- a Advance payment. Within the number of days after the Effective Date, KoTDA shall pay to the Consultant an advance payment as specified in the SCC. Unless otherwise indicated in the SCC, an advance payment shall be made against an advance payment bank guarantee acceptable to KoTDA in an amount (or amounts) and in a currency (or currencies) specified in the SCC. Such guarantee (i) is to remain effective until the advance payment has been fully set off, and (ii) is to be in the form set forth in Appendix E. The advance payments will be set off by KoTDA in equal installments against the statements for the number of months of the Services specified in the SCC until said advance payments have been fully set off.
- b The Itemized Invoices. As soon as practicable and not later than fifteen (15) days after the end of each calendar month during the period of the Services, or after the end of each time interval otherwise indicated in the SCC, the Consultant shall submit to KoTDA, in duplicate, itemized invoices, accompanied by the receipts or other appropriate supporting documents, of the amounts payable pursuant to Clauses GCC 44 and GCC 45 for such interval, or any other period indicated in the SCC. Separate invoices shall be submitted for expenses incurred in foreign currency and in local currency. Each invoice shall show remuneration and reimbursable expenses separately.
- c KoTDA shall pay the Consultant's invoices within sixty (60) days after the receipt by KoTDA of such itemized invoices with supporting documents. Only such portion of an invoice that is not satisfactorily supported may be withheld from payment. Should any discrepancy be found to exist between actual payment and costs authorized to be incurred by the Consultant, KoTDA may add or subtract the difference from any subsequent payments.
- d The Final Payment: The final payment under this Clause shall be made only after the final report and a final invoice, identified as such, shall have been submitted by the Consultant and approved as satisfactory by KoTDA. The Services shall be deemed completed and finally accepted by KoTDA and the final report and final invoice shall be deemed approved by KoTDA as satisfactory ninety (90) calendar days after receipt of the final report and final invoice by KoTDA unless KoTDA, within such ninety (90) calendar day period, gives written notice to the Consultant specifying in detail deficiencies in the Services, the final report or final invoice. The Consultant shall thereupon promptly make any necessary corrections, and thereafter the foregoing process shall be repeated. Any amount that KoTDA has paid or has caused to be paid in accordance with this Clause in excess of the amounts payable in accordance with the provisions of this Contract shall be reimbursed by the Consultant to KoTDA within thirty (30) days after receipt by the Consultant of notice thereof. Any such claim by KoTDA for reimbursement must be made within twelve (12) Calendar months after receipt by KoTDA of a final report and a final invoice approved by KoTDA in accordance with the above.
- e All payments under this Contract shall be made to the accounts of the Consultant specified in the SCC. f With the exception of the final payment under (d) above, payments do not constitute acceptance of the Services nor relieve the Consultant of any obligations here under.

## 45 Interest on Delayed Payments

- 45.1 If KoTDA had delayed payments beyond thirty (30) days after the due date stated in Clause GCC 45.1(c), interest shall be paid to the Consultant on any amount due by, not paid on, such due date for each day of delay at the annual rate stated in the SCC.

## **G. Fairness and Good Faith**

### **46 Good Faith**

- 46.1 The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.

## **H. Settlement of Disputes**

### **47 Amicable Settlement**

- 47.1 The Parties shall seek to resolve any dispute amicably by mutual consultation.
- 47.2 If either Party objects to any action or inaction of the other Party, the objecting Party may file a written Notice of Dispute to the other Party providing in detail the basis of the dispute. The Party receiving the Notice of Dispute will considerate and responds in writing within fourteen (14) days after receipt. If that Party fails to respond within fourteen (14) days, or the dispute cannot be amicably settled within fourteen (14) days following the response of that Party, Clause GCC 49.1 shall apply.

### **48 Dispute Resolution**

- 48.1 Any dispute between the Parties arising under or related to this Contract that cannot be settled amicably may be referred to by either Party to the adjudication /arbitration in accordance with the provisions in the SCC.

## SECTION 8: SPECIAL CONDITIONS OF CONTRACT

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
<b>1.1(a) and 3.1: Applicable law</b>	<b>The Contract shall be construed in accordance with the law of Kenya</b>
<b>4.1: Language</b>	<b>The language is: English.</b>
<b>6.1 and 6.2: Communications</b>	<b>The addresses are:</b> Client : Konza Technopolis Development Authority Attention : The Chief Executive Officer E-mail (where permitted): <a href="mailto:procurement@konza.go.ke">procurement@konza.go.ke</a> and <a href="mailto:ceo@konza.go.ke">ceo@konza.go.ke</a> Consultant : _____ Attention : _____ Facsimile : _____ E-mail (where permitted) : _____
<b>8.1: Authority of member in charge</b>	<i>If the Consultant is a Joint Venture consisting of more than one entity, the name of the JV member whose address is specified in Sub-Clause SCC 6.1 should be inserted here.]</i> <b>The Lead Member on behalf of the JV is: _ [insert name of the member]</b>
<b>9.1: Authorized representatives</b>	<b>The Authorized Representatives are:</b> For the Client: Chief Manager Business Development and Innovation. For the Consultant: _____ [name, title]
<b>11.1: Effectiveness of Contract</b>	The Contract shall come into force at the date of Contract signature. There is no effectiveness condition.
<b>13.1: Commencement of Services</b>	The Services shall start on: (The date will be advised after tender opening)
<b>14.1: Expiration of Contract</b>	<b>The time period shall be: three ( Months )r or TBD</b>
<b>23.1: Liability of the Consultant</b>	The following limitation of the Consultant's Liability towards the Client can be subject to the Contract's negotiations: "Limitation of the Consultant's Liability towards the Client: (a) Except in the case of gross negligence or willful misconduct on the part of the Consultant or on the part of any person or a firm acting on behalf of the Consultant in carrying out the Services, the Consultant, with respect to damage caused by the Consultant to the Client's property, shall not be liable to the Client: (i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage that exceeds [insert a multiplier, e.g.: one, two, three] times the total value of the Contract;

<b>24.1: Insurance to be taken out by the Consultant</b>	<b>The insurance coverage against the risks shall be as follows:</b> <ul style="list-style-type: none"> <li>a) Professional liability insurance, with a minimum coverage of <i>[insert amount (and currency) which should be not less than the total Contract amount]</i>;</li> <li>b) Third Party liability insurance, with a minimum coverage of <i>[insert amount and currency or state "in accordance with the Applicable law"]</i> ;</li> <li>c) Client's liability and workers' compensation insurance for the Consultant's Experts and Subconsultants in accordance with the relevant provisions of the Applicable law in the Client's country, as well as, with respect to such Experts, any such life, health, accident, travel or other insurance as may be appropriate.</li> </ul>
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<b>Number of GC Clause</b>	<b>Amendments of, and Supplements to, Clauses in the General Conditions of Contract</b>
<b>26.2:</b>	The Consultant shall not use the documents for purposes unrelated to this Contract without the prior written approval of the Client.]
<b>40.2: Ceiling amount (time-based) or Contract price (lump-sum)</b>	<b>The Contract price lump-sum is:</b> <i>[insert amount and currency for each currency]</i> <b>inclusive of all cost and taxes.</b>
<b>44.1: The lump-sum Instalment payments</b>	<b>The payment schedule: Will be discussed during contract negotiation</b>  NOTE: Where the client recommends that a full study be undertaken, the consultant will be required to carry out the same within the provision of the existing contract.

<p><b>48.1: Dispute resolution</b></p>	<p><b>Disputes shall be settled by arbitration in accordance with the following provisions:</b></p> <ol style="list-style-type: none"> <li>1. <u>Selection of the Arbitrator:</u> Each dispute submitted by a Party to arbitration shall be heard by a sole arbitrator, in accordance with the following provisions: The Parties may agree to appoint a sole arbitrator or, failing agreement on the identity of such sole arbitrator within thirty (30) days after receipt by the other Party of the Proposal of a name for such an appointment by the Party who initiated the proceedings, either Party may apply to the Federation Internationale des Ingenieurs-Conseil (FIDIC) of Lausanne, Switzerland for a list of not fewer than five (5) nominees and, on receipt of such list, the Parties shall alternately strike names therefrom, and the last remaining nominee on the list shall be the sole arbitrator for the matter in dispute. If the last remaining nominee has not been determined in this manner within sixty (60) days of the date of the list, the FIDIC shall appoint, upon the request of either Party and from such list or otherwise, a sole arbitrator for the matter in dispute.</li> <li>2. <u>Rules of Procedure:</u> Except as otherwise stated herein, arbitration proceedings shall be conducted in accordance with the rules of procedure for arbitration of the United Nations Commission on International Trade Law (UNCITRAL) as in force on the date of the Contract.</li> <li>3. <u>Nationality and Qualifications of the Arbitrator:</u> The sole arbitrator appointed shall be an internationally recognized legal or technical expert with extensive experience in relation to the matter in dispute and shall not be a national of the Consultant's home country (or of the home country of any of their members or Parties in case of Joint Venture) or of the Client's country. For the purposes of this Clause, "home country" means any of: <ol style="list-style-type: none"> <li>a) The country of constitution of the Consultant or of any of their members or Parties; or</li> <li>b) The country in which the Consultant's or any of their members' or Parties' principal place of business is located; or</li> <li>c) The country of nationality of a majority of the Consultant's or of any members' or Parties' shareholders; or</li> <li>d) The country of nationality of the Subconsultants concerned, where the dispute involves a subcontract.</li> </ol> </li> <li>4. <u>Miscellaneous:</u> In any arbitration proceeding hereunder:</li> </ol>
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Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	<ol style="list-style-type: none"> <li>a) Proceedings shall, unless otherwise agreed by the Parties, be held in <i>[select a country which is neither the Client's country nor the Consultant's country]</i>;</li> <li>b) The English language shall be the official language for all purposes; and</li> <li>c) The decision of the sole arbitrator shall be final and binding and shall be enforceable in any court of competent jurisdiction, and the Parties hereby waive any objections to or claims of immunity in respect of such enforcement.</li> </ol>

## **SECTION 9: APPENDICES**

### **Appendix A – Terms of Reference**

*[This Appendix shall include the final Terms of Reference (TORs) worked out by KoTDA and the Consultant during the negotiations; dates for completion of various tasks; location of performance for different tasks; detailed reporting requirements; Procuring Entity's input, including counterpart personnel assigned by KoTDA to work on the Consultant's team; specific tasks that require prior approval by KoTDA.]*

*Insert the text based on the Section 5 (Terms of Reference) of the ITC in the RFP and modified based on the Forms TECH-1 through TECH-5 in the Consultant's Proposal. Highlight the changes to Section 5 of the RFP]*

*If the Services consist of or include the supervision of civil works, the following action that require prior approval of KoTDA shall be added to the Reporting Requirements" section of the TORs: Taking any action under a civil works contract designating the Consultant as Engineer", for which action, pursuant to such civil works contract, the written approval of KoTDA is required.*

### **Appendix B - Key Experts**

*[Insert a table based on Form TECH-6 of the Consultant's Technical Proposal and finalized at the Contract's negotiations. Attach the CVs (updated and signed by the respective Key Experts) demonstrating the qualifications of Key Experts.]*

*[Specify Hours of Work for Key Experts: List here the hours of work for Key Experts; travel time to/ from Kenya; entitlement, if any, to leave pay; public holidays in Kenya that may affect Consultant's work; etc. Make sure there is consistency with Form TECH-6. In particular: one month equals twenty-two (22) working (billable) days. One working (billable) day shall be not less than eight (8) working (billable) hours.]*

### **Appendix C – Remuneration Cost Estimates**

#### **1. Monthly rates for the Experts:**

*[Insert the table with the remuneration rates. The table shall be based on [Form FIN-3] of the Consultant's Proposal and reflect any changes agreed at the Contract negotiations, if any. The footnote shall list such changes made to [Form FIN-3] at the negotiations or state that none has been made.]*

#### **2 [When the Consultant has been selected under Quality-Based Selection method, or KoTDA has requested the Consultant to clarify the breakdown of very high remuneration rates at the Contract's negotiations also add the following:**

*"The agreed remuneration rates shall be stated in the attached Form: Breakdown of Agreed Fixed Rates in Consultant's Contract. This form shall be prepared on the basis of Appendix A to Form FIN-3 of the RFP "Consultants' Representations regarding Costs and Charges" submitted by the Consultant to KoTDA prior to the Contract's negotiations.*

*Should these representations be found by KoTDA (either through inspections or audits pursuant to Clause GCC 25.2 or through other means) to be materially incomplete or inaccurate, KoTDA shall be entitled to introduce appropriate modifications in the remuneration rates affected by such materially incomplete or inaccurate representations. Any such modification shall have retroactive effect and, in case remuneration has already been paid by KoTDA before any such modification, (i) KoTDA shall be entitled to offset any excess payment against the next monthly payment to the Consultants, or (ii) if there are no further payments to be made by KoTDA to the Consultants, the Consultants shall reimburse to KoTDA any excess payment within thirty (30) days of receipt of a written claim of KoTDA. Any such claim by KoTDA for reimbursement must be made within twelve (12) calendar months after receipt by KoTDA of a final report and a final statement approved by KoTDA in accordance with Clause GCC 45. 1(d) of this Contract."*



## BREAKDOWN OF AGREED FIXED RATES IN CONSULTANT'S CONTRACT

We hereby confirm that we have agreed to pay to the Experts listed, who will be involved in performing the Services, the basic fees and away from the home office allowances (if applicable) indicated below:

(Expressed in [insert name of currency]) \*

<i>Experts</i>		<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>	<i>6</i>	<i>7</i>	<i>8</i>
<i>Name</i>	<i>Position</i>	<i>Basic Remuneration rate per Working Month/Day/Year</i>	<i>Social Charges<sup>1</sup></i>	<i>Overhead<sup>1</sup></i>	<i>Subtotal</i>	<i>Profit<sup>2</sup></i>	<i>Away from Home Office Allowance</i>	<i>Agreed Fixed Rate per Working Month/Day/Hour</i>	<i>Agreed Fixed Rate per Working Month/Day/Hour<sup>1</sup></i>
<i>Home Office</i>									
<i>Work in Kenya</i>									

<sup>1</sup> Expressed as percentage of 4

\* If more than one currency, add a table

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name and Title: \_\_\_\_\_

## **APPENDIX D: REIMBURSABLE EXPENSES COST ESTIMATES**

1. {Insert the table with the Reimbursable Expenses rates. The table shall be based on [Form FIN-4] of the Consultant's Proposal and reflect any changes agreed at the Contract negotiations, if any. The foot note shall list such changes made to [FormFIN-4] at the negotiations or state that none has been made.}
2. All reimbursable expenses shall be reimbursed at actual cost, unless otherwise explicitly provided in this Appendix, and in no event shall reimbursement be made in excess of the Contract amount.

## **APPENDIX E: FORM OF ADVANCE PAYMENTS GUARANTEE**

[Note: See Clause GCC 41.2 and

SCC41.2] Bank Guarantee for Advance

Payment

\_\_\_\_\_ [Bank's Name and Address of Issuing Branch or Office]

Beneficiary: \_\_\_\_\_ [Name and Address of Procuring Entity]

Date: \_\_\_\_\_

ADVANCE PAYMENT GUARANTEE No. \_\_\_\_\_

We have been informed that \_\_\_\_\_ [name of Consultant or a name of the Joint Venture, same as appears on the signed Contract] (herein after called "the Consultant") has entered into Contract No. \_\_\_\_\_ [Reference number of the contract] dated \_\_\_\_\_ with you, for the provision of \_\_\_\_\_ [brief description of Services] (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum of \_\_\_\_\_ [Amount in figures] ( ) [amount in words] is to be made against an advance payment guarantee.

At the request of the Consultant, we \_\_\_\_\_ [name of bank] hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of \_\_\_\_\_ [amount in figures] ( ) [amount in words]<sup>1</sup> upon receipt by us of your first demand in writing accompanied by a written statement stating that the Consultant are in breach of their obligation under the Contract because the Consultant have used the advance payment for purposes other than toward providing the Services under the Contract.

It is a condition for any claim and payment under this guarantee to be made that the advance payment referred to above must have been received by the Consultant on their account number \_\_\_\_\_ at \_\_\_\_\_ [name and address of bank].

The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Consultant as indicated in copies of certified monthly statements which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of the monthly payment certificate indicating that the Consultant has made Full repayment of the amount of the advance payment, or on the day of \_\_\_\_\_, 2<sup>nd</sup>,<sup>2</sup> whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that

date. This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No.758.

[signature (s)]

**Note:** All italicized text is for indicative purposes only to assist in preparing this form and shall be deleted from the final product.

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<sup>1</sup> The Guarantor shall insert an amount representing the amount of the advance payment and denominated either in the currency (ies) of the advance payment as Specified in the Contract, or in a freely convertible currency acceptable to KoTDA.

<sup>2</sup> Insert the expected expiration dates. In the event of an extension of the time for completion of the Contract, KoTDA would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, KoTDA might consider adding the following text to the form, at the end of the penultimate paragraph: "The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to KoTDA's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."

## SECTION 10. NOTIFICATION FORMS

### 1. NOTIFICATION OF INTENTION TO ENTER INTO AWARD

Procuring Entity: \_\_\_\_\_ *[insert the name of the Entity]*

Contract title: \_\_\_\_\_ *[insert the name of the contract]*

RFP No: \_\_\_\_\_ *[insert RF Preference number]*

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period you may:

- a) Request a debriefing in relation to the evaluation of your Proposal, and/or
- b) Submit a Procurement-related Complaint in relation to the decision to award the contract.

The successful Consultant

Name :	<i>[insert name of successful Consultant]</i>
Address:	<i>[insert address of the successful Consultant]</i>
Contract price:	<i>[insert contract price of the successful Consultant]</i>

**i) Short listed Consultants**

[INSTRUCTIONS: insert names of all short-listed Consultants and indicate which Consultants submitted Proposals. Where the selection method requires it, state the price offered by each Consultant as readout, and as evaluated. Include over all technical cores and scores assigned for each criterion and sub-criterion.]

	Submitted Proposal	Overall technical score	Financial Proposal Price	Evaluated Financial Proposal Price (If applicable)	Combined Score and ranking (if applicable)
[insert name]	[yes/no]	Criterion (i): [insert score] Criterion (ii): [insert score] Criterion (iii): [insert score] Sub-criterion a: 1:[insert score]	[Proposal price]	[evaluated price]	<u>Combined Score:</u> [combined score] <u>Ranking:</u> [ranking]
[insert name]		Total score [insert score]			

	Submitted Proposal	Overall technical score	Financial Proposal Price	Evaluated Financial Proposal Price (If applicable)	Combined Score and ranking (if applicable)
[insert name]	[yes/no]	Criterion (i): [insert score] Criterion (ii): [insert score] Criterion (iii): [insert score] <u>Sub-criterion a:</u> 1:[insert score] 2:[insert score] 3:[insert score] Sub-criterion b: _____ 1:[insert score] 2:[insert score] 3: [insert score] <u>Sub-criterion c:</u> .....etc. Criterion (iv):[insert score] Criterion (v): [insert score] Total score: [insert score]	[Proposal price]	[evaluated price]	<u>Combined Score:</u> [combined score] <u>Ranking:</u> [ranking]
[insert name]	.....	....	....	....	.....

(ii) **Reason/s why your Proposal was unsuccessful** [Delete if the combined score already reveals the reason].

*[INSTRUCTIONS; State the reason/s why this Consultant's Proposal was unsuccessful. Do NOT include: (a) a point by point comparison with another Consultant's Proposal or (b) information that is marked confidential by the Consultant in its Proposal.]*

iii) **How to request a debriefing** [This applies only if your proposal was unsuccessful as stated under point (3) above].

\_\_\_\_\_

**DEADLINE:** The deadline to request a debriefing expires at midnight on *[insert date]* (local time).

You may request a debriefing in relation to the results of the evaluation of your Proposal. If you decide to request a debriefing your written request must be made within five (5) Business Days of receipt of this Notification of Intention to Award.

Provide the contract name, reference number, name of the Consultant, contact details; and address the request for debriefing as follows:

Attention: \_\_\_\_\_ *[insert full name of person if applicable]*  
Title/position: \_\_\_\_\_ *[insert title/position]*  
Agency: \_\_\_\_\_ *[insert name of Procuring Entity]*  
Email address: \_\_\_\_\_ *[insert email address]*  
Fax number: \_\_\_\_\_ *[insert fax number] delete if not used*

If your request for a debriefing is received within the 5 Business Days deadline, we will provide the debriefing within five (5) Business Days of receipt of your request. If we are unable to provide the debriefing within this period, the Standstill Period shall be extended by five (5) Business Days after the date that the debriefing is provided. If this happens, we will notify you and confirm the date that the extended Standstill Period will end.

The debriefing may be in writing, by phone, video conference call or in person. We shall promptly advise you in writing how the de briefing will take place and confirm the date and time. If the deadline to request a debriefing has expired, you may still request a debriefing. In this case, we will provide the debriefing as soon as practicable, as and normally no later than fourteen (14) Business Days from the date of publication of the Contract Award Notice.

**(iv) How to Make a Complaint**

**DEADLINE:** The deadline for submitting a Procurement-related Complaint challenging the decision to award the contract expires on midnight, [insert date] (local time).

Provide the contract name, reference number, name of the Consultant, contact details; and address the Procurement-related Complaint as follows:

Attention: \_\_\_\_\_ [insert full name of person, if applicable]

Title/position: \_\_\_\_\_ [insert title/position]

Agency: \_\_\_\_\_ [insert name of Procuring Entity] Email

address: \_\_\_\_\_ [insert email address]

Fax number: \_\_\_\_\_ [insert fax number] delete not used

[At this point in the procurement process] [Upon receipt of this notification] you may submit a Procurement-related Complaint challenging the decision to award the contract. You do not need to have requested, or received, a debriefing before making this complaint. Your complaint must be submitted within the Standstill Period and received by us before the Standstill Period ends.

In summary, there are four essential requirements:

- You must be an 'interested party'. In this case, that means a Consultant who has submitted a Proposal in this selection process and is the recipient of a Notification of Intention to Award.
- The complaint can only challenge the decision to award the contract. You
- must submit the complaint within the deadline stated above.
- You must include, in your complaint all of the information required by KoTDA.

**(v) Stand still Period**

**DEADLINE:** The Standstill Period is due to end at midnight on \_\_\_\_\_ [insert date] (local time).

The Standstill Period lasts \_\_\_\_\_ (specify the number of business days as per Data Sheet 30.1)

Business Days as specified in the Data Sheet after the date of transmission of this Notification of Intention to Award.

The Standstill Period may be extended. This may happen where we are unable to provide a debriefing within the five (5) Business Day deadline. If this happens, we will notify you of the extension.

If you have any questions regarding this Notification, please do not hesitate to contact us.

On behalf of \_\_\_\_\_ [insert the name of KoTDA]: Signature: \_\_\_\_\_

\_\_\_\_\_  
Name: \_\_\_\_\_

\_\_\_\_\_  
Title/position: \_\_\_\_\_

\_\_\_\_\_  
Telephone: \_\_\_\_\_

\_\_\_\_\_  
Email: \_\_\_\_\_

\_\_\_\_\_



## 2 NOTIFICATION OF AWARD

[Use letterhead paper of KoTDA] [Date]\_\_\_\_\_To:\_\_\_\_\_ [name and address of the winning

Consultant] Subject: Notification of Award Contract No.....

This is to notify you that your Proposal dated \_\_\_\_\_ [insert date] for consulting services for [name of the assignment] as negotiated with you on \_\_\_\_\_ for the contract amount of \_\_\_\_\_ [Insert amount in numbers and words and name of currency] is here by accepted by our agency.

You are requested to: (i) sign and return the draft negotiated Contract attached here with within eight (8) Business Days from the date of receipt of this notification; and (ii) furnish the additional information on beneficial ownership in accordance with the Data Sheet of ITC 32.1 within eight (8) days using the Beneficial Ownership Disclosure Form, included in Section 7 of the Request of Proposals.

Authorized Signature: \_\_\_\_\_

Name and Title of Signatory: \_\_\_\_\_

Name of Agency: \_\_\_\_\_

**Attachment:** Draft Negotiated Contract

### 3 BENEFICIAL OWNERSHIP DISCLOSURE FORM

#### **INSTRUCTIONS TO CONSULTANTS: DELETE THIS BOX ONCE YOU HAVE COMPLETED THE FORM**

*This Beneficial Ownership Disclosure Form ("Form") is to be completed by the successful Consultant. In case of joint venture, the Consultant must submit a separate Form for each member. The beneficial ownership information to be submitted in this Form shall be current as of the date of its submission.*

*For the purposes of this Form, a Beneficial Owner of a Consultant is any natural person who ultimately owns or controls the Consultant by meeting one or more of the following conditions:*

- Directly or indirectly holding 25% or more of the shares.*
- Directly or in directly holding 25% or more of the voting rights.*
- Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Consultant.*

Request for Proposal Reference No.: \_\_\_\_\_ [insert identification

no] Name of the Assignment: \_\_\_\_\_ [insert name of the assignment] to:

\_\_\_\_\_ [insert complete name of Procuring Entity]

In response to your notification of award dated \_\_\_\_\_ [insert date of notification of award] to furnish additional information on beneficial ownership: \_\_\_\_\_ [select one option as applicable and delete the options that are not applicable]

I) We here by provide the following beneficial ownership information.

#### **Details of beneficial ownership**

<b>Identity of Beneficial Owner</b>	<b>Directly or indirectly holding 25% or more of the shares (Yes /No)</b>	<b>Directly or indirectly holding 25 % or more of the Voting Rights (Yes /No)</b>	<b>Directly or indirectly having the right to appoint a majority of the board of the directors or an equivalent governing body of the Consultant (Yes /No)</b>
<i>[include full name (last, middle, first), nationality, country of residence]</i>			

OR

ii) We declare that there is no Beneficial Owner meeting one or more of the following conditions: directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights. Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Consultant.

OR

iii) We declare that we are unable to identify any Beneficial Owner meeting one or more of the following conditions. [If this option is selected, the Consultant shall provide explanation on why it is unable to identify any Beneficial Owner]

Directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights. Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Consultant]"

Name of the Consultant:.....\*[insert complete name of the Consultant]\_\_\_\_\_

Name of the person duly authorized to sign the Proposal on behalf of the Consultant: \*\* [insert complete name of person duly authorized to sign the Proposal]

Title of the person signing the Proposal: .....[insert complete title of the person signing the Proposal]

Signature of the person named above.....[Insert signature of person whose name and capacity are shown above]

Date signed .....[insert date of signing] day of.....[Insert month], [insert year]

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\* In the case of the Proposal submitted by a Joint Venture specify the name of the Joint Venture as Consultant. In the event that the Consultant is a Joint venture, each reference to "Consultant" in the Beneficial Ownership Disclosure Form (including this Introduction there to) shall be read to refer to the